

**ORDER FORM #Q-09714**

Spreedly, Inc.
300 Morris Street
Suite 400
Durham, NC 27701

To: Chris Hopson
Customer Legal Name: Swiss CRM AG
UID: CHE-108.620.477
Billing Address: Baarerstrasse 25, Zug, 6300,
Switzerland
Sales Rep: Randa El Hankari

Order Form Issued: February 11, 2025

Offer Valid Until: March 13, 2025

This Order Form is entered into between the entity identified above as "Customer" and Spreedly, Inc. effective as of the last day it is signed and is subject to the Agreement (defined below) which is hereby incorporated by reference. For purposes of this Order Form, "Agreement" means the Spreedly Terms of Service located at <https://www.spreedly.com/terms-of-service>.

In the event of any conflict between the terms of the Agreement and this Order Form, the Order Form will govern. Capitalized terms used but not defined in this Order Form have the meanings set forth in the Agreement or in the applicable Documentation.

1. **Term.** The Spreedly services under this Order Form will run conterminously with Order Form #Q-09520 and any actions or events which operate to extend or terminate Order Form #Q-09520 will automatically extend or terminate this Order Form.

2. **Advanced Vault.** Spreedly's Advanced Vault service will be charged the greater of (i) the rate corresponding to the number of enrolled payment methods in each month of service as set out in Table 1 below or (ii) the minimum committed fee of \$500.00 per month. Costs are exclusive of fees imposed by the card associations and/or third-party service providers (e.g. card updates, tokenization, etc.) which will be passed through to Customer and are subject to change at any time. For the avoidance of doubt, Customer will still be charged the third party fee each time a payment card is updated. Spreedly will make reasonable efforts to notify Customers in advance of changes in third party fees.

Table 1			
Tier	# of Payment Methods	Monthly Fee Per Method	Minimum Monthly Fee
1	0 – 149,999	\$0.0250	
2	150,000 – 1,499,999	\$0.0225	\$500.00
3	1,500,000 +	\$0.0200	

Unlimited BIN Metadata on any payment method is included with Advanced Vault under this Order Form at no additional cost regardless of whether that payment method is enrolled or charged under Table 1.

By using Advanced Vault, Customer agrees that any updates to payment card information may be used by Spreedly to improve or provide payment services on its Platform. Customer authorizes Spreedly to act on Customer's behalf to (i) request and retain a Token Requestor ID from applicable card issuers, and (ii) use the Token Requestor ID to provision network tokens where available.

3. **Payments.** Spreedly will invoice the Advanced Vault Fees monthly in arrears. Customer may elect to pay all amounts due under this Order Form by one or more of the payment methods available under Order Form #Q-09520.

If Customer fails to make any payment when due then, in addition to all other remedies that may be available, Spreedly may charge interest on the past due amount at the rate of 1.5% per month calculated daily and compounded monthly or, if lower, the highest rate permitted under applicable law.


[Signatures on Next Page]



CONFIDENTIAL

The Parties have executed this Order Form by their duly authorized representatives in one or more counterparts, each of which will be deemed an original.

Spreedly, Inc.

By: 
BE108849DB824F9...

Name: Nellie Vail

Title: CFO

Date: 2/13/2025

Swiss CRM AG

Signed by:
By: 
7CBB704B879E4CE...

Name: Chris Hopson

Title: CEO

Date: 2/13/2025