

**ORDER FORM #Q-03617****Spreedly, Inc.**

300 Morris Street
Suite 400
Durham, NC 27701

To: Daniel Queiroz

Customer Legal Name: EMANAGE CRM
DEVELOPMENT INC

Tax ID: 860075217BC0001

Billing Address: 300-20689 FRASER HWY,
LANGLEY, BC, V3A 4G4, CA

Sales Rep: Drew Assinesi

Order Form Issued: March 28, 2024

Offer Valid Until: March 30, 2024

This Order Form is entered into between the entity identified above as “Customer” and Spreedly, Inc. (each a “Party” and collectively, the “Parties”) as of the last day it is signed (the “Order Form Effective Date”) and is subject to the Spreedly Terms of Service located at <https://www.spreedly.com/terms-of-service> (“Terms of Service”).

In the event of any conflict between the terms of the Agreement and this Order Form, the Order Form will govern. Capitalized terms used but not defined in this Order Form have the meanings set forth in the Agreement or in the Documentation.

1. **Term.** The Initial Term of this Order Form is 24 months, after which this Order Form will automatically renew for successive 12-month periods (each, a “Renewal Term” and, together with the Initial Term, the “Term”) unless either party has provided written notice of its intent to not renew not less than 60 days prior to the expiration of the then-current Initial or Renewal Term. Each 12 months of service is a “Contract Year”.

2. **Platform Fees.** For each Contract Year, Customer will pay Spreedly the “Monthly Platform Fee” in Table 1 which entitles Customer to access and use the services of the Spreedly Platform as set out in the applicable Documentation, including:

- access to Level 1 PCI Compliant Card Storage and Tokenization;
- connections to any of Spreedly’s Supported Gateway integrations;
- use of existing 3DS2 services and gateway Supported Payment Methods; and
- all currently available Payment Method Distribution receiver endpoints.

Table 1		
Monthly Platform Fee:	\$1,500.00	
Monthly API Usage Fee:	\$3,125.00	
Included API Calls – 5,000,000		
Cost per API Call – \$0.015		
Advanced Vault	\$500.00	See Table 2 for details
Business Support	Included	
Committed Monthly Fees	\$5,125.00	

One-Time Platform Discount. If this Order Form becomes effective on or before March 30, 2024, Spreedly will apply a one-time discount of \$2,250.00 applied in equal installments of \$750.00 to the invoices for the first 3 month’s Monthly Platform Fees.

3. **API Usage Fees.** In addition to the Monthly Platform Fee, Customer is pre-purchasing 5,000,000 API calls to the Spreedly Platform at a cost of \$0.015 per call (“API Usage Fee”) to be utilized during the Initial Term. If Customer exceeds 5,000,000 API calls in the Initial Term, Spreedly will charge Customer monthly in arrears an overage rate determined by the contract month in which Customer first exceeds the pre-purchased API calls.

- If the overage first occurs in months 1 through 10 of the Contract Year, Spreedly will charge 2 times the rate for the pre-purchased API calls for the remainder of the same Contract Year.



- If the overage first occurs in months 11 or 12 of the Contract Year, Spreedly will charge 1.5 times the rate for the pre-purchased API calls for the remainder of the same Contract Year.

4. **Advanced Vault.** Spreedly's Advanced Vault service will be charged the greater of (i) the rate corresponding to the number of enrolled payment methods in each month of service as set out in Table 2 below or (ii) the minimum committed fee of \$500.00 per month. Costs are exclusive of fees imposed by the card associations and/or third-party service providers (e.g. card updates, tokenization, etc.) which will be passed through to Customer and are subject to change at any time. For the avoidance of doubt, Customer will still be charged the third party fee each time a payment card is updated. Spreedly will make reasonable efforts to notify Customers in advance of changes in third party fees.

Table 2			
Tier	# of Payment Methods	Monthly Fee Per Method	Minimum Monthly Fee
1	0 – 149,999	\$0.0250	
2	150,000 – 1,499,99	\$0.0225	\$500.00
3	1,500,000 +	\$0.0200	

If this Order Form becomes effective on or before March 30, 2024, Spreedly will apply a one-time discount of \$750.00 applied in equal installments of \$250.00 to the invoices for the first 3 month's fees for Advanced Vault Fees. If in any given month, the total fees for Customer's enrolled payment methods increases by more than that month's discount installment of \$250.00 over the fees for prior month, this discount will be immediately discontinued.

By using Advanced Vault, Customer agrees that any updates to payment card information may be used by Spreedly to improve or provide payment services on its Platform. Customer authorizes Spreedly to act on Customer's behalf to (i) request and retain a Token Requestor ID from applicable card issuers, and (ii) use the Token Requestor ID to provision network tokens where available.

5. **Renewal Fees.** Except as otherwise agreed by the Parties in writing, this Order Form will automatically renew as described in Section 1 at the same committed API usage and the Monthly Platform Fee and API Usage Fee will increase by 3% over the prior 12-months in each successive Renewal Term.

6. **Support Services.** Customer has selected Business Support. Upon payment of the applicable fees, Spreedly will provide the technical Support Services in accordance with the Support Service Terms posted at <https://www.spreedly.com/support-services-terms> at the support level specified in this Order Form.

Spreedly will provide product and implementation support for Customer to integrate to the Spreedly Platform, including technical assistance with integration and data migration, and issue troubleshooting at no additional charge for up to three months following the Order Form Effective Date. Implementation support is available during Spreedly's normal business hours (9:00am-5:00pm EST) and workdays Monday through Friday excluding US holidays. Customer may request Spreedly perform integration work for an additional charge in a separate Statement of Work.

7. **Payments.** Customer will pay the each Committed Monthly Fee and applicable API Usage Fees and Advanced Vault Fees within 30 days of Spreedly's invoice date.

All payments are subject to the terms prescribed in the Terms of Service.

Customer may elect to pay all amounts due under this Order Form either by:

- (a) ACH payment or wire transfer to the following account:

Receiver: Webster Bank
 ABA/Routing #: 211170101
 SWIFT Code: WENAUS31
 Beneficiary: 0024760830

Spreedly, Inc.
 300 Morris Street, Suite 400
 Durham, NC 27701
 USA



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or

- (b) check delivered to the address specified in the relevant invoice.

If Customer fails to make any payment when due then, in addition to all other remedies that may be available, Spreedly may charge interest on the past due amount at the rate of 1.5% per month calculated daily and compounded monthly or, if lower, the highest rate permitted under applicable law.

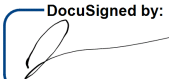
[Signatures on Next Page]



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The Parties have executed this Order Form by their duly authorized representatives in one or more counterparts, each of which will be deemed an original.

Spreedly, Inc.

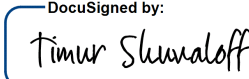
By: 
C9132818B2F844A...

Name: Justin Benson

Title: CEO

Date: 3/29/2024

EMANAGE CRM DEVELOPMENT INC

By: 
CE2848E16F1B451...

Name: Timur Shuvaloff

Title: Chief Analytics Officer

Date: 3/29/2024