

Answer 2:

2a.

Behavior Description: [Bug ID: 001]

Web Application: Does not Allow Member to Select Store from the Store Modal post Editing the Address.

Issue:

When a member selects the addresses tab on the account page, and edits the value of any ZIP code in a pre-existing address. The member is further unable to navigate to any store from the store modal with that address respectively.

Steps to Replicate:

1. Login to <https://shop-shipt.com>
2. Click on “Account” and “Addresses” tab.
3. Store any address value with a valid ZIP.
Say for example ZIP: 94086
4. View a set of stores associated to the ZIP upon clicking on the address.
5. Click on Edit and change ZIP code value to 95113(which is a valid ZIP as well)
6. Click on “Save”
7. Access the store modal up on clicking on the address.
8. Click on any store

Expected Result:

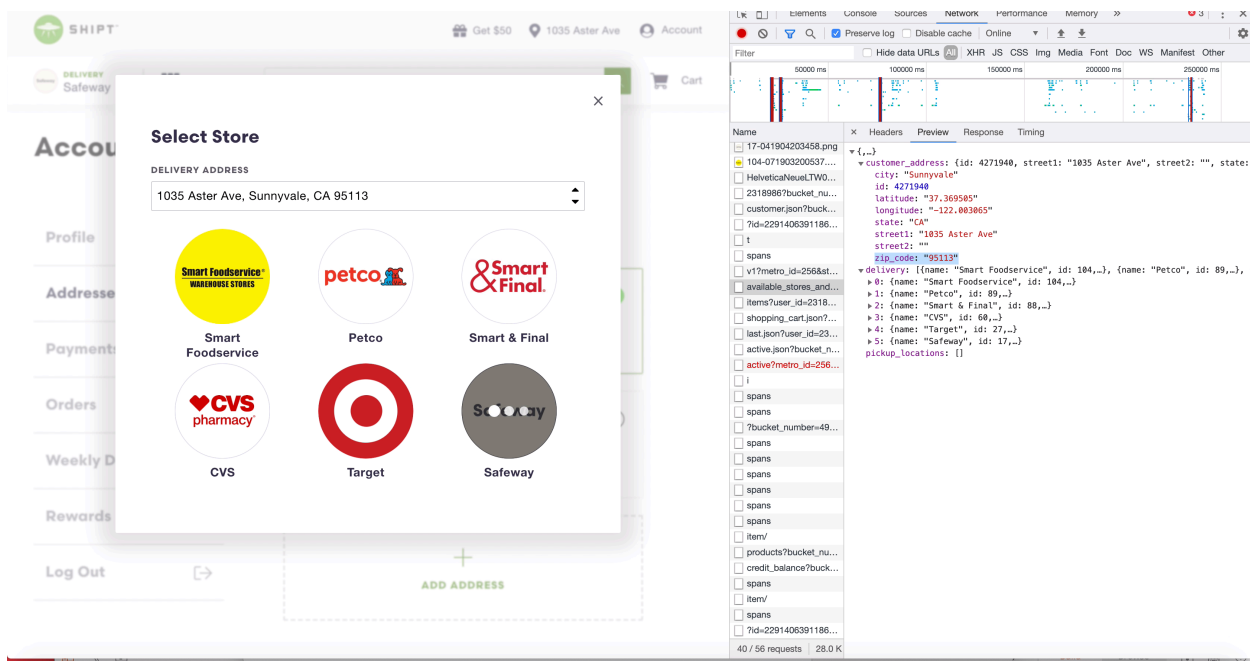
User must be taken to the selected store home page.

Actual Result:

The user is not navigated to the selected store home page but instead loading indicator loops continuously and does not terminate the action on the page.

2b.

Screenshot for reference:



2c.

Probable Reason Behind Bug:

The reason behind this Bug101 is perhaps the backend is not returning stores associated to the new ZIP Code and there is a missing link between the ZIP and Stores associated to them in particular on backend upon editing address.

Correction:

1. Make sure the backend updates the stores in association with the ZIP and address. Either
2. Disable “edit” button for currently selected address or
3. Introduce a delay to refresh the page, and obtain values from backend to update to the user.

2d.

Steps I would take to report the Issue:

When I find a bug, I follow the following procedure

1. Create a ticket, document steps to replicate and include all other useful cases.
2. Find out if Bug replicates in staging environment only or production environment as well.
3. Check for replication in all white label keys.
4. Add test case for the bug in replication to the test suite.
5. Make a test case in Automation Script to make sure future releases or any changes implemented do not repeat this issue.

2e.

Priority Reference:

I would give this issue a high priority as P2 (Priority 2). Since this is a workflow blocker and user is unable to proceed post selecting the store, and from the required location itself. Hence it is of high priority and should be taken care of immediately.