



Aalto University  
School of Business

# Business Analytics 2

## Lecture 1: Review of basic probability theory

- *Events*
- *Probability*
- *Independence*
- *Conditional probability*

# What does probability have to do with Business Analytics?

- Business decisions are often made under uncertainty
- Probability is the dominant model for uncertainty in Management Science
  - Other models exist (e.g. fuzzy sets) - not mainstream, not covered here
- Probabilities can be subjective or objective
  - Computations are carried out using the same rules (=topic of this lecture)
  - Usually models contain both
  - Is there such a thing as objective probability? (Think about it!)
- Learning objective: Refresh/enhance skills in basic probability

# The Sample Space

- Every probability model includes a set of all possible outcomes
  - This set is often called the sample space and denoted by  $S$
- Examples:
  - Flipping a coin:  $S = \{H, T\}$
  - Flipping two coins:  $S = \{HH, TT, TH, HT\}$
  - Time for next customer arrival:  $S = [0, \infty)$  minutes
  - Demand for a product:  $S = \{0, 1, 2, \dots\}$
  - Number of customers arriving at the drive-in per day:  $S = \{0, 1, 2, \dots\}$
  - Stock prices of four companies:  $S = \mathbb{R}_+ \times \mathbb{R}_+ \times \mathbb{R}_+ \times \mathbb{R}_+$

# Simple Events (=outcomes) and Events

- Simple event: An individual outcome from sample space  $S$ 
  - Flipping a coin: H
  - Flipping two coins: TH
  - Time for next customer arrival: 4.3 minutes
  - Demand for a product: 586 units
  - Stock prices of four companies: \$ (3.7, 145.3, 45.1, 687.4)
- Event: a collection of one or more outcomes, i.e., a subset of sample space:  $E \subseteq S$ 
  - Flipping two coins: First flip heads,  $E = \{HT, HH\}$
  - Time for next customer arrival: 5 minutes or more,  $E = [5, \infty)$
  - Demand for a product: Less than 200 units,  $E = \{0, 1, 2, \dots, 199\}$
  - Stock prices of four companies:  
All priced above \$100,  $E = \{x \in \mathbb{R}^4 \mid x_i > 100 \text{ for all } i\}$

*"E consists of vectors with 4 elements, such that all elements are greater than 100"*

# Sample Space and Events: Example on rolling two dice

- Simple events:  $(i,j)$ ,  $i=1,\dots,6, j=1,\dots,6$
- Sample Space:  $S = \{(1,1), (1,2), (1,3), (1,4), (1,5), (1,6), (2,1), (2,2), (2,3), (2,4), (2,5), (2,6), (3,1), (3,2), (3,3), (3,4), (3,5), (3,6), (4,1), (4,2), (4,3), (4,4), (4,5), (4,6), (5,1), (5,2), (5,3), (5,4), (5,5), (5,6), (6,1), (6,2), (6,3), (6,4), (6,5), (6,6)\}$
- Examples of events:
  - A=“Both dice have the same number”
    - $A = \{(1,1), (2,2), (3,3), (4,4), (5,5), (6,6)\}$
  - B=“The sum of the numbers is 4”
    - $B = \{(1,3), (2,2), (3,1)\}$



# Events define other events: Complement events

- Example

- Sample Space  $S$ : “Q4 demand for Microsoft Surface and Apple Ipad”

$$S = \{(s_1, s_2) | s_1, s_2 \in [0, 2M]\}$$

- Event  $A$ : “Surface demand at least 500k”

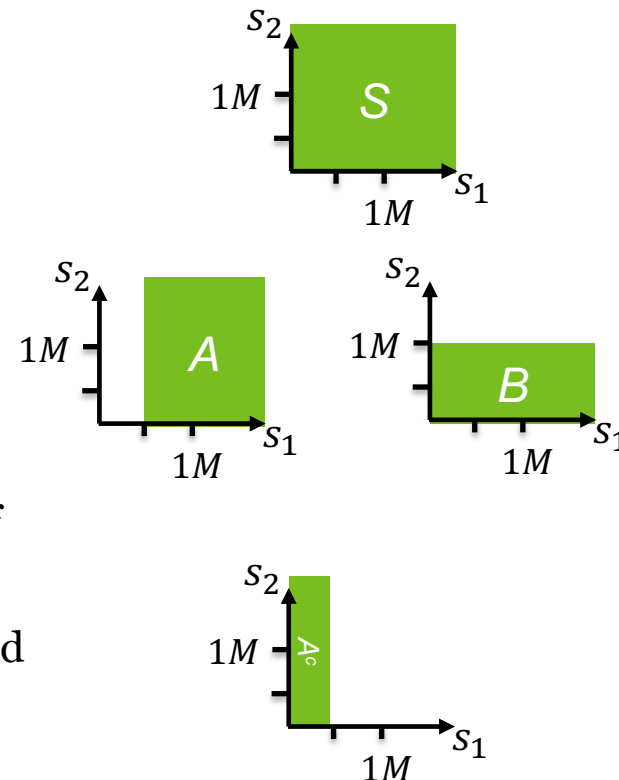
$$A = \{(s_1, s_2) \in S | s_1 \geq 500,000\}$$

- Event  $B$ : “Ipad demand at most 1M”

$$B = \{(s_1, s_2) \in S | s_2 \leq 1,000,000\}$$

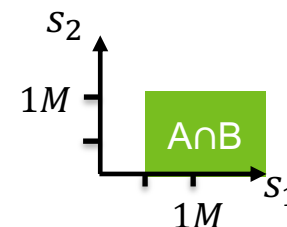
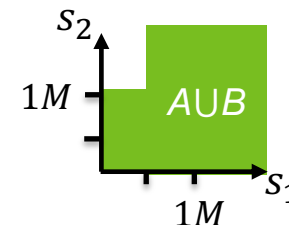
- **Complement** of event  $A$ , denoted  $A^C$ , consists of all outcomes in sample space ( $S$ ) that are not in  $A$

- $A^C = \{(s_1, s_2) \in S | s_1 < 500,000\}$ , i.e., “Surface demand below 500k”



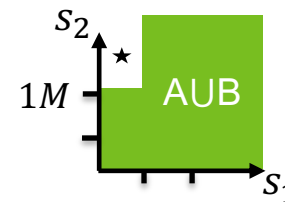
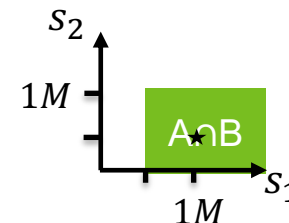
# Events define other events: Union and intersection

- **Union** of two events A and B, denoted  $A \cup B$ , consists of all outcomes either in A or in B (or both)
  - $A \cup B = \{(s_1, s_2) \in S \mid s_1 \geq 500,000 \text{ or } s_2 \leq 1,000,000\}$
  - i.e. “Surface demand at least 500k” **OR** “Ipad demand at most 1M”
- **Intersection** of two events A and B, denoted  $A \cap B$ , consists of all outcomes that are in both events
  - $A \cap B = \{(s_1, s_2) \in S \mid s_1 \geq 500,000 \text{ and } s_2 \leq 1,000,000\}$
  - i.e. “Surface demand at least 500k” **AND** “Ipad demand at most 1M”



# Mutually exclusive & collectively exhaustive events

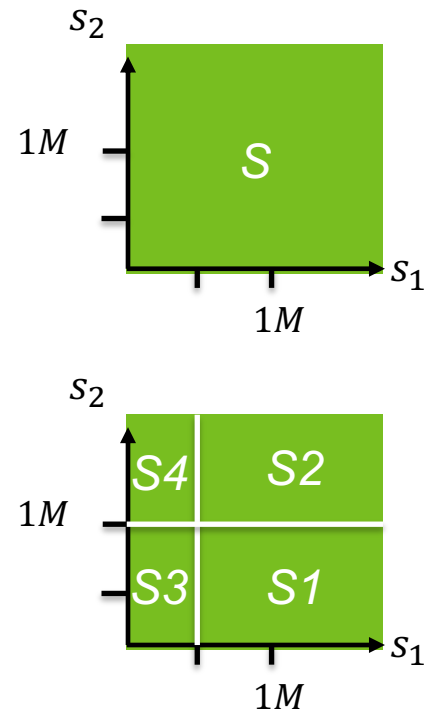
- Two events A and B with no common outcomes are **mutually exclusive**, or disjoint events ( $A \cap B = \emptyset$ ).
  - Events “Surface demand at least 500k” and “Ipad demand at most 1M” are not mutually exclusive
    - $A \cap B$  includes, for instance, the outcome  $\star$  in which Surface demand is 1M and Ipad demand is 500k
- Two events A and B are **collectively exhaustive** if  $A \cup B = S$ 
  - Events “Surface demand at least 500k” and “Ipad demand at most 1M” are not collectively exhaustive
    - $A \cup B$  does not include, for instance, the outcome  $\star$  in which Surface demand is 250k and Ipad demand is 1.5M





# Mutually exclusive & collectively exhaustive events

- Events that are mutually exclusive and collectively exhaustive can sometimes be thought of as alternative (market) scenarios, e.g.,
  - Scenario 1 “High Surface demand, Low Ipad demand”:  
 $A \cap B = \{(s_1, s_2) \in S | s_1 \geq 500,000 \text{ and } s_2 \leq 1,000,000\}$
  - Scenario 2 “High Surface demand, High Ipad demand”:  
 $A \cap B^C = \{(s_1, s_2) \in S | s_1 \geq 500,000 \text{ and } s_2 > 1,000,000\}$
  - Scenario 3 “Low Surface demand, Low Ipad demand”:  
 $A^C \cap B = \{(s_1, s_2) \in S | s_1 < 500,000 \text{ and } s_2 \leq 1,000,000\}$
  - Scenario 4 “Low Surface demand, High Ipad demand”:  
 $A^C \cap B^C = \{(s_1, s_2) \in S | s_1 < 500,000 \text{ and } s_2 > 1,000,000\}$



# Definition of Probability

- **Definition:** Probability measure  $P$  is a function that maps all events onto real numbers and satisfies the following three axioms:
  1.  $P(S)=1$  “Outcome is in the sample space with the probability of one”
  2.  $0 \leq P(A) \leq 1$ : “The probability of any event is between 0 and 1”
  3. If  $A \cap B = \emptyset$ , then  $P(A \cup B) = P(A) + P(B)$ : “Probabilities of mutually exclusive events are additive”
- **Questions:**
  - What probability measure would you choose to model
    1. The outcome from tossing a die  $S = \{1, \dots, 6\}$ ?
    2. Tomorrow’s weather in Otaniemi: What probability would you give to events
      1. “It snows”
      2. “It does not snow”
      3. “It does not snow and the temperature is below  $-5$  degrees Celsius”?

# Properties of probability

- From the three axioms it follows that:

I.  $P(\emptyset) = 0$

II.  $P(A^c) = 1 - P(A)$

III. If  $A \subset B$ , then  $P(A) \leq P(B)$

- Questions:

- What probabilities would you assign to the events
  1. “It snows”
  2. “It does not snow”
  3. “It does not snow and the temperature is below  $-5$  degrees Celsius”?

# Properties of probability (Cont'd)

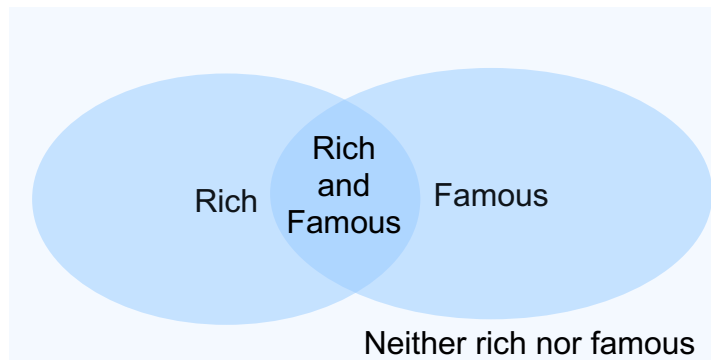
- From the three axioms it follows that:

I.  $P(\emptyset) = 0$

II.  $P(A^c) = 1 - P(A)$

III. If  $A \subset B$ , then  $P(A) \leq P(B)$

IV.  $P(A \cup B) = P(A) + P(B) - P(A \cap B)$



- Question:

- In a certain population, 10% of the people are rich, 5% are famous, and 3% are both rich and famous. A person is randomly selected from this population. What is the probability that the person is
  - not rich?
  - rich or famous?
  - rich but not famous?

# Independence

- **Definition:** Two events A and B are said to be independent if the probability of event ‘A and B’ is the prob. of ‘A’ times the prob. of ‘B’:

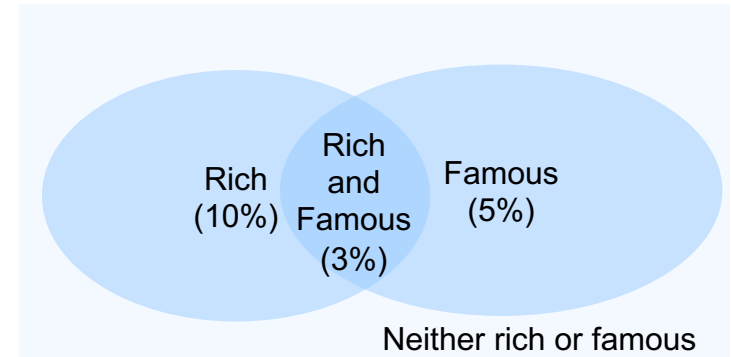
$$P(B \cap A) = P(A)P(B)$$

– Uses:

- Events are assumed to be independent to ease probability assessment: no need to assess  $P(A \cap B)$  separately as it can be computed from  $P(A)$  and  $P(B)$
- Statistically test from observations if events are independent

- **Question:**

- A person is randomly selected from the population on the right
- Are the events “the person is rich” and “the person is famous” independent?



# Utilising independence: Example

- If a six-sided die is rolled six times, what is the probability of rolling no sixes?

$E_1 = 1, 2, 3, 4 \text{ or } 5 \text{ on the first roll}$

$E_2 = 1, 2, 3, 4 \text{ or } 5 \text{ on the second roll}$

$E_3 = 1, 2, 3, 4 \text{ or } 5 \text{ on the third roll}$

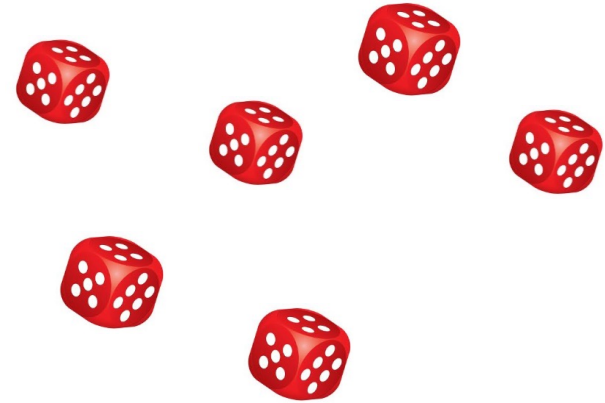
$E_4 = 1, 2, 3, 4 \text{ or } 5 \text{ on the fourth roll}$

$E_5 = 1, 2, 3, 4 \text{ or } 5 \text{ on the fifth roll}$

$E_6 = 1, 2, 3, 4 \text{ or } 5 \text{ on the sixth roll}$

$P(E_i) = 5/6 \text{ for all } i=1, \dots, 6$

→ Event “No sixes” is  $E_1 \cap E_2 \cap E_3 \cap E_4 \cap E_5 \cap E_6$



If the events  $E_i$  are independent, then the probability can be obtained as

$$P(E_1 \cap E_2 \cap E_3 \cap E_4 \cap E_5 \cap E_6) = P(E_1)P(E_2)P(E_3)P(E_4)P(E_5)P(E_6) = (5/6)^6 = 0.33$$

# Conditional probability

- **Definition:** Conditional probability for event A happening given that event B has happened, denoted by  $P(A | B)$ , is

$$P(A|B) = \frac{P(A \cap B)}{P(B)}$$

- $P(A \cap B)$ : probability that both A and B happen (i.e., *joint probability* of A and B)
- $P(B)$ : probability that B happens

- Example:

$$P(\text{"Stock up"} | \text{"DJIA up"}) = \frac{P(\text{"Stock up"} \cap \text{"DJIA up"})}{P(\text{"DJIA up"})}$$

- If A and B are independent, i.e.,  $P(A \cap B) = P(A)P(B)$ , then information about A having happened does not change the probability of B happening:

$$P(B|A) = \frac{P(A \cap B)}{P(A)} = \frac{P(A)P(B)}{P(A)} = P(B)$$

$$P(\text{rich} | \text{famous}) = \frac{P(\text{rich \& famous})}{P(\text{famous})} = \frac{0.03}{0.05} = 0.6 > P(\text{rich}) = 0.1$$

# Joint, marginal & conditional probabilities

Joint prob.  
Marginal prob.

## ■ Example:

- A small winery is deciding on the mix of grape varieties to grow. Experts have made the following forecast on white wine trends
- Questions:
  - What is the probability of strong Chardonnay demand?
  - What is the probability of weak Riesling demand?
- Assume Riesling demand is known before Chardonnay demand
  - What is the conditional probability of strong Chardonnay demand, if Riesling demand is weak?
  - Is Chardonnay demand independent of Riesling demand?

Chardonnay Demand	Riesling Demand		row sum
	weak	strong	
weak	0.05	0.5	0.55
strong	0.25	0.2	0.45
col. sum	0.3	0.7	

## Chardonnay conditioned to Riesling

Chardonnay Demand	Riesling Demand		row sum
	weak	strong	
weak	0.17	0.71	0.88
strong	0.83	0.29	1.12
column sum	1	1	

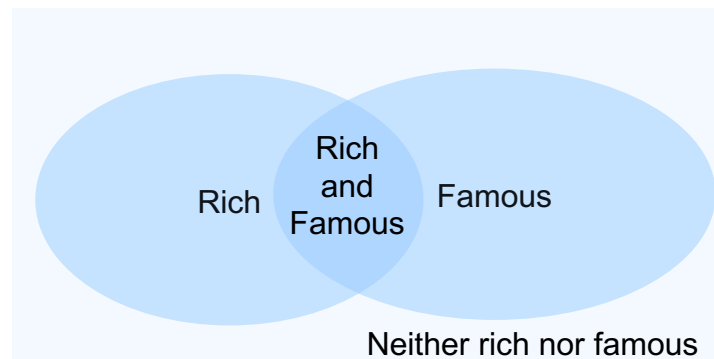
$$P("C. Str." | "R. weak") = \frac{P("C.str" \cap "R.weak")}{P("R.weak")}$$



# Summary

Concepts related to probability:

- Sample space, simple event, event
- Complement, union, intersection
- Mutually exclusive / collectively exhaustive events



Properties of probability:

- I.  $P(\emptyset) = 0$
- II.  $P(A^c) = 1 - P(A)$
- III. If  $A \subset B$ , then  $P(A) \leq P(B)$
- IV.  $P(A \cup B) = P(A) + P(B) - P(A \cap B)$

Conditional probability of A given that B has happened:  $P(A|B) = \frac{P(A \cap B)}{P(B)}$

If A and B are independent:  $P(A \cap B) = P(A)P(B) \rightarrow P(A|B) = P(A)$