

Haven

Sustainability Innovation & Development Report 2025

1. Executive Summary

At Haven, sustainability is not a destination a journey woven into the fabric of our operations, innovations, and values. This 2025 Sustainability Innovation Report highlights our commitment to reducing environmental impact, fostering community engagement, and leading hospitality into a greener future.

2. Our Sustainability Vision

We aim to lead the hospitality industry in environmental responsibility through:

- Carbon-neutral operations by 2030.
- 100% renewable energy integration.
- Responsible sourcing and zero food waste.
- Water conservation and plastic-free initiatives.
- Circular innovation in design and experience.

3. Environmental Strategy

Carbon Emissions:

- 18% reduction in emissions.
- EV charging at 62% properties.

Renewable Energy:

- Solar rooftops supply 35% needs.
- Geothermal pilot in Dubai.

Waste Management:

- Composting and AI-sorting bins deployed.
- Plastic-free operations implemented.

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4. Innovation in Sustainability

Smart Automation:

- Sensor lighting and AI taps save energy and water.

Architecture:

- LEED/BREEAM certified new constructions.
- Green walls and gardens installed.

Amenities:

- Bamboo towels, refillable dispensers.

5. Community & Ethical Sourcing

68% food locally sourced.

Fair trade partnerships with 120+ vendors.

NGO hospitality training programs launched.

6. Partnerships & Global Impact

Collaborating with:

- UNEP
- World Green Building Council
- Global Sustainable Tourism Council
- Circular Economy Hotel Coalition

7. Performance Metrics (20242025)

Energy from Renewables: 21% -> 35%

Carbon Emissions: 96,000 -> 78,500 tCO₂e

Water Saved: 4.2 ML

Waste Diverted: 43% -> 65%

Guest Sustainability Score: 4.1 -> 4.5 / 5

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8. Roadmap to 2030

- 2026: 50% renewable energy.
- 2027: Blockchain waste tracking.
- 2028: Net-zero hotel in SEA.
- 2029: Biofuel transport.
- 2030: Carbon-neutral operations.

9. Recognition & Awards

- Green Key Certification (70+ properties)
- Earth Check Climate Leadership Award
- Travel Weekly Top 10 Sustainable Luxury Chains 2025

10. Commitment Statement

We pledge to embed sustainability at every level, ensuring luxury and responsibility go hand in hand. Join us on this transformative journey.