

# GDPR Compliance Pro

## GDPR COMPLIANCE PRO MODULE

version 2.1.14



developed by  
**PrestaChamps**

**General Data  
Protection Regulation**



- ★ This is the single module out there which is covering exactly what **GDPR** means.
- ★ As a **Shop** owner you need to find a way to give the **Visitor** an option to Opt-out from any **Cookies** which the site uses.

Compatible with **PrestaShop** 1.6.0.4 - 1.7.7.1

version 2.1.15  
by PrestaChamps

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## Requirements

Please ensure that your PHP version is at least 5.6 otherwise the module will not work (as mentioned in the product sheet on Addons PrestaShop)

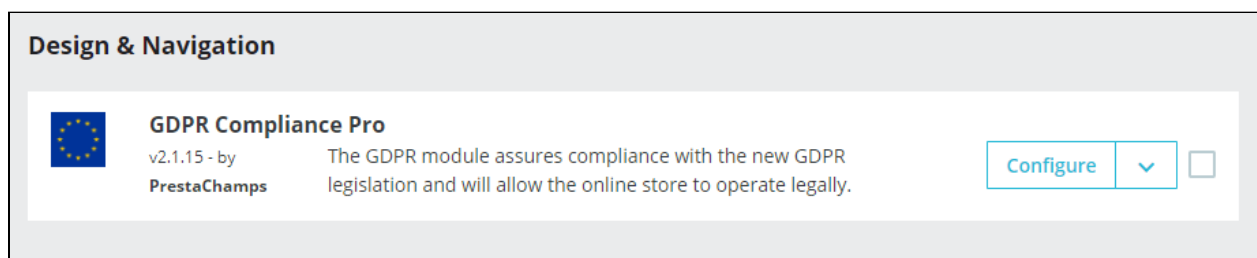
## Module overview

The module was created to bring your site into compliance with the new GDPR law, which entered into force on 25.05.2018. The new GDPR law does not only refer to companies in the European Union, it basically affects all companies dealing with EU customers. The GDPR Compliance Pro module has been created on the basis of extensive documentation on the new law and will constantly be improved. Our module for PrestaShop is an All-In-One solution that, once setup is completed, will assure compliance with the new GDPR legislation and will allow the online store to function legally, helping you avoid customer complaints and fines.

The module can be installed from the website back office, just like all the other modules.

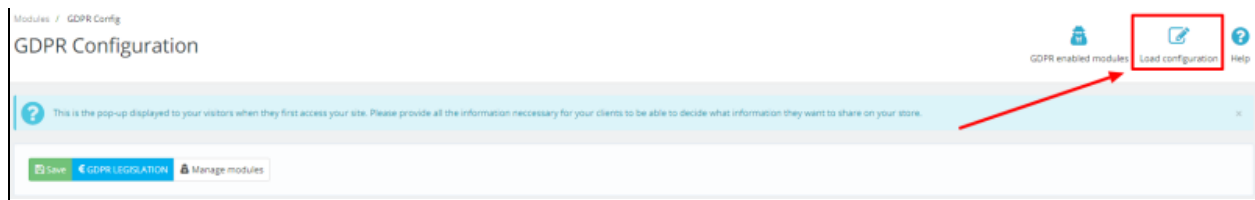
## Module Configuration

After installation the module can be accessed by clicking on the **Configure** button.



## Load the GDPR configuration

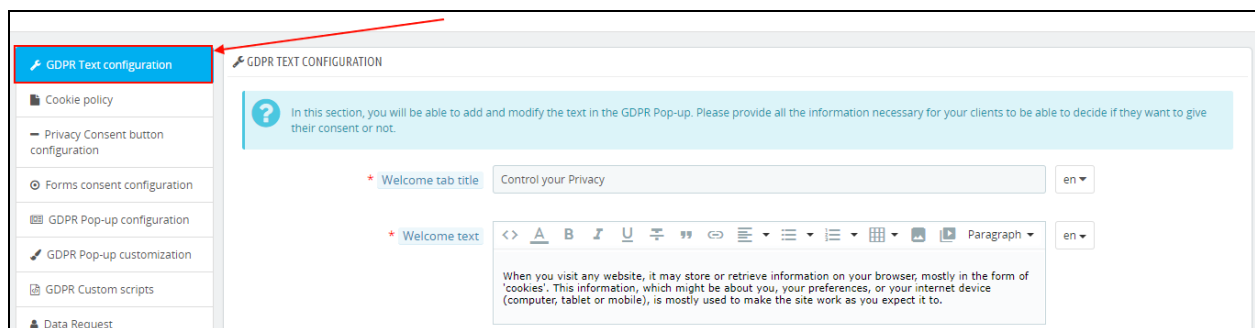
To facilitate your work in configuring the module we implemented a button in our module through which you can load the default configuration of the module. After you have loaded the default configuration you can customize the texts, add or remove modules from the GDPR pop-up based on your needs.



On the other hand, if you encounter problems with the module functioning, you can easily “reset” the module by clicking the “Load configuration” button. If you have made changes in the module (as for example you have rewrite text, added links) it is recommended that you have the module configuration page open on another tab, so later you can copy these changes to the module.

## GDPR Text configuration

In this section, you will be able to add and modify the text in the GDPR Pop-up. Please provide all the information necessary for your clients to be able to decide if they want to give their consent or not.



### Welcome tab title

This is the title of the main tab which is open by default whenever someone accesses your site for the first time.

### Welcome text

This is the content of the default tab and should be used to describe why certain information is collected on the site.

## Necessary tab text

A description of the cookies which are necessary for the website to function correctly and, if needed, a warning that disabling them through the browser settings can make certain areas or functions of the site unusable.

## Performance tab text

This tab will contain the list of the modules visitors can choose to disable before continuing on your site. The text entered here will be displayed below the list of modules and should contain a general description of how these modules track information and what are the benefits of it.

## Statistics tab text

This tab will contain the list of the modules visitors can choose to disable before continuing on your site. The text entered here will be displayed below the list of modules and should contain a general description of how these modules track information and what are the benefits of it.

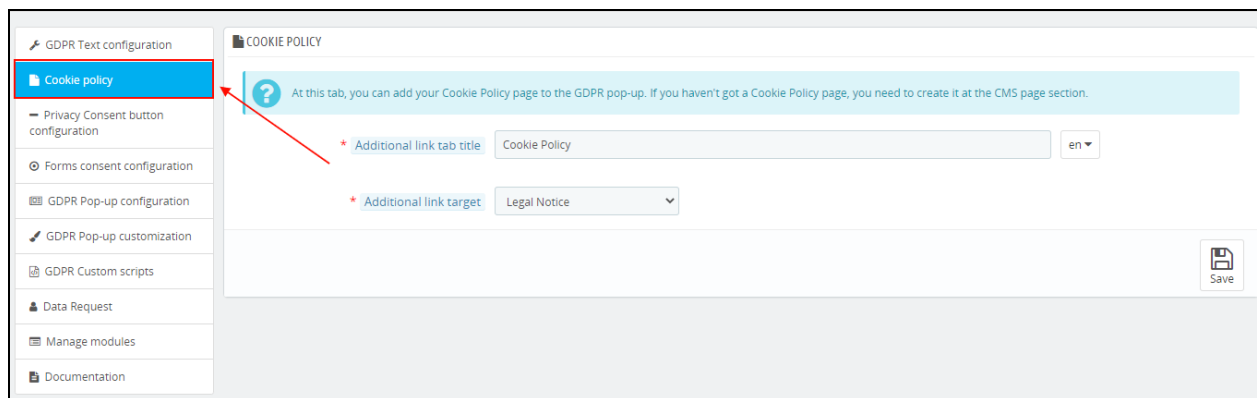
## Marketing tab text

This tab will contain the list of the modules visitors can choose to disable before continuing on your site. The text entered here will be displayed below the list of modules and should contain a general description of how these modules track information and what are the benefits of it.

## Unclassified tab text

Unclassified cookies are cookies that we are in the process of classifying, together with the providers of individual cookies.

## Cookie policy



The screenshot displays the 'GDPR Text configuration' sidebar on the left, with 'Cookie policy' highlighted in blue. The main content area is titled 'COOKIE POLICY' and features a light blue informational banner with a question mark icon and the text: 'At this tab, you can add your Cookie Policy page to the GDPR pop-up. If you haven't got a Cookie Policy page, you need to create it at the CMS page section.' Below this banner, there are two configuration fields: 'Additional link tab title' with the value 'Cookie Policy' and a language dropdown set to 'en', and 'Additional link target' with a dropdown menu showing 'Legal Notice'. A 'Save' button with a floppy disk icon is located in the bottom right corner of the configuration area.

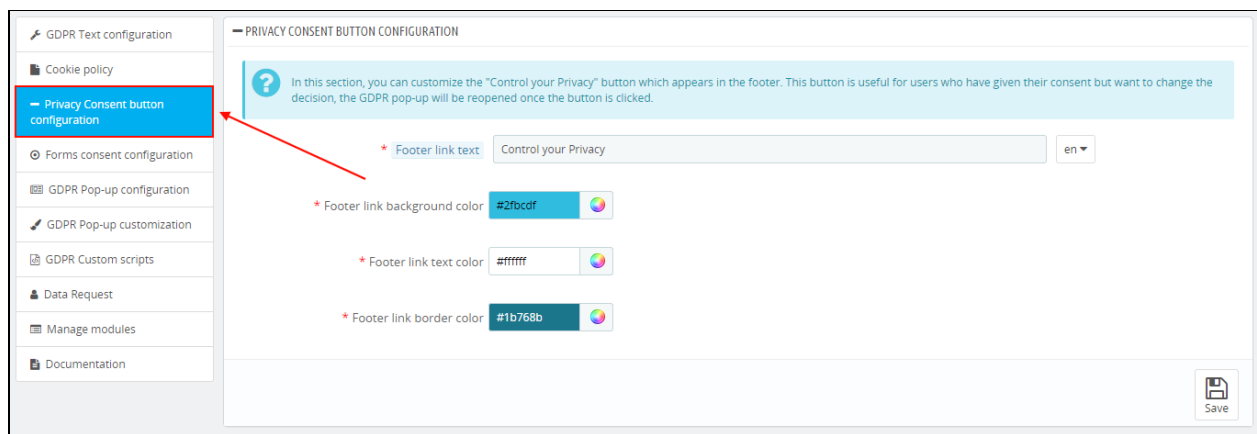
## Additional link tab title

Usually the title of your Cookie Policy or Privacy Policy page. When clicking on this tab, users will be taken to the URL specified below.

## Additional link target

Please select your Privacy Policy, CMS page. If you haven't got a page like this you will have to create one in the CMS pages section.

## Privacy Consent button configuration



The screenshot shows the 'PRIVACY CONSENT BUTTON CONFIGURATION' interface. On the left is a sidebar menu with options: 'GDPR Text configuration', 'Cookie policy', 'Privacy Consent button configuration' (highlighted with a red box and a red arrow pointing to the main content), 'Forms consent configuration', 'GDPR Pop-up configuration', 'GDPR Pop-up customization', 'GDPR Custom scripts', 'Data Request', 'Manage modules', and 'Documentation'. The main content area has a light blue header with a question mark icon and text: 'In this section, you can customize the "Control your Privacy" button which appears in the footer. This button is useful for users who have given their consent but want to change the decision, the GDPR pop-up will be reopened once the button is clicked.' Below this are three configuration fields, each with a red asterisk: 'Footer link text' with a text input containing 'Control your Privacy' and a language dropdown set to 'en'; 'Footer link background color' with a color picker set to '#2f0cdf'; and 'Footer link text color' with a color picker set to '#ffffff'. A fourth field, 'Footer link border color', has a color picker set to '#1b768b'. A 'Save' button with a floppy disk icon is in the bottom right corner.

## Footer link text

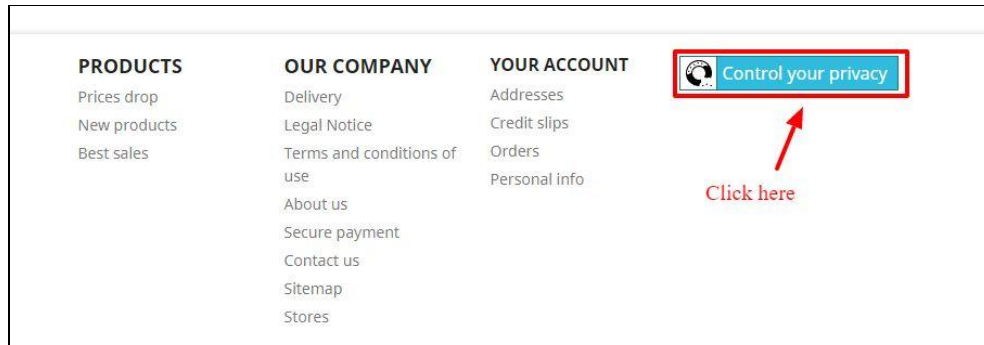
A link will be created in your website's footer which allows visitors to reopen the pop-up and further customize their tracking preferences. This is the title of that link (usually "Control your Privacy")

## Footer button color

The module allows you to change the background, text and the border color of the link in the footer of the site.

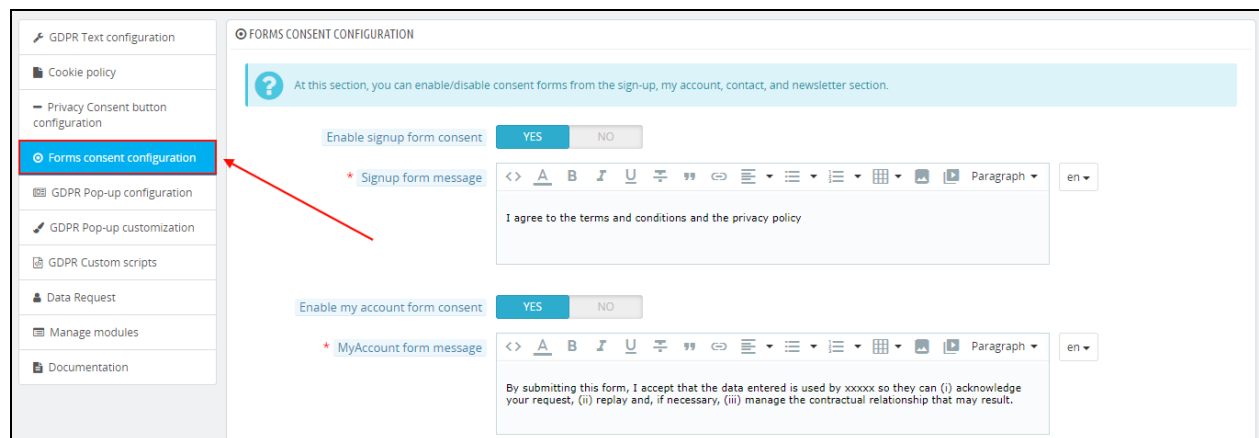
## Customer's point of view

If a customer has given his or her consent but wants to change his decision, he can do it very easily by clicking on the link that appears in the footer.



Customers have control over their data through their account, being able to retrieve it or request the deletion of it.

## Forms consent configuration



## Enable signup form consent

If you activate it, a checkbox will be added to the signup form making sure that clients agree to your privacy policy.

**Signup form message** - This message will be added to the signup form next to the checkbox mentioned above.



Password	<input type="password" value="....."/> <input type="button" value="SHOW"/>	Optional
Birthdate	<input type="text" value="MM/DD/YYYY"/> (E.g.: 05/31/1970)	Optional
<input type="checkbox"/> Receive offers from our partners		
<input type="checkbox"/> Sign up for our newsletter <i>You may unsubscribe at any moment. For that purpose, please find our contact info in the legal notice.</i>		
<input type="checkbox"/> I agree to the terms and conditions and the privacy policy		
<input type="button" value="CONTINUE"/>		

## Enable my account form consent

If you activate, a checkbox will be added to the my account form (in the “Personal Data” area).

**MyAccount form message** - This message will be added to the my account form next to the checkbox.

Birthdate	<input type="text" value="MM/DD/YYYY"/> (E.g.: 05/31/1970)	Optional
<input checked="" type="checkbox"/> Receive offers from our partners		
<input type="checkbox"/> Sign up for our newsletter <i>You may unsubscribe at any moment. For that purpose, please find our contact info in the legal notice.</i>		
<input type="checkbox"/> By submitting this form, I accept that the data entered is used by xxxxx so they can (i) acknowledge your request, (ii) replay and, if necessary, (iii) manage the contractual relationship that may result.		
<input type="button" value="SAVE"/>		

## Enable contact form consent

If you activate it , a checkbox will be added to the contact form.

**Contact consent form message** - This message will be added to the contact form next to a checkbox.

**CONTACT US**

Subject

Customer service

E-mail Address

E-mail address

Attachment(*optional*)

CHOOSE A FILE

Message

How can we help you?

☐ I agree to the terms and conditions and the privacy policy

SEND

## Enable newsletter form consent

If you activate, a checkbox will be added to the newsletter form.

**Newsletter consent form message** - This message will be added to the newsletter form with a checkbox.

Get our latest news and special sales

Your email address

SUBSCRIBE

☐ I agree to the terms and conditions and the privacy policy

You may unsubscribe at any moment. For that purpose,  
please find our contact info in the legal notice.

## GDPR Pop-up configuration

GDPR POP-UP CONFIGURATION

At this section, you can enable/disable the custom functions of the module.

Under 16 enable	YES	NO
Check all modules by default	YES	NO
Allow all modules by default	YES	NO
Reload the page after 'Save'	YES	NO
Reload the page 'Accept all'	YES	NO
Log cookie accept activities	YES	NO
Under 18 enable	YES	NO

**Under 16 enable** - You can enable or disable the appearance of the "I'm under 16" checkbox.

**Check all modules by default** - If this field is enabled, the popup checkboxes will appear automatically checked.

**Allow all modules by default** - If this field is enabled, all cookies are automatically enabled, and the customer doesn't have to accept them. But he can withdraw the consent. Half of shop owners do not know exactly what the GDPR law is about. They have asked us to include a way for cookies to be already active when the users first access the site. We have made it possible. But we warn you that by activating this option your shop will no longer be GDPR compliant.

*Proceed at your own risk.*

**Reload the page after 'Save'** - You can enable the option to reload the page when a customer clicks the "Save" button.

**Reload the page 'Accept all'** - You can enable the option to reload the page when a customer clicks the "Accept all" button.

**Log cookie accept activities** - If you disable this feature the cookie accept consents won't be logged.

**Under 18 enable** - You can enable or disable the appearance of the "I'm under 18" checkbox.

**Under 18 alert text** - You can change the alert text from "I'm under 18" checkbox

**Close modal only with buttons** - Prevent closing the GDPR modal when the customer clicks outside the modal.

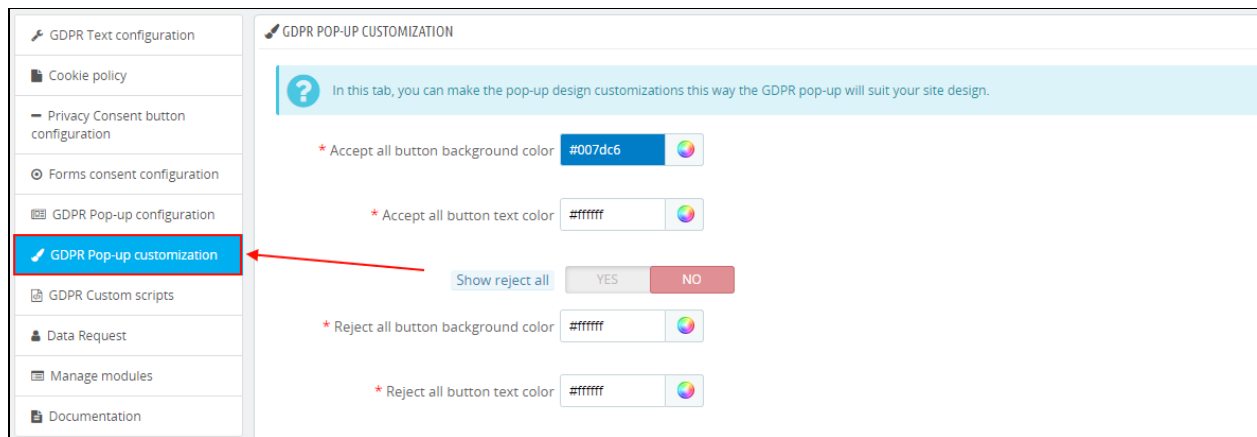
**Enable scroll lock** - Prevent scrolling on the site if the user did not accepted the cookies

**Enable accept by scroll** - Accept cookies by scroll

**Hide popup for bots/crawlers** - This option when enabled will hide the GDPR popup and the contents within from search engines bots and crawlers, for example: Google, Bing

**Enable do not track compliance** - In case a browser is set to DoNotTrack mode, the popup will not appear since the browser should not allow tracking cookies. Please note that this is not guaranteed and *showing the pop-up in all cases is still recommended*.

## GDPR Pop-up customization



The screenshot shows the 'GDPR POP-UP CUSTOMIZATION' configuration page. On the left is a sidebar menu with options: 'GDPR Text configuration', 'Cookie policy', 'Privacy Consent button configuration', 'Forms consent configuration', 'GDPR Pop-up configuration', 'GDPR Pop-up customization' (highlighted with a red box and a red arrow), 'GDPR Custom scripts', 'Data Request', 'Manage modules', and 'Documentation'. The main content area has a light blue header with a question mark icon and the text: 'In this tab, you can make the pop-up design customizations this way the GDPR pop-up will suit your site design.' Below this are five configuration rows, each with a red asterisk icon and a color picker: 1. 'Accept all button background color' with value '#007dc6'; 2. 'Accept all button text color' with value '#ffffff'; 3. 'Show reject all' with a toggle switch set to 'YES' (the button itself is labeled 'Show reject all' and has 'YES' and 'NO' options); 4. 'Reject all button background color' with value '#ffffff'; 5. 'Reject all button text color' with value '#ffffff'.

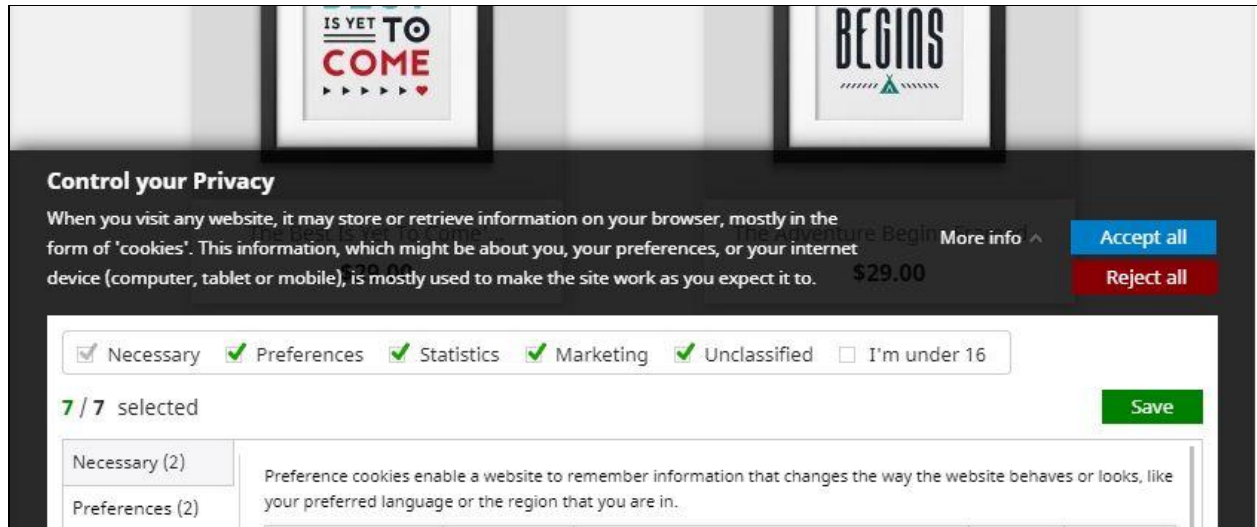
You can make design changes for the popup that will appear on your site very simple, from the module configuration. With this possibility the popup can be set to match the colors of the site.

**“Accept all” button background color** - The module allows the color of the "Accept all" button to be changed.

**“Accept all” button text color** - The color of the text on the button can be changed.

**Show reject all button** - By activating the "Show reject all cookies button" option you will give the possibilities to your users, to decline all the cookies used on your site with one click, apart from the cookies which are added to the Necessary section.

The "Reject all" button will appear in the GDPR pop-up on the front end, and you can personalize the button and the text color from the module configuration to suit your needs.



**“Save” button background color** - The color from the Save button which appears in the pop-up.

**Save button text color** - The color from the text from the "Save" button which appears in the pop-up.

**Popup background color** - You can change the pop-up background color.

**Popup text color** - You can change the text color which appears on the pop-up.

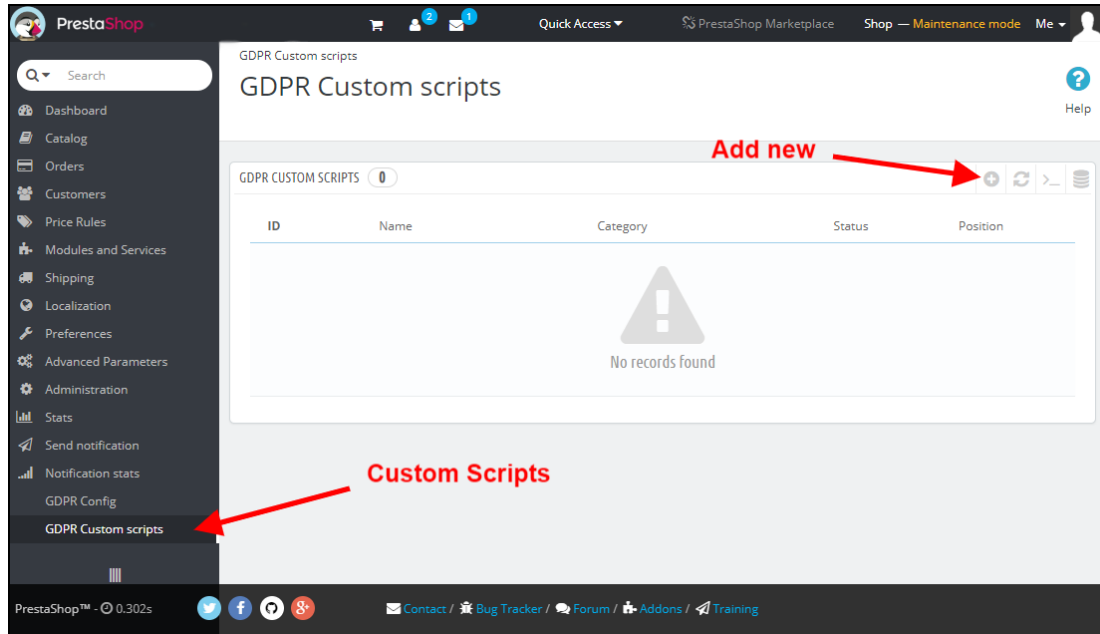
**Popup position** - You can choose between three positions: ***Top,Middle,Bottom***

**Show popup title** - Display the pop-up title.

## GDPR Custom scripts

We developed the module so that you be able to add custom scripts to the GDPR module.

In the Back Office at the menu there is a tab **GDPR CUSTOM SCRIPTS** and click **ADD NEW**.



The 'Add new' form for a custom script is displayed. It includes the following fields and options:

- \* Internal name:** A text input field containing 'Analytics'.
- Active:** Two radio buttons, 'YES' (selected) and 'NO'.
- Keep inline js scripts:** Two radio buttons, 'YES' (selected) and 'NO'.
- \* Expiry:** A text input field containing '60 day'.
- \* Provider:** A text input field containing 'Google'.
- \* Frontend name:** A text input field containing 'Google Analytics'.

**Internal name** - You need to enter a name for the script, this name will not be displayed in Pop-up

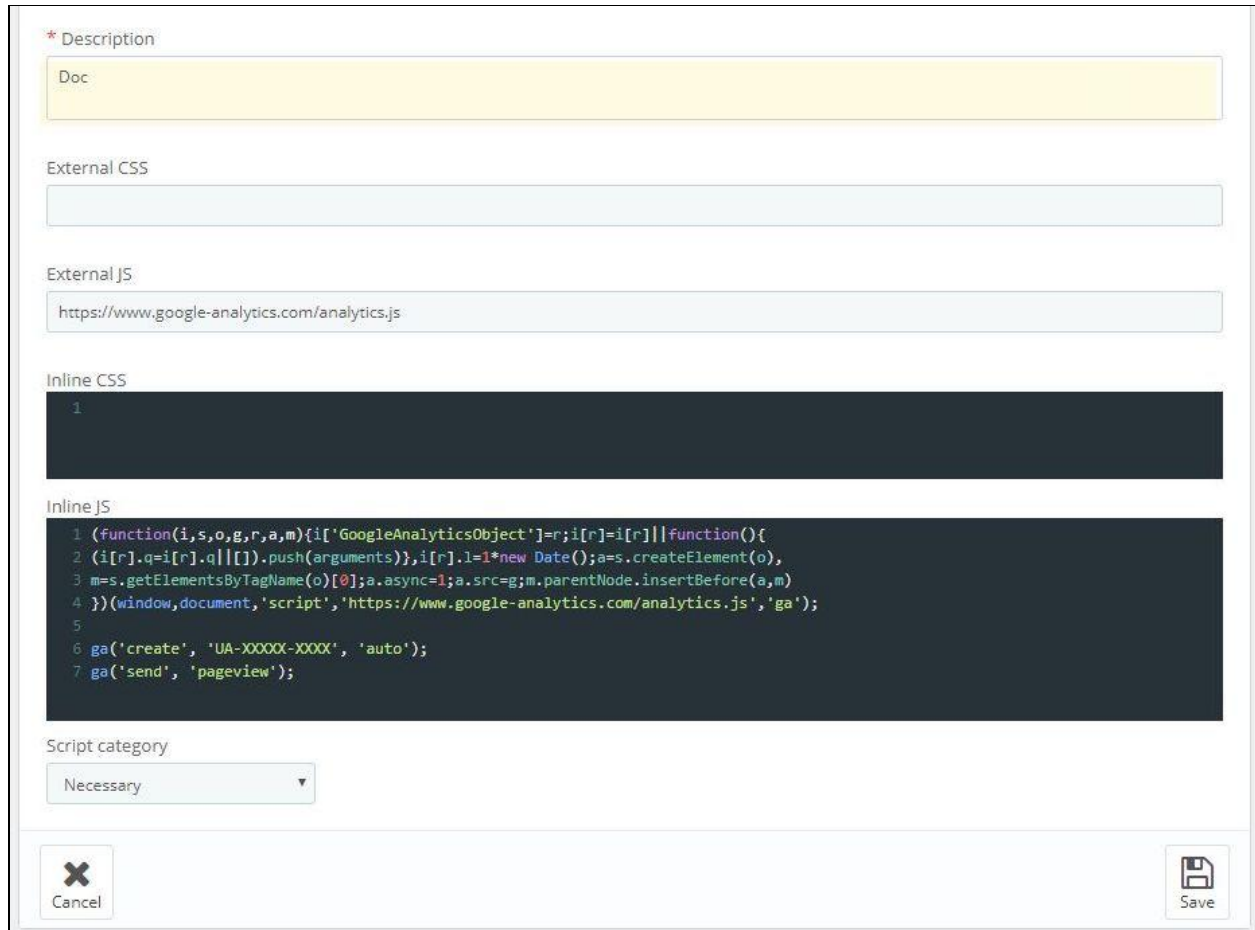
**Active** - You need to "Enable" that the script can be seen in the Pop-up.

**Keep the js scripts inline** - Skip scripts from CCC

**Expiry** - In this field you need to enter the cookie lifetime ( how long it keeps the information about the user).

**Provider** - Who has created the module or who uses the cookie.

**Frontend name** - Module name as you want it to appear for customers.



The screenshot shows a configuration form for a GDPR module. It includes several text input fields for 'Description', 'External CSS', 'External JS', and 'Inline CSS'. The 'External JS' field contains the URL 'https://www.google-analytics.com/analytics.js'. The 'Inline JS' field contains a JavaScript code snippet for Google Analytics. Below these fields is a 'Script category' dropdown menu set to 'Necessary'. At the bottom are 'Cancel' and 'Save' buttons.

\* Description

Doc

External CSS

External JS

https://www.google-analytics.com/analytics.js

Inline CSS

1

Inline JS

```
1 (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function(){
2 (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
3 m=s.getElementsByTagName(o)[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m)
4 })(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
5
6 ga('create', 'UA-XXXXX-XXXX', 'auto');
7 ga('send', 'pageview');
```

Script category

Necessary

Cancel Save

**Description** - You need to write a short description about the module, the cookies it has and what they do on your site.

**External CSS** - Need to add the External CSS link.

**External JS** - Need to add the External JS link.

**Inline CSS** - You can add CSS

**Inline JS** - You can add Inline JS

**Script Category** - You can categorize your scripts which using cookies by 5 categories:

Necessary, Preferences, Statistics, Marketing, Unclassified

## Data Request tab

In accordance with Art. 15 of GDPR, your users will be able to download all their data which is stored about them by clicking on the **“Download my data”** button in their account. If your users want to receive this information by email they just have to click the **“Request my data”** button, and will automatically receive an email from your PrestaShop site with their data (on the email address they used to sign up on the site).

### Art. 15 GDPR

- Right of access by the data subject

Your account

INFORMATION

ADD FIRST ADDRESS

ORDER HISTORY AND DETAILS

CREDIT SLIPS


ERASE MY DATA

REQUEST MY DATA

Sign out

Home / Your account

Request my data




In accordance with the EU General Data Protection Regulation (GDPR), you have the right to request and receive your personal data stored by our company as a consequence of your usage of the website. If you would like to go through with this process, please click below to start the process.

DOWNLOAD MY DATA

REQUEST MY DATA

[Back to your account](#)
[Home](#)

The data subject has access to the personal data by request.



If they choose to download, they will receive a pdf file:



## Customer data

Firstname	Test
Lastname	Test
Email	test@prestashop.com
Newsletter	Not subscribed
Registration IP	
Newsletter registration date	0000-00-00 00:00:00
Website	
Siret	
APE	
Last password change	2018-06-04 03:44:13
Active	1
Deleted	0
Profile created	2018-06-04 09:44:13
Profile updated	2018-06-04 09:44:13
Group	Customer
Gender	Male
Language	English (English)

If your clients want to receive the data you have collected about them by email:

Address Book
Tag
Quick Filter
Search <Ctrl+K>

Unread
Starred
Contact
Tags
Attachment
Filter these messages <Ctrl+Shift+K>

Subject
Correspondents
Date

[Demo Presta1.7] All Data about you on Demo Presta1.7
Demo Presta1.7
3:32 PM

From Demo Presta1.7
Reply
Forward
Archive
Junk
Delete
More

Subject [Demo Presta1.7] All Data about you on Demo Presta1.7
To Me

### Customer data

**Firstname:** Test  
**Lastname:** Test  
**Email:** test@prestashop.com  
**Newsletter:** Not subscribed  
**Newsletter registration IP:**  
**Newsletter registration date:** 0000-00-00 00:00:00  
**Website:**  
**Siret:**  
**APE:**  
**Last password change:** 2018-06-04 03:44:13  
**Active:** 1  
**Deleted:** 0  
**Profile created:** 2018-06-04 09:44:13  
**Profile updated:** 2018-06-04 09:44:13  
**Group:** Customer  
**gender:** Male  
**language:** English (English)

### Orders

Payment method	Total paid	Delivery address	Invoice address
----------------	------------	------------------	-----------------

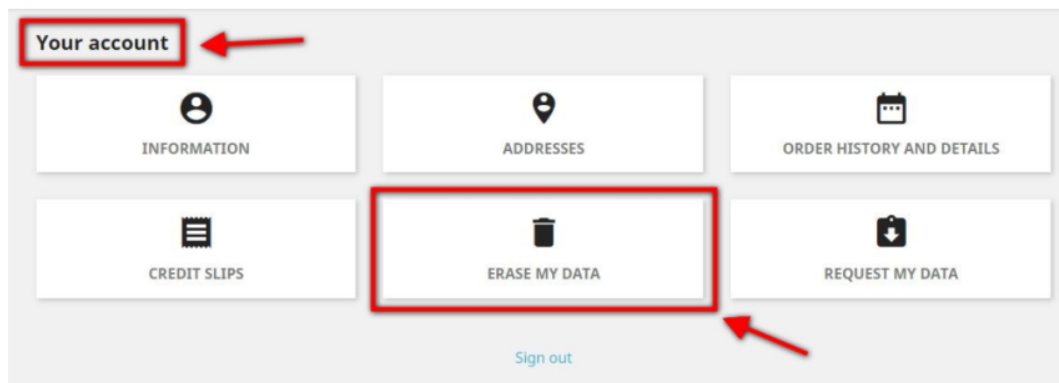
### Addresses

Alias	Name	Company	Address	Postcode	City	State	Country	Phone	Mobile	Vat number	DNI
-------	------	---------	---------	----------	------	-------	---------	-------	--------	------------	-----

In accordance with Article 17 of GDPR, the customer can request the delete the data from his / her account by clicking the button **"ERASE MY DATA"** - **"DELETE MY DATA"**

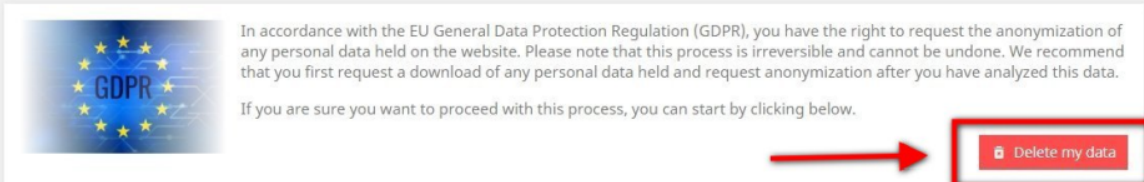
## Art. 17 GDPR

### - Right to erasure ('right to be forgotten')



Home / Your account

#### Delete my data



< Back to your account Home

The data subject can request the erasure or anonymization of their personal data



A list is available in the back office at the "Data Request tab" where you can anonymize the client data.

ID	Customer	Customer ID	Created at	Request type	Fulfillment status	
			From <input type="text"/> To <input type="text"/>	-	-	<input type="text"/> Search
13			03/15/2021	<a href="#">Request my data</a>	Yes	<a href="#">Edit</a>
12			03/15/2021	<a href="#">Request my data</a>	Yes	<a href="#">Edit</a>
11			03/15/2021	<a href="#">Request my data</a>	Yes	<a href="#">Edit</a>
10			03/15/2021	<a href="#">Request my data</a>	Yes	<a href="#">Edit</a>
9			03/15/2021	<a href="#">Request my data</a>	Yes	<a href="#">Edit</a>
8			03/15/2021	<a href="#">Delete my data</a>	No	<a href="#">Edit</a>
7			03/15/2021	<a href="#">Delete my data</a>	No	<a href="#">Edit</a>
6				<a href="#">Delete my data</a>	No	<a href="#">Edit</a>

## Manage modules

GDPR ENABLED MODULES		
PS_CURRENCYSELECTOR +	PS_LANGUAGESELECTOR +	PS_SHOPPINGCART +
PS_GOOGLEANALYTICS +	CONTACTFORM +	GRIDHTML +
GSITEMAP +	PRODUCTCOMMENTS +	PS_BANNER +
PS_CATEGORYTREE +	PS_CHECKPAYMENT +	PS_CONTACTINFO +
PS_CROSSELLING +	PS_CUSTOMERACCOUNTLINKS +	PS_CUSTOMERSIGNIN +
PS_CUSTOMTEXT +	PS_DATAPRIVACY +	PS_EMAILSUBSCRIPTION +

Here you can set which modules can be stopped by the customer in collecting their data. Please fill all the information, set a category (as described above), the expiration time of the cookie as well as a detailed description.

The popup will work correctly after you enable a module from the “Manage modules” section.

## Module Category

You can categorize your modules which using cookies by 5 categories: **Necessary**, **Preferences**, **Statistics**, **Marketing**, **Unclassified**:

- **Necessary:** In this category, the modules which use cookies that are essential for the customers to be able to order must appear. For example: Shopping cart or Payment modules (Paypal).

- **Preferences:** In this category you will need to select modules that are not necessary from the point of view of site functionality but which can ease user experience. For example: Currency Selection or Language Selection.
- **Statistics:** In this category there must be modules that use cookies to better understand how people use your site, what kind of products they look at or how many times they access your site. For example: Google Analytics or Google Tag Manager.
- **Marketing:** Modules such as Push Notification, Chat modules, Facebook Pixel Tracking or Google Adwords will be in this category because they use cookies with which help you increase your sales or allow you track or interact with customers for marketing purposes.

For the module to appear in the popup on the site you must check the **"Enable"** checkbox.

**Expiry** - In this field you need to enter the cookie lifetime ( how long it keeps the information about the user).

**Provider** - Who has created the module or who uses the cookie.

**Frontend Name** - Module name as you want it to appear for customers.

**Description** - You need to write a short description about the module, the cookies it has and what they do on your site.

GDPR ENABLED MODULES

**PS\_CURRENCYSELECTOR** -

Module category  
Preferences ▾

☒ Enable

Expiry  
30 days en ▾

Provider  
PrestaShop en ▾

Frontend name  
Currency Selection en ▾

Description  
Cookie which makes possible to choose the currency you would like. If disabled the store default currency en ▾

**PS\_LANGUAGESELECTOR** +

CONTACTFORM +

PRODUCTCOMMENTS +

PS\_CHECKPAYMENT +

PS\_CUSTOMERACCOUNTLINKS +

PS\_DATAPRIVACY +

PS\_FEATUREDPRODUCTS +

PS\_MAINMENU +

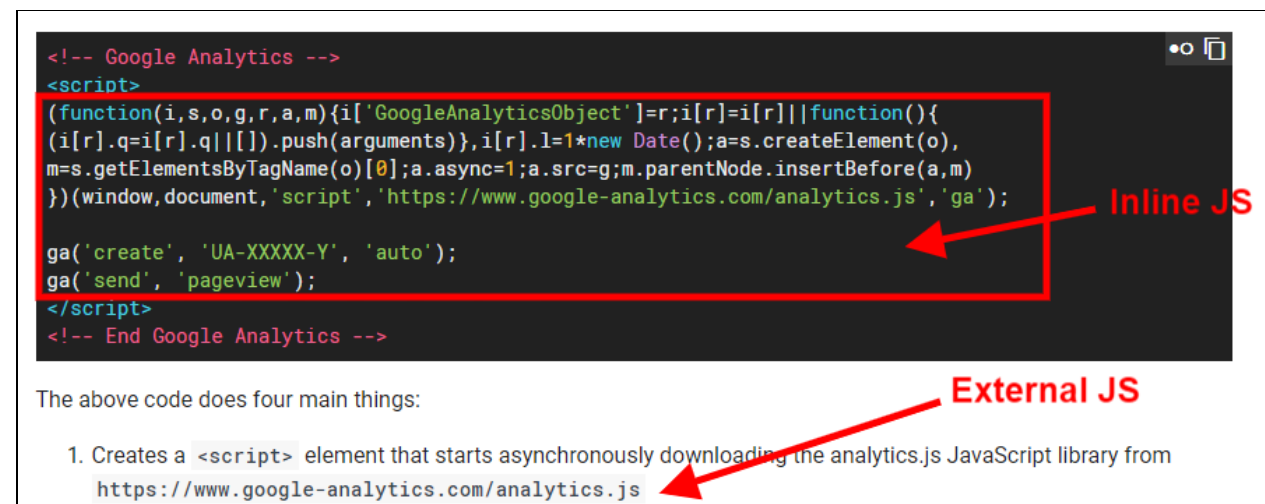
## Final step

Once you have finished with the module configuration, you need to disable any cache module on your site and activate the standard cache from PrestaShop. This is required because at this time none of the cache modules are GDPR compliant.

## Good to know

### How to add a Custom script

After completing the data from the Internal name, Expiry, Provider, Frontend name, Description section you can add the External JS link, and you can copy the script to the Inline JS field.



```

<!-- Google Analytics -->
<script>
(function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function(){
(i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m)
})(window,document,'script','https://www.google-analytics.com/analytics.js','ga');

ga('create', 'UA-XXXXX-Y', 'auto');
ga('send', 'pageview');
</script>
<!-- End Google Analytics -->

```

The above code does four main things:

1. Creates a `<script>` element that starts asynchronously downloading the analytics.js JavaScript library from `https://www.google-analytics.com/analytics.js`

## Module reset

If you had already installed an older version of the module, and you want to upgrade to the latest version after installation please reset the module.



In some cases, after installing the new version of the GDPR pop-up does not appear on the front-end, in these cases, it is necessary to reset the module. Before you reset the module, our recommendation is that you should open the module configuration page, so later you can copy these changes to the module. If you have not opened the configuration page in a new tab, and the module configuration is empty, just click on the “Load configuration” button, and the default settings of the module will be loaded.

## Troubleshoot

### Popup keeps appearing on frontend

Please make sure that you have added at least one module in the “Manage modules” section (usually add the standard cart module can be added here under necessary category). If there is at least one module visible to the customers in the frontend and selectable in the popup then the popup will remain closed during the session after saving the preferences.

### Unable to install override

If you are trying to install the module and you receive the following message: **“Unable to install override: The method `postProcess` in the class `ContactController` is already overridden by the....”** don’t panic. That’s a common situation among modules which override the same class and same method. In order to fix it will need to merge the 2 modules overrides. Please send us the Back Office and FTP access. The implementation won’t take more than 20 minutes.

### Transformer theme

The Transform theme has a specific module which allows you to add certain modules into the footer. So you’ll need to add the Gdpr module just like others.(If you did not succeed, please send us the Back Office and FTP access. The implementation won’t take more than 20 minutes for us.)

## Template Monster theme

You need to connect the GDPR module in TM Layout module. (If you did not succeed, please send us the Back Office and FTP access. The implementation won't take more than 20 minutes for us.)

## Fieldtheme template

You need to have a module called footer static for the theme. That part allows you to hook modules into certain places as the Fieldtheme crew overrides each Prestashop standard feature. You need just to hook our module into the footer. (If you did not succeed, please send us the Back Office and FTP access. The implementation won't take more than 20 minutes for us.)