

Mark Walsh



Highly motivated, entrepreneurial, tech-savvy professional with over 14 years of industry experience. My competitive background has programmed me to improve myself whilst supporting team members. Self-motivation and an ability to adapt has enabled me to succeed in any role I have taken. Transitioning into a technical role and combining my skills from supporting customer's needs was one of the most natural and eye-opening shifts of my life.

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WORK EXPERIENCE

Product Builder Boston Scientific

09/2018 – 07/2019

Galway, Ireland.

Achievements/Tasks

- Assembling, labelling and packaging drug eluting stent catheters in accordance to specifications.
- Inspecting catheters for defects and adherence to specifications, and notifying support staff of quality or technical issues.
- Adhering to GDP, cleaning and gowning policies and procedures in an ISO 8 cleanroom environment.

Contact: Frank Jennings – 0862710033

Private English Teacher Self-employed

01/2013 – 07/2018

São Paulo, Brazil.

Achievements/Tasks

- Designed and developed tailor-made General English, Exam Preparation and Business English courses according to learners' needs and requirements.
- Supported regular long-term students as they prepared for and achieved high results in both academic (IELTS) and professional (B1 Business Preliminary) English exam.
- Managed both the academic development and the business, marketing and finance aspects of my work. Efficiently pitched to and negotiated with both companies and individual students in both English and Portuguese.

Manager Boylesports

09/2007 – 12/2012

Dublin, Ireland.

Achievements/Tasks

- Lead and managed a growing team while solving problems associated with the staffing of 15 betting shops
- Proactive in building a strong and trusted team in our workplace while focusing on providing the best customer service.
- Improved communication with local businesses, held promotional campaigns to increase business and successfully reached and surpassed our yearly targets.

Contact: Jackie Lawlor – +353 42 939 3000

SKILLS

Customer Service

Negotiation

Communication

Problem Solving

Decision Making

HTML

Teamwork

Planning

CSS

JavaScript

Python

EDUCATION

Diploma in Full Stack Software Development Code Institute

03/2019 – Present

LANGUAGES

English - Native



Portuguese



INTERESTS

Rugby

E-commerce

Languages

Travelling

Hiking

Technology

Cooking

Interest