

# JONATHAN CORPUS

DEVELOPER | ELECTRONICS & AUTOMATION ENGINEER | SYSTEMS ADMINISTRATOR

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# **ABOUT ME**

Electronics and Automation Engineer with experience in developing control systems, embedded solutions, and real-time monitoring for industrial applications. Skilled in PLC programming, C/C++, C#, and data-driven tools like Power Bl. Quick to adapt and integrate software with hardware to drive product innovation and deliver reliable, user-focused solutions.

# PROFESSIONAL EXPERIENCE

## AT&T COMERCIALIZACIÓN MOVIL

August 2025 - Today

Technical Service & Repair Specialist - Sales Department - San Nicolás de los Garza, N.L.

- Manage ERP systems to monitor, document, mobile devices inventory management, and track end-to-end mobile device incidents, ensuring process traceability and timely resolution.
- Lead diagnostics and technical resolution for iOS and Android devices, including software troubleshooting, system reinstalls, and warranty validation.
- Provide clear technical guidance to users, translating complex technical issues into actionable solutions and ensuring customer satisfaction.
- Collaborate with cross-functional teams and external partners to identify root causes, streamline workflows, and optimize resolution times.

**KIA MEXICO** June 2024 - June 2025

Applications & Systems Administrator Engineer - Maintenance department - Pesqueria, N.L.

- Designed and implemented custom internal web applications to digitize maintenance request logging and status tracking, reducing paper-based processes and improving response times.
- Developed interactive dashboards in Power BI to visualize asset history, failure frequency, and downtime trends for strategic maintenance decisions.
- Prototyped real-time monitoring systems and assessed Al-based predictive models for current and vibration analysis to prevent equipment failures.
- Coordinated with technology providers to evaluate and pilot digital tools aligned with maintenance and equipment reliability goals.
- Implemented industrial Ethernet-based systems for equipment monitoring, ensuring communication with PLCs and SQL Server databases.

#### **HOSPITAL UNIVERSITARIO (UANL)**

December 2023 - May 2024

Digital Health Solutions Developer - Neurology Department - Monterrey, N.L.

- Developed Windows Forms applications in C# to guide patients through motor tasks, supporting data acquisition for predictive models in stroke recovery.
- Validated AI model outputs and ensured data integrity through hands-on testing and user interface adjustments.
- Translated patient rehabilitation progress into quantifiable metrics to assist clinical decision-making
- Contributed to the technical documentation of tools and processes to support usability and reproducibility

# **EDUCATION**

#### **B.Sc.** in Electronics and Automation Engineering

FIME - Universidad Autónoma de Nuevo León (UANL)

2020 - 2025

#### SKILLS

Technical Skills

- C#, C/C++, Python, MATLAB, STM32 Microcontrollers, Control systems, PLC Programming, HMI Development, Power BI, SQL Server, Git, SVN, Analog & Digital Electronics, Power Electronics, Industrial Ethernet & basic Modbus, Advanced Excel & Report Automation, Oracle ERP, Azure Services & PowerApps Development Soft Skills
- Problem-solving, Analytical thinking, Cross-functional communication, Fast adaptability, Tech initiative leadership, Creativity, Empathy, Process optimization & Projects administration, Custom Orientation & Negotiation, Process Documentation & Compliance

#### LANGUAGES

- English: Conversational fluency confident in speaking and understanding native and non-native speakers
- German: Basic proficiency (actively learning)