

WorkShop 1 - Apartment Complex

2) List of stories

1. As a resident, I want to reserve common areas to ensure space is available when I need it.
2. As a resident, I want to receive notifications when packages arrive, so I can stay informed of my deliveries.
3. As a resident, I want to report maintenance issues, so they can be resolved quickly.
4. As a resident, I want to see my utility and fee payment balance, so I can stay up to date with my payments.
5. As a resident, I want to communicate with my neighbors, to foster a better community.
6. As a resident, I want to access the community's calendar of activities, so I can stay informed of available events and classes.
7. As a resident, I want to pay for utilities from the app, to make my payments easier and faster.
8. As a resident, I want to have access to a list of emergency numbers for the community, so I can quickly contact them in case of an emergency.
9. As a resident, I want to receive notifications about important utility outages, so I can be prepared and take precautions.
10. As a resident, I want to see how many spaces are available in the visitor parking lot, so I can better manage visits.
11. As a resident, I want to access an interactive map of the community, so I can easily locate important areas.
12. As a resident, I want to schedule guided tours for my friends or family, to facilitate their access to the complex.
13. As a resident, I want to see the security cameras in real time, to monitor the security of the complex.
14. As a resident, I want to receive automatic reminders about payment due dates, to avoid delays or penalties.
15. As a resident, I want to reserve shifts at the complex's gym, to ensure I have access at the desired time.

3) Quantity of blocks and apartments

Number of blocks: 6

Number of apartments per block: 12

Total apartments: 72

Administration services (gardening, maintenance, etc.): \$250.000

Parking (including visitor parking): \$150.000

TOTAL: \$400.000

Quantity of common spaces: 1

4) Extra functionalities:

- **Receive notifications when packages arrive**
- **Report maintenance issues**
- **View my utility and fee payment balance**
- **Communicate with my neighbors**
- **Community activity calendar**
- **Pay utilities from the app**
- **Have access to a list of community emergency numbers**
- **Receive notifications about important utility outages**
- **See how many spaces are available in the visitor parking lot**
- **An interactive map of the complex**
- **Schedule guided tours for my friends or family, to facilitate their access to the complex.**
- **View security cameras in real time**
- **Receive automatic reminders about payment due dates**
- **Book appointments at the complex gym**

5)Diagram of MER

1. Identification of key elements

- **Apartment blocks**
- **Apartments**
- **Residents**
- **Management services**
- **Parking (including visitors)**
- **Packages**
- **Maintenance reports**
- **Payments**
- **Reservations (for common areas or gym)**
- **Community events or activities**
- **Security cameras**
- **Guided tours**
- **Emergency numbers**

2. Definition of entities

- **Block**
- **Apartment**
- **Resident**

- **Administration service**
- **Parking**
- **Package**
- **Maintenance report**
- **Payment**
- **Reservation**
- **Community event**
- **Security camera**
- **Guided tour**
- **Emergency number**

3. Entity Attributes

1. Block

- **Block ID (PK)**
- **Block name or number**
- **Address or location within the complex**

2. Apartment

- **Apartment ID (PK)**
- **Apartment number**
- **Block ID (FK)**
- **Apartment size (square meters)**
- **Status (occupied or available)**

3. Resident

- **Resident ID (PK)**
- **Full name**
- **Email**
- **Phone number**
- **Apartment ID (FK)**
- **Contract start date**
- **Resident type (owner or tenant)**

4. Management service

- **Service ID (PK)**
- **Service type (gardening, maintenance, etc.)**
- **Monthly cost**

5. Parking

- **Parking ID (PK)**

- **Parking type (resident or visitor)**
- **Availability (number of spaces)**
- **Block ID (FK)**

6. Package

- **Package ID (PK)**
- **Arrival date**
- **Package status (delivered, pending)**
- **Parking ID (PK)**
- **Arrival date**
- **Parking ... Resident (FK)**

7. Maintenance Report

- **Report ID (PK)**
- **Issue Description**
- **Report Date**
- **Report Status (Pending, Processing, Resolved)**
- **Resident ID (FK)**
- **Apartment ID (FK)**

8. Payment

- **Payment ID (PK)**
- **Payment Date**
- **Payment Amount**
- **Payment Type (Utilities, Management, Other)**
- **Resident ID (FK)**
- **Apartment ID (FK)**

9. Reservation

- **Reservation ID (PK)**
- **Reservation Date**
- **Reserved Space (Gym, Event Hall, Pool, etc.)**
- **Resident ID (FK)**
- **Block ID (FK)**
- **10. Community Event**
- **Event ID (PK)**
- **Event Name**
- **Event Date and Time**
- **Event Description**
- **Block ID (FK)**

11. Security Camera

- Camera ID (PK)
- Camera Location
- Camera Status (Active, Inactive)

12. Guided tour

- Visit ID (PK)
- Date of visit
- Resident ID (FK)
- Guide or caretaker ID (FK)

13. Emergency number

- Number ID (PK)
- Type of emergency (security, fire, ambulance, etc.)
- Phone number

For the fourth step I decided to make an image representing how the relationships and connections between each type of entity work.

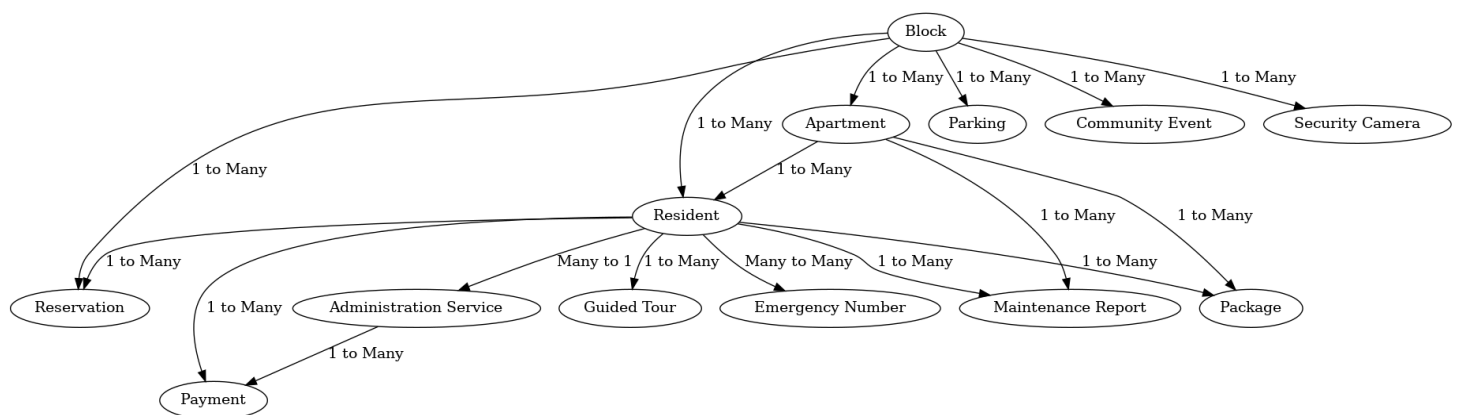
Entidad \ Relación	Bloque	Apartamento	Residente	Servicio Adm.	Estacionamiento	Paquete	Reporte Mant.	Pago	Reserva	Evento	Cámara	Visita Guiada	Número Emerg.
Bloque	-	✓	✓		✓				✓	✓	✓		
Apartamento	✓	-	✓			✓	✓	✓					
Residente	✓	✓	-	✓	✓	✓	✓	✓	✓			✓	✓
Servicio de administración			✓	-				✓					
Estacionamiento	✓		✓		-								
Paquete		✓	✓			-							
Reporte de mantenimiento		✓	✓				-						
Pago		✓	✓	✓				-					
Reserva	✓		✓						-				
Evento comunitario	✓									-			
Cámara de seguridad	✓										-		
Visita guiada			✓									-	
Número de emergencia			✓										-

The fifth step I will do in a written and graphic way demonstrating the reason for the relationship.

- **Block - Apartment: 1 to many** (A block has many apartments, one apartment belongs to only one block).
- **Block - Resident: 1 to many** (A block has many residents, but one resident lives in one apartment in only one block).
- **Block - Parking: 1 to many** (A block can have multiple parking spaces assigned to it, one parking lot belongs to one block).
- **Block - Reservation: 1 to many** (A block can have multiple reservations for its common areas).
- **Block - Community Event: 1 to many** (A block can host multiple community events).
- **Block - Security Camera: 1 to many** (A block has multiple security cameras assigned to it).
- **Apartment - Resident: 1 to many** (An apartment can have multiple residents, but one resident lives in only one apartment).
- **Apartment - Package: 1 to many** (An apartment can receive multiple packages, one package belongs to only one apartment).
- **Apartment - Maintenance Report: 1 to many** (An apartment can have multiple maintenance reports).
- **Resident - Management Service: Many to 1** (Many residents use the same management services, such as gardening or maintenance.)
- **Resident - Parking: 1 to many** (A resident may have access to one or more parking spaces, but a space may only be assigned to one resident at a time.)
- **Resident - Package: 1 to many** (A resident may receive multiple packages.)
- **Resident - Maintenance Report: 1 to many** (A resident may generate multiple maintenance reports.)
- **Resident - Payment: 1 to many** (A resident may make multiple payments for services and fees.)
- **Resident - Reservation: 1 to many** (A resident may make multiple reservations for common spaces.)
- **Resident - Guided Tour: 1 to many** (A resident may schedule multiple guided tours for guests.)
- **Resident - Emergency Number: Many to many** (Multiple residents may access the same emergency numbers.)
- **Management Service - Payment: 1 to many** (A management service may generate many resident-related payments.)

Entity 1	Relationship	Entity 2	Relationship Type
Block	has	Apartment	1 to many
Block	has	Resident	1 to many
Block	has	Parking	1 to many
Block	has	Reservation	1 to many
Block	organizes	Community Event	1 to many
Block	has	Security Camera	1 to many
Apartment	houses	Resident	1 to many
Apartment	receives	Package	1 to many
Apartment	generates	Maintenance Report	1 to many
Resident	uses	Administration Service	many to 1
Resident	uses	Parking	1 to many
Resident	receives	Package	1 to many
Resident	generates	Maintenance Report	1 to many
Resident	makes	Payment	1 to many
Resident	makes	Reservation	1 to many
Resident	schedules	Guided Tour	1 to many
Resident	accesses	Emergency Number	many to many
Administration Service	generates	Payment	1 to many

As a sixth step This is a preview of the diagram I developed (Can't find the arrow type in paw shape so I wrote the relationship type just like that)

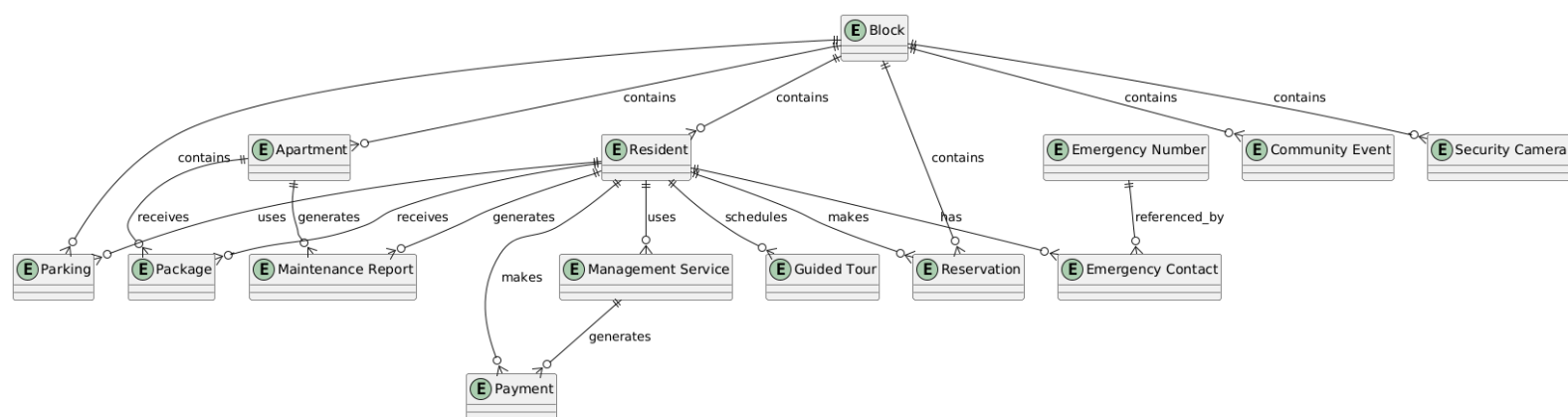


Since the project has a one-to-many relationship, which is the relationship between resident and emergency number, we will move this relationship to a different relationship like this. This is the seventh step (I found that PlantUML can generate this type of arrows so I changed the format in which I made the diagram)

Resident - Emergency Number: To simplify this relationship, we could introduce an intermediate entity called "Emergency Contact" to act as a bridge. Thus, the relationship would be broken down into:

Residents have one or many emergency contacts.

Emergency Number is referenced by one or many emergency contacts.



In step number nine, I will define the variable type for each component of each entity. I will display it in text form

Block

- Block ID (PK): int
- Block name or number: string
- Address or location within the complex: string

Apartment

- Apartment ID (PK): int
- Apartment number: string
- Block ID (FK): int
- Apartment size (square meters): float
- Status (occupied or available): string

Resident

- Resident ID (PK): int
- Full name: string
- Email: string
- Phone number: string
- Apartment ID (FK): int
- Contract start date: date
- Resident type (owner or tenant): string

Management Service

- Service ID (PK): int
- Service type (gardening, maintenance, etc.): string
- Monthly cost: float

Parking

- Parking ID (PK): int
- Parking type (resident or visitor): string
- Availability (number of spaces): int
- Block ID (FK): int

Package

- Package ID (PK): int
- Arrival date: date
- Package status (delivered, pending): string
- Parking ID (FK): int
- Resident ID (FK): int

Maintenance Report

- Report ID (PK): int
- Issue Description: string
- Report Date: date
- Report Status (Pending, Processing, Resolved): string
- Resident ID (FK): int
- Apartment ID (FK): int

Payment

- Payment ID (PK): int
- Payment Date: date
- Payment Amount: float
- Payment Type (Utilities, Management, Other): string
- Resident ID (FK): int
- Apartment ID (FK): int

Reservation

- Reservation ID (PK): int

- **Reservation Date:** date
- **Reserved Space (Gym, Event Hall, Pool, etc.):** string
- **Resident ID (FK):** int
- **Block ID (FK):** int

Community Event

- **Event ID (PK):** int
- **Event Name:** string
- **Event Date and Time:** datetime
- **Event Description:** string
- **Block ID (FK):** int

Security Camera

- **Camera ID (PK):** int
- **Camera Location:** string
- **Camera Status (Active, Inactive):** string

Guided Tour

- **Visit ID (PK):** int
- **Date of visit:** date
- **Resident ID (FK):** int
- **Guide or caretaker ID (FK):** int

Emergency Number

- **Number ID (PK):** int
- **Type of emergency (security, fire, ambulance, etc.):** string
- **Phone number:** string

Now for the 10th and final step defining the restrictions and properties of the data I will give in text a form in which the data can be and finally I will show an image of how the completed database design looks.

Block

- **Block ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Block name or number:** varchar(50) (NOT NULL)
- **Address or location within the complex:** varchar(255) (NOT NULL)

Apartment

- **Apartment ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Apartment number:** varchar(10) (NOT NULL)
- **Block ID (FK):** int (FOREIGN KEY, NOT NULL)
- **Apartment size (square meters):** float (NOT NULL, CHECK (size >= 0))

- **Status (occupied or available):** varchar(20) (NOT NULL, CHECK (status IN ('occupied', 'available'))))

Resident

- **Resident ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Full name:** varchar(100) (NOT NULL)
- **Email:** varchar(100) (NOT NULL, UNIQUE)
- **Phone number:** varchar(15) (NULL)
- **Apartment ID (FK):** int (FOREIGN KEY, NULL)
- **Contract start date:** date (NOT NULL)
- **Resident type (owner or tenant):** varchar(20) (NOT NULL, CHECK (resident_type IN ('owner', 'tenant'))))

Management Service

- **Service ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Service type (gardening, maintenance, etc.):** varchar(50) (NOT NULL)
- **Monthly cost:** float (NOT NULL, CHECK (cost >= 0))

Parking

- **Parking ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Parking type (resident or visitor):** varchar(20) (NOT NULL, CHECK (parking_type IN ('resident', 'visitor')))
- **Availability (number of spaces):** int (NOT NULL, CHECK (availability >= 0))
- **Block ID (FK):** int (FOREIGN KEY, NOT NULL)

Package

- **Package ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Arrival date:** date (NOT NULL)
- **Package status (delivered, pending):** varchar(20) (NOT NULL, CHECK (package_status IN ('delivered', 'pending')))
- **Parking ID (FK):** int (FOREIGN KEY, NULL)
- **Resident ID (FK):** int (FOREIGN KEY, NULL)

Maintenance Report

- **Report ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Issue Description:** text (NOT NULL)
- **Report Date:** date (NOT NULL)
- **Report Status (Pending, Processing, Resolved):** varchar(20) (NOT NULL, CHECK (report_status IN ('Pending', 'Processing', 'Resolved')))
- **Resident ID (FK):** int (FOREIGN KEY, NULL)
- **Apartment ID (FK):** int (FOREIGN KEY, NULL)

Payment

- **Payment ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Payment Date:** date (NOT NULL)
- **Payment Amount:** float (NOT NULL, CHECK (payment_amount >= 0))
- **Payment Type (Utilities, Management, Other):** varchar(20) (NOT NULL, CHECK (payment_type IN ('Utilities', 'Management', 'Other')))
- **Resident ID (FK):** int (FOREIGN KEY, NOT NULL)
- **Apartment ID (FK):** int (FOREIGN KEY, NULL)

Reservation

- **Reservation ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Reservation Date:** date (NOT NULL)
- **Reserved Space (Gym, Event Hall, Pool, etc.):** varchar(50) (NOT NULL)
- **Resident ID (FK):** int (FOREIGN KEY, NOT NULL)
- **Block ID (FK):** int (FOREIGN KEY, NOT NULL)

Community Event

- **Event ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Event Name:** varchar(100) (NOT NULL)
- **Event Date and Time:** datetime (NOT NULL)
- **Event Description:** text (NULL)
- **Block ID (FK):** int (FOREIGN KEY, NULL)

Security Camera

- **Camera ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Camera Location:** varchar(100) (NOT NULL)
- **Camera Status (Active, Inactive):** varchar(20) (NOT NULL, CHECK (camera_status IN ('Active', 'Inactive')))

Guided Tour

- **Visit ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Date of visit:** date (NOT NULL)
- **Resident ID (FK):** int (FOREIGN KEY, NOT NULL)
- **Guide or caretaker ID (FK):** int (FOREIGN KEY, NULL)

Emergency Number

- **Number ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Type of emergency (security, fire, ambulance, etc.):** varchar(50) (NOT NULL)
- **Phone number:** varchar(15) (NOT NULL)

Emergency Contact

- **Contact ID (PK):** int (PRIMARY KEY, NOT NULL, AUTO_INCREMENT)
- **Resident ID (FK):** int (FOREIGN KEY, NOT NULL)
- **Number ID (FK):** int (FOREIGN KEY, NOT NULL)

The graphical view of the MER diagram of the complete database looks like this:

