

Receptionist Usage Tests

Test 1 – Schedule a Maintenance

Scenario: A client from the company “**LightMobie**” calls and says they want to schedule a maintenance for **today at 2:00 PM**, because vehicle “**LM1259**” has a flat tire.

Task: Schedule a maintenance for that date for the entity “**LightMobie**”, vehicle “**LM1259**”, with the task “**Change Tires.**”

Test 2 – Task Chart

Scenario: The receptionist wants to schedule a maintenance for the **least busy day** in the week from **June 9th** to **June 15th**.

Question: During this week, which day is the most difficult to schedule a maintenance evaluation?

Question: During this week, what would be a good day to schedule a maintenance?

Question: How many working hours are assigned to the user “**costav689+mechanic**” on **June 14th**?

Question: On **June 14th**, what are the tasks of the user “**costav689+mechanic**”?

Test 3 – Gather Maintenance Information

Scenario: The user of vehicle “**LM2278**” wants to know how many tasks are still pending.

Question: For the maintenance of vehicle “**LM2278**,” how many tasks are still to be completed?

Question: What is the expected completion date of the maintenance?

Question: What is the expected maintenance cost?

Test 4 – Maintenance Changes

Scenario: The maintenance of vehicle “**LM2278**” has undergone several changes.

Question: Which tasks were changed, and on what dates?

Scenario: You contacted the client, and they agreed with the change to the **engine task**, but **disagreed** with the change to the **battery task**.

Task: Reject the change to the **battery task**.

Task: Accept the change to the **engine replacement**, setting the completion date to **September 27th**.

Test 5 – Cancel Maintenance

Scenario: The entity **Câmara Municipal de Caldas da Rainha** wishes to cancel the maintenance for vehicle “**testemultiplecreate2**.”

Task: Cancel the maintenance.

Task: Deliver the vehicle from that maintenance.

Test 6 – Define Maintenance Details

Scenario: The mechanic has just completed the evaluation of vehicle “**testemultiplecreate1**,” and the user wants to perform the following tasks:

- Change seat
- Change tires

Question: How much will the maintenance cost?

Task: Set the maintenance completion date to **September 27th**.

Test 7 – Complete Maintenance

Scenario: The mechanic has just finished the tasks, and vehicle “**TrotineteTeste2**” has been returned to the system.

Task: Complete the maintenance of vehicle “**TrotineteTeste2**” and deliver the vehicle.

Test 8 – Change Password

Task: Change password.

Test 9 – Log Out

Task: Log out.

Workshop Manager Usage Tests

Test 1 – Assign a Task to a Mechanic

Task: Assign the task “**Evaluation**” for vehicle “**LM1259**” to the mechanic “**costav689+mechanic**.”

Test 2 – Task Chart

Scenario: The receptionist wants to schedule a maintenance for the **least busy day** in the week from **June 9th** to **June 15th**.

Question: During this week, which day is the most difficult to schedule a maintenance evaluation?

Question: During this week, what would be a good day to schedule a maintenance?

Question: How many working hours are assigned to the user “**costav689+mechanic**” on **June 14th**?

Test 3 – Gather Maintenance Information

Scenario: The user of vehicle “**LM2278**” wants to know how many tasks are still pending.

Question: For the maintenance of vehicle “**LM2278**,” how many tasks are still to be completed?

Question: What is the expected completion date of the maintenance?

Question: What is the expected maintenance cost?

Test 4 – Add a Task to the Maintenance

Scenario: The mechanic of vehicle “**LM2278**” notices that an extra task needs to be performed.

Task: Add the task “**Check oil level**” to the maintenance of vehicle “**LM2278**” on **September 27th at 6:30 PM**, assigning it to mechanic “**costav689+mechanic.**”

Test 5 – Maintenance History

Task: Request the **PDF report** for the maintenance of vehicle “**TrotineteTeste2**”

(Note: It's only possible to request PDFs for maintenances that have already been completed and the vehicle has been delivered.)

Question: In that maintenance, how many tasks were completed?

Test 6 – Statistics

Question: How many maintenances have been canceled in total?

Question: What is the total number of maintenances?

Question: What was the total amount of funds received in **June 2025**?

Question: What was the total number of working hours in **June 2025**?

Question: How many maintenances were completed in **June 2025**?

Test 7 – Manage Purchases

Task: Assign the **purchase with no associated user** to “costav689+warehousemanager”, adding 10 “Portuguese pedals.”

Question: In the other purchase of “costav689+warehousemanager,” what is the total purchase cost?

Question: And how many “Portuguese batteries” are in that purchase?

Question: Is there any maintenance task associated with this purchase?

Task: Reject the purchase made by “costav689+warehousemanager.”

Test 8 – Employees

Question: How many employees does the dealership have?

Question: What is the receptionist’s phone number?

Task: Edit the receptionist’s position to **Warehouse Operator**.

Task: Create a new employee with the following information:

- **Name:** teste
 - **Email:** teste@test.pt
 - **Phone number:** 999999999
 - **Date of birth:** 02/02/2002
 - **Gender:** Male
 - **Position:** Warehouse Operator
 - **Password:** MuitoForte!23
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Test 9 – Partnerships

Question: How many partnerships does the dealership have, and what are their names?

Task: Accept the partnership.

Test 10 – Suppliers

Question: How many suppliers does the dealership have?

Question: When does the **battery supply contract from China** end?

Mechanic Usage Tests

Test 1 – Perform Vehicle Evaluation

Scenario: You are a mechanic who has just arrived at the workshop and opened the platform to start working. You are going to perform the **evaluation task** for vehicle “**LM1259.**”

Task: Start the task.

Question: What is the date of the vehicle’s last maintenance?

Question: What are the parts of the vehicle, and on what dates were they added?

Task: Select the following tasks:

- Check oil level
- Change seat, using the part “**Portuguese Seat**”
- Wash

Question: How many **Portuguese seats** are available in the warehouse?

Task: Complete the evaluation with the cause of the issue: “**Torn seat.**”

Test 2 – Perform the ‘Change Seat’ Task

Task: Modify the task to use the part “**Battery from China**” from vehicle “**ABS025.**”

Warehouse Operator Usage Tests

Test 1 – Warehouse Parts Listing

Question: How many “**Batteries from China**” does the warehouse currently have available?

Question: For the same part, what is the **quantity threshold** that triggers an **automatic purchase**?

Question: For the same part, when was it **last restocked**, and what was the quantity?

Test 2 – Edit Inventory

Task: Edit the part “**Battery from China**” by changing its **location** to “**wasd**” and setting the **automatic purchase threshold** to **30**.

Test 3 – Create Purchase

Task: Create a new purchase with the following details:

- **Reason:** Missing parts
 - **10 units of Battery from Guinea**
 - **2 units of Tires from China**
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Test 4 – Suppliers

Question: Who is the supplier of the part “**Seat from Guinea**”, and when did the contract start?

Test 5 – Purchases

Task: Complete one of the **July 7th** purchases by registering the **arrival date** as **September 30th**.

Task: Register the parts for one of the **pending deliveries**.

Task: Record a **delay** for one of the **pending deliveries**, setting the new expected date to **September 30th**.

Client Usage Tests

Test 1 – Evaluate Expected Service

Task: Evaluate the **expected service**.

Test 2 – View Maintenance Status

Question: Which tasks have already been completed?

Test 3 – Evaluate Provided Service

Task: Evaluate the **provided service**.

Test 4 – Maintenance History

Task: **Download the PDF** of the maintenance.

Question: What was the **price of the maintenance**?