

Usability tests of the mechanic view

After performing the tasks of the mechanic, please answer the following question by rating the statement from strongly disagree to strongly agree.

* Indicates required question

1. I think i would like to use this system frequently. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

2. I found the system unnecessarily complex. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

3. I thought the system was easy to use. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

4. I think that i would need the support of a technical person to be able to use this system. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

5. I found the various functions in this system were well integrated. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

6. I though there was too much inconsistency in this system. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

7. I would imagine that most people would learn to use this system very quickly. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

8. I found the system very cumbersome to use. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

9. I felt very confident using the system. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

10. I needed to learn a lot of things before i could get going with this system. *

Mark only one oval.

- ☐ strongly disagree
- ☐ disagree
- ☐ Neutral
- ☐ agree
- ☐ strongly agree

11. What did you like most about using the app? *

12. What did you like least, or what was most frustrating? *

13. Were there any parts that confused you? Which ones, and why? *

14. What improvements would you suggest? *

15. Was there any feature you expected but could not find? *

16. Do you have any other feedback or comments? *

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