

# Sabina Rasulova

Front End Developer

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<https://github.com/srasulova>

## Professional Summary

Motivated self-taught Front End Developer. Transitioning from 15+ years in customer service, I bring adaptability, strong communication, and problem-solving skills to software development, committed to excelling in the field.

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## Skills

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| <ul style="list-style-type: none"><li>• HTML</li><li>• CSS</li><li>• JavaScript</li><li>• TypeScript</li><li>• Responsive Web Design</li></ul> | <ul style="list-style-type: none"><li>• React</li><li>• Bootstrap</li><li>• Tailwind CSS</li><li>• Basic Design skills</li><li>• Git/ GitHub</li></ul> | <ul style="list-style-type: none"><li>• WordPress</li><li>• MySQL</li><li>• Adobe Photoshop</li><li>• Customer Service</li><li>• Team Leadership</li></ul> |
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## Personal Projects

Bridgeport, CT • 06/2022 - present

### **Bakery Website** {React, TS, Bootstrap, Tailwind CSS}

- Designed and developed a single-page bakery website showcasing their products - <http://milos-bakery.s3-website-us-east-1.amazonaws.com/>

### **Transportation Dispatching App** {React, TS, Tailwind CSS}

- Contributed to the development of user-friendly components for a multi-page transportation app - WIP.

### **Charity Organization Website Volunteering** {React, TS, Tailwind CSS}

- Currently designing a multi-page website for a charity organization to enhance their online presence - WIP.

### **Halloween Recipe Generator App** {HTML, CSS, JS}

- Contributed to styling a Halloween-themed recipe application as part of a cohort project organized by Dallas Software Developers

### **Budgeting app** {HTML, CSS, Bootstrap, TS}

- Designed and developed a single-page simple budgeting app
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## Work Experience

### **Sentry Management Solutions - Customer Service Supervisor**

*New York, NY • 01/2018 - 07/2022*

- Conducted training and mentored team members to promote productivity.
- Coached employees through day-to-day work and complex problems.
- Responded to customer inquiries and resolved complaints.
- Prepared training materials and presentations to ensure effective training across the team.
- Implemented an employee performance monitoring and evaluation system.

### **RED Communications - PR and Events Executive**

*Baku, Azerbaijan • 05/2017 - 11/2017*

- Established event objectives, oversaw logistics, and supervised operations.
- Managed guest inquiries, guided team members, and resolved issues.

### **Azerfon LLC - Sales and Customer Service Centers Manager**

*Baku, Azerbaijan • 08/2013 - 05/2017*

- Managed a team of 20+ sales and service representatives across the country.
- Developed and implemented employee training, customer satisfaction, monitoring and evaluation programs, resulting in an improvement in employee performance.

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## Education

### **Azerbaijani University of Languages**

*Baku, Azerbaijan • 06/2008*

B.A Translation & Interpretation

## Languages

English  
Russian  
Spanish  
Turkish