

# SABINA RASULOVA

Bridgeport, CT 06610 | (646) 388-1276 | [rasulova\\_sabina@yahoo.com](mailto:rasulova_sabina@yahoo.com)

<https://srasulova.github.io/> | <https://www.linkedin.com/in/rasulova-sabina/> | <https://github.com/srasulova>

## Software Engineer

### Summary

Dedicated and hard-working engineer with over 2 years of experience in web development and 15+ years in customer service, offering a unique blend of technical and interpersonal skills. Skilled in problem-solving, team collaboration, and delivering user-centric solutions. A quick learner and team player with a strong "get the job done" attitude, passionate about tackling challenging tasks, fostering continuous growth, and contributing to innovative projects. Multilingual and eager to grow through mentorship, knowledge sharing, and ongoing learning opportunities.

### Skills

- **Programming Languages:** TypeScript, JavaScript, Python, HTML, CSS, SQL
- **Frameworks/Libraries:** React, Next.js, Node.js, Express, jQuery, Flask, Jest, Jasmine, Tailwind, Bootstrap
- **Databases:** PostgreSQL, MySQL, SQLite
- **Tools:** Git, GitHub, DigitalOcean, WordPress, Adobe Photoshop, AppSmith
- **Languages:** English, Russian, Spanish, Turkish

### Experience

#### Front-End Software Engineer (Contract)

03/2024 to 09/2024

*La Leche League USA*

*Remote, US*

- Designed and implemented a responsive admin dashboard using React and Tailwind CSS.
- Modernized legacy code by migrating jQuery components to a React-based architecture.
- Accelerated feature development by introducing reusable UI components.
- Streamlined front-end and back-end integration through effective API development.
- **Built a MySQL database with 15+ interconnected tables, replacing a chaotic structure to improve data organization and integrity.**
- Built dynamic UI features with AppSmith, cutting manual data entry by 50%.

#### Software Engineering Trainee

10/2023 to 03/2024

*Springboard*

*Remote, US*

- Designed and deployed two full-stack applications from scratch: one using React, Node.js, Express, and PostgreSQL; the other with Python, Flask, and SQLite.
- Gained hands-on experience in Advanced JavaScript, Frontend, Backend, REST APIs, Database Design, Data Structures, Algorithms, TDD, and Agile methodologies, building a strong foundation in software development practices.

#### Customer Service Supervisor

01/2018 to 07/2022

*Sentry Management Solutions*

*New York, US*

- Led digital transformation projects, introducing and customizing CRM systems.
- Trained and supervised over 100 agents, improving team productivity and performance.
- **Reduced resolution time by 25% through a new agent training program, resulting in faster customer response times, improved satisfaction, and enhanced team productivity.**
- Implemented data-driven quality assurance workflows to identify trends and improve processes.
- Created comprehensive documentation using content management tools.
- Collaborated with IT to deploy new software solutions, enhancing operational efficiency.

### Education

#### Software Engineering Bootcamp Certificate

*Springboard, 2024*

#### Bachelor of Arts: Translation and Interpretation

*Azerbaijani University of Languages, 2008*