Date	26 June 2025
Team ID	LTVIP2025TMID59533
Project Name	Edututor AI: personalized learning with generative AI and lms integration
Maximum Marks	

Empathy Map

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

It is a useful tool to helps teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

EducatorAI Application

Empathy Map

What does he THINK AND FEEL?
1.Want to score well.
2.Stressed before exams.
3.Overwhelmed by content.

What does he HEAR?
1.Friends suggest youtube.
2.Teachers push revision.
3.Influencers promote AI

What does he SEE?
1.Lengthy textbooks.
2.scattered online notes.
3.complex learning apps.

What does he SAY AND DO?
1.I wish studying was easier.
2.uses AI for help.
3.shares notes in groups.

Pain
1.Can't understand alone.
2.No instant feedback.
3.Feels anxious before exams

Gain
1.Wants clear explanations.
2.Prefers instant quiz tools.
3.needs no-login, simple app.

Business Model Toolbox