



U.S. Consumer Product Safety Commission – Fast Track Recall – Recall Alert

Recall Date: April 17, 2019

Recall Number: 19-737

MTD Recalls Lawn Mowers Due to Injury Hazard; Sold Exclusively at Lowe's (Recall Alert)

Recall Summary

Name of Product: Craftsman M350 walk-behind lawn mowers

Hazard: Sharp objects can pierce through the lawn mower's collecting bag during use and strike a user or bystander, posing an injury hazard to consumers.

Remedy: Repair

Consumers should immediately stop using the recalled mowers and contact an authorized Craftsman Service Center to arrange for a free repair. MTD is contacting all known purchasers directly.

Consumer Contact:

Craftsman toll-free at 866-864-2949 from 9 a.m. to 7 p.m. ET Monday through Friday and 9 a.m. to 6 p.m. ET Saturday or online www.mtdproducts.com and click on "Product Recalls" for more information.

Recall Details

Units: About 5,000

Description:

This recall involves Craftsman M350 walk-behind, gas-powered lawn mowers with model 12ABR2BK793. The 23-inch, red lawn mowers have a black collecting bag in the rear. Craftsman is printed on the top of the bag, the engine and the upper handle. The model number and date of manufacture 01/2019 can be found on a label located on the rear discharge door.

Incidents/Injuries: None reported

Sold At: Lowe's stores nationwide and online at www.lowes.com from January 2019 through February 2019 for about \$400.

Manufacturer: MTD Products Inc of Cleveland, Ohio

Manufactured in: United States

Photos



Recalled Craftsman M350 lawn mower



Model number and date of manufacture location



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](#) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800