

# Sree Siddhartha

PROJECT MANAGER & FRONT-END DEV WITH 7000+ HOURS OF EXPERIENCE

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I am a Results-focused supervisor offering and a Front-End developer with five years of experience. Successful at completing projects and satisfying clients, maintaining accountability, and acknowledging the needs. I strive to maintain service standards by supporting staff for effective handling of service issues and reaching targets.

## RELATED EXPERIENCE

### Front End Developer,

Trixon Tech Solutions, Remote (Aug 2015-Nov 2019)

- Led a small team of 6 more people in the Website development team.
- Handled a total of 218 Website Projects both locally and offshore on my journey in the company.
- We developed company face websites for a lot of reputed brands in our country.

### Lead Project Manager,

Flume Designs (Apr 2012-Aug 2015)

- Operated under Agile frameworks to efficiently organize and carry out project tasks.
- Adjusted project plans to account for dynamic targets, staffing changes, and operational specifications.
- Organized reporting systems to keep customers and management in the loop with the latest information.
- Offered data-driven recommendations aligned with overall company strategies and increased rate of client acquisition by 30%.

### Freelance Developer (Remote)

Oct 2011 - Apr 2012

- Worked on a total of 56 website projects alone which involves making basic logos to mid-tier E-Commerce websites. While maintaining a 5-Star rating on the profile.
- I have worked for clients from 8 different countries which trained my career to be versatile to work for all time zones.

## SKILLS

CSS  
Cloud Services  
HTML  
Project Management  
Server Management  
SEO

## Platforms I am good at

Blogger  
HTML  
Joomla  
Magento  
Shopify  
Wordpress

# Cover Letter

## Dear Recruiting Team at Shogun,

I am very interested in the Support Specialist role at your esteemed Organisation. Upon reading your requirements, I consider myself an organized and efficient professional with experience providing comprehensive technical support. I am confident that I would be suitable for the listed specifications.

In my previous work environments, I never worked as a Support person on the paper but, considering our team size I used to be the person who addresses all the needs of the clients who originated from multiple countries and guided them on how to use the UI and features of CMS software like Wordpress, Magento till they can handle the Interface on their own.

A happy client is a long term customer, and each client is a valuable asset to the company is my strong belief. I can assure I treat every client with the utmost care and guide them through our platform in meeting their goals.

Transitioning from a developer stream to support stream is something I want to bring to the notice of the recruitment team, I came to the realization that I prefer mostly helping the clients with their technical needs than being behind the screen coding, and this job will get me close to what I prefer but if the duty requires I am more than happy to do both.

I want to be a part of this wonderful organization with my proven commitment. I wish to deliver the highest level of service as a Support Specialist.  
Thank you for your consideration.

Sincerely,  
Sree Siddhartha

**P.S.** I live in GMT +5:30, but I am comfortable to work in any timezone which the Shogun team requires.