# Sree Bhargavi Balija

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## Education

### University of California San Diego

Master of Science in Machine learning and Data science

#### Indian institute of Technology Hyderabad

Bachelor of Technology in engineering

March 2024 CGPA: 3.8/4.0 July 2020 CGPA: 9.1/10

#### Technical Skills

Languages: C/C++, Python, Java, Javascript, Angular, Kotlin, Prolog

Web Technologies/Frameworks: Elastic Search, GitHub, SQL, Docker, Kubernets, JavaScript, CSS, WordPress

Data Science: Classical ML, DL, NLP, Search, Recommender Systems, Computer Vision, Visualization

## Relevant Coursework

• Statistical learning • Data structures

• Algorithms

• DBMS • Artificial Intelligence • Probabilistic models • Recommendation

systems

# Professional Experience

ServiceNow, Software engineer | Java, Js, Angular, Eclipse, Github

June 2020 - August 2022 • Worked on integrating multiple rest api's with ITSM workflows for adding virtual bot capabilities like Citrix cloud

- virtual systems access, manage meetings and request item flow, also integrated the topics with an NLU model for intelligent conversation flow • Designed and developed the success dashboard which provides a prebuilt analytics to demonstrate the actual business
- value achieved through ServiceNow products.
- Streamlined the java code to demonstrate WebRTC screen share between Androids or Desktop browsers.

## Myhome, Data analyst | Matlab, Python, C++

May 2019 - July 2019

 Performed cost-benefit analysis on aspects like Digital elevation models, optimization of scrap iron, precast technology, scaffolding and also categorized the feasibility of the solution.

## Academic Projects & Research Experience

Dec 2019

- BOSCH's Route Optimization, Inter IIT Technical meet 2019 | Python
  Developed an algorithm for generating efficient routes between two given cities covering the given pick points and satisfying constraints like minimum operational cost, the time window for travel and occupancy limit for a trip.
  - Received silver medal in this challenge for securing the second position.

## Deep learning project in VIGIL lab, Prof.C Krishna Mohan

Dec 2019 - Jun 2020

- Worked on real-time object detection of videos using OpenCV Deep neural network module for traffic videos generated from CCTV footage
- Researched various deep learning techniques for crowd density estimation.
- Built deep neural network model for the gap acceptance of driving vehicles at Unsignalized intersections, class balance analysis and feature selection.

# Tic Tac Toe Game design | Python

April 2020

• Streamlined the python code for implementing a TIC TAC TOE playing algorithm using epsilon greedy method, Reinforcement learning technique.

#### Novels Recommendation System | Python

September 2022

- Designed the books recommendation engine using bayesian personalized ranking method
- Rankings were given to the books based on the user preferences and confidence values from the dataset further books were recommended to the user based on the assigned rankings.

#### Text mining and sentimental analysis of reddit content data | Python

October 2022

- Built reddit title classification model using sentence transformers from content titles and also developed word2vec, unigram, bigram and similarities models from the most correlated variables.
- Developed multiple models using ridge regression, Mlp regressor for predicting the success rating of reddit posts with time and found mse was least for elastic regression, observed model accuracy of 90 percent for this model.

## Accolades Online Certifications

• Academic excellence award, IIT Hyderabad	2018
• Deep Learning and Natural language processing specialization, Stanford completed 3 out of 5 courses.	$\boldsymbol{2020}$
• First position in deep learning competition, IIT Hyderabad annual fest	2020
• Teaching Assistant, Introductory courses in physics, chemistry and engineering department website management	nt <b>2018</b>
• Silver medal, International Master Mathematics Olympiad	2013
• Representive of IITH in social online innovation collaborative hackathon	2020
Achieved Skill development incentive program award, ServiceNow	$\boldsymbol{2021}$