1. Recommended Approach for Management:

Greedy Multi-Arm Bandit:

- Conversion Rate: 14.12%
- Winning Arm (Learning Phase): B website version
- This strategy focused solely on what worked best initially, maximizing immediate rewards and achieving a 14.12% conversion rate.
- However, it didn't explore other potentially better options after the learning period.

Epsilon Greedy ($\varepsilon = 0.2$) Multi-Arm Bandit:

- Conversion Rate: 14.56%
- This strategy introduced a better balance between exploration and exploitation by using 20% of the time to explore and 80% of the time to exploit.
- It has a slightly higher conversion rate than the Greedy approach, suggesting that the additional exploration can improve results.

Softmax ($\tau = 0.25$) Multi-Arm Bandit:

- Conversion Rate: 11.37%
- With τ set at 0.25, the Softmax approach is more explorative.
- However, the lower conversion rate suggests that maybe it explored too much or didn't exploit the best options enough.

Upper Confidence Bound (UCB) Multi-Arm Bandit:

- Conversion Rate: 14.93%
- This strategy consistently selected the same arm (site B), indicating the effectiveness of that choice.
- Its highest conversion rate suggests that it effectively managed the trade-off between trying new options and sticking with the best one found.

Recommendation:

Taking into account both the highest overall conversion rate and the strategic balance between exploration and exploitation, the **Upper Confidence Bound (UCB)** Multi-Arm Bandit simulation is recommended. It not only achieved the highest conversion rate but also inherently balanced exploration and exploitation without a fixed rate, adapting its strategy based on the performance and uncertainty of each option.

While the Epsilon Greedy strategy also balances exploration and exploitation and performed better than the Greedy approach, it did not reach the conversion rate of the UCB strategy. The Softmax strategy appears to over-prioritize exploration, resulting in a lower conversion rate.

In conclusion, the UCB strategy is the most appropriate recommendation for management due to its adaptive balance of learning and earning, which is reflected in its superior conversion rate.

2. ε-Greedy Performance with Altered Exploitation Rate:

ε-Greedy with 80% Exploitation Rate:

• Conversion Rate: 14.56%

ε-Greedy with 50% Exploitation Rate:

• Conversion Rate: 13.30%

Trade-off between Exploration and Exploitation:

When the algorithm exploited more (80%), it mostly chose the option that was already performing well, which resulted in a better conversion rate. When the exploitation was decreased to 50%, leading to equal exploration, the algorithm invested more in evaluating other choices, seeking a better outcome. This increase in exploration led to a decrease in the overall conversion rate from 14.56% to 13.30%. Throughout this process, the algorithm identified website B as the most successful option during the initial learning phase.

Conclusion:

The variation in the exploitation rate for the ϵ -Greedy algorithm reveals a delicate balance between sticking with a known good option and searching for potentially better ones. While a higher exploitation rate at 80% leaned towards maximizing immediate gains from the best-performing website B, reducing this rate to 50% did not significantly enhance the performance, as shown by the drop in conversion rate. The results imply that for this particular scenario, consistently choosing the already best performing option (website version B) is more advantageous than dividing the focus equally between all available options. Therefore, it appears that a more conservative approach to exploration, in this case, is preferable to maintain a higher conversion rate.

3. Impact on Softmax with Increased Weight for Better Performing Arms:

Softmax Multi-Arm Bandit with $\tau = 0.25$:

• Conversion Rate: 11.37%

Softmax Multi-Arm Bandit with $\tau = 0.50$:

• Conversion Rate: 11.18%

Observations and Impacts:

Doubling the weight for better-performing arms by increasing τ from 0.25 to 0.50 in the Softmax Multi-Arm Bandit simulation should have made the algorithm more biased towards the best-performing arms. Surprisingly, this adjustment did not lead to a faster identification and selection of the best-performing version. Instead, the conversion rate slightly decreased.

Instead of quickly picking the best arm more often, the algorithm spread its choices out more evenly across all arms. This suggests that a higher τ , which should have accelerated convergence towards the best option, did not work as anticipated. It looks like just increasing τ doesn't always make the algorithm perform better; other things like how different each arm's success rate is or the method used to pick arms could play a role too.

4. Impact of Reduced Conversion Rate for Site B on MABs:

The reduction of site B's conversion rate from 15% to 11% has a noticeable impact on the overall performance of the Multi-Arm Bandit (MAB) strategies as well as the traditional A/B/C tests. Here's how the change affects the outcomes and recommendations:

Traditional A/B/C Test:

With a conversion rate of 15% for site B, the traditional test shows an overall conversion rate of 11.36%. However, when the rate is reduced to 11%, the overall conversion rate drops significantly to 10.02%. This indicates that the traditional A/B/C test is quite sensitive to the conversion rates of the individual options.

Greedy Multi-Arm Bandit:

The Greedy MAB's performance decreases with the reduction in conversion rate for site B from 14.12% to 10.78%. Since this strategy maximizes immediate rewards, the lower performance of site B has a direct impact on its overall conversion rate.

Epsilon Greedy Multi-Arm Bandit:

The decrease in conversion rate for site B affects the Epsilon Greedy MAB, dropping from 14.56% to 10.91%. However, this strategy still maintains a balance between exploration and exploitation, which can be advantageous if there is uncertainty about the stability of conversion rates

Softmax Multi-Arm Bandit:

Softmax is the most explorative strategy in the scenario at hand. Its conversion rate reduced from 11.37% to 9.90% with the lower conversion rate for site B. The more pronounced drop suggests that this strategy is less effective when the differences between options are smaller, as it may over-explore without settling on the optimal choice.

Upper Confidence Bound (UCB) Multi-Arm Bandit:

The UCB strategy, which had the highest conversion rate at 14.93% with the 15% conversion rate for site B, experienced a decrease to 10.90% when site B's conversion rate was 11%. Despite the reduction, the UCB MAB still performs comparatively well, suggesting it can effectively manage the trade-off between exploration and exploitation even when the conversion rates are closer together.

Implications for MAB Effectiveness:

Sensitivity to Performance Variations: All MAB strategies are affected by the performance of individual options, but their adaptive mechanisms react differently to changes. The more an MAB strategy relies on the winning option (like Greedy or UCB), the more its performance will be affected by changes in that option's conversion rate.

Exploration vs. Exploitation Balance: Strategies that incorporate exploration (like Epsilon Greedy) may offer more robustness against changes in conversion rates, as they do not rely solely on immediate rewards.

Recommendation Changes: When the conversion rate for site B is high, the UCB strategy is recommended due to its high conversion rate. However, with the reduced conversion rate for site B, if the business is more risk-averse and prefers a steady performance, the Epsilon Greedy might be preferred due to its predictable exploration rate.

Conclusion:

The effectiveness of MABs compared to traditional A/B/C tests is less pronounced when the conversion rates of the options are closer together. This is because the advantage of MABs is more evident when there is a clear winner to exploit, which is less likely when performance differences are minimal. In such scenarios, the choice of strategy might lean more towards those that balance exploration and exploitation, to adapt to potential changes and find the optimal choice over time.