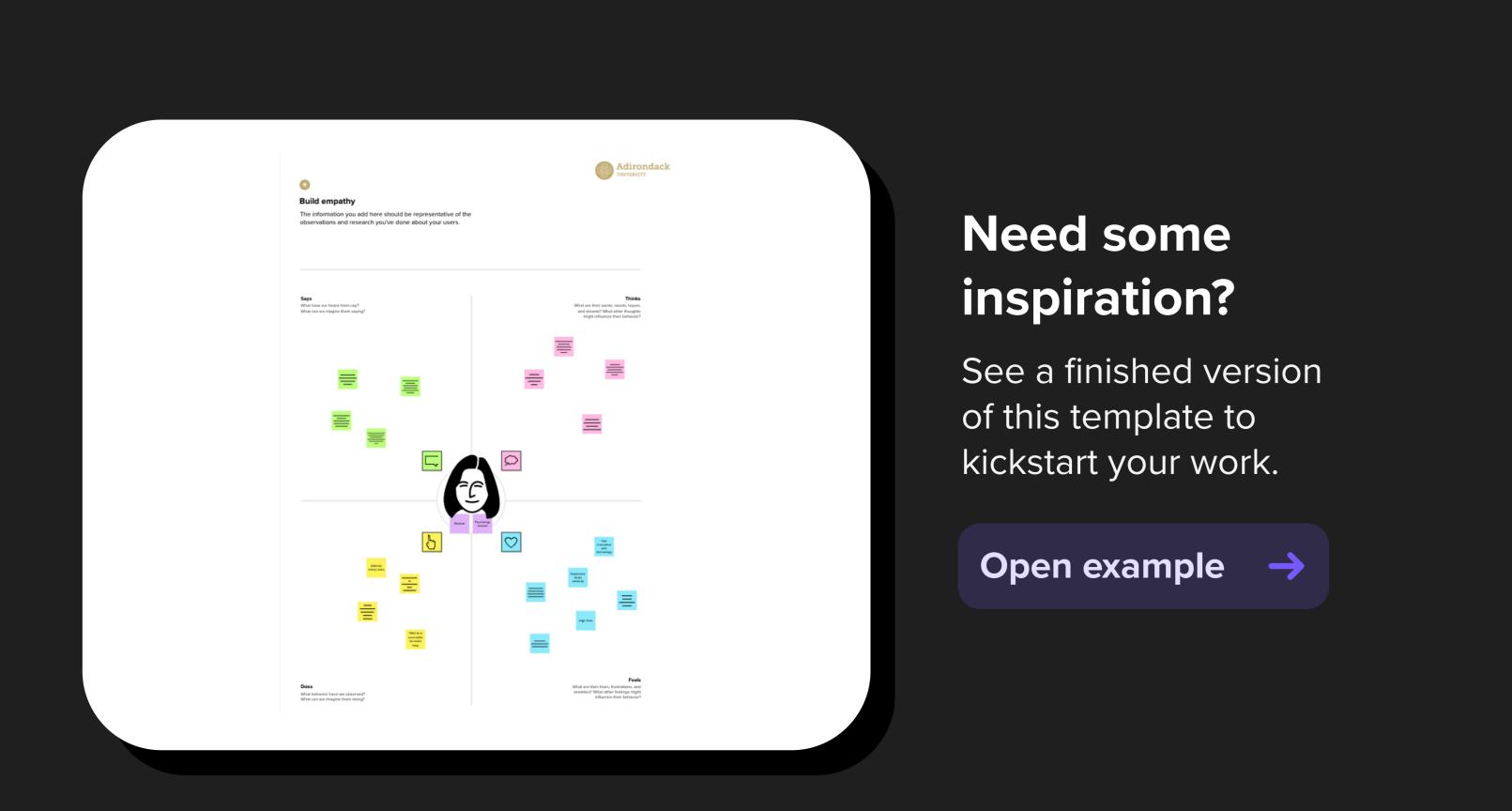


Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.







Build empathy

The information you add here should be representative of the observations and research you've done about your users.

Says

What have we heard them say? What can we magine them saying?

traditional

Food delivery app allows both restaraunts and take-away only their customers

Online food Ordering gives Customers the freedom and choice to order an order.

Exposure to new Customers, quite convinient, greater reach etc...

Nowadays people admire online food delivery service because of its simplicity.

The thinking of the app's leads customers want your food paired

with the comfort

zone.

The app is helping

restaurants that

are strugging

during the

pandemic

situations.

When the help of modern computing and internet technologies, these has led to unimaginable sizes.

Thinks

What are their wants, needs, hopes,

and dreams? What other thoughts

might influence their behavior?

Where as

customers are

demanding more

convinience and

control over how

and when they

order their food.

SNACK

SQUAD;CUSTOMIZABLE

FOOD DELIVERY APP

Customer Behaviour is a complex phenomenonn

One simple approach is to define-food related behaviour as what people do.

online food ordering and delivery is now the way to resemble retail.

The future of

The future of package delivery would be signifcantly infuenced by technology

These allow customers to make reservations at nearby restaurants in rreal-time.

Does

What behavior have we observed? What can we imagine them doing?

It is easy to fnd high demand food on food Panda.,Online food delivery high satisfcation rate.,

In futurre it has a greatest scope and has been grow to \$320 billion by 2029.

AI has the potential to revolutionize the food production process by product quality,reduciing human error,etc,.

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?