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CORE SKILLS

- ✓ Lead & Manage Information System
- ✓ Strategic Thinking/Planning/Enforcing
- ✓ Vivid Expertise - ERP/DWH/BI-BA
- ✓ Strong Techno-Functional experience
- ✓ Day-to-day Operation management
- ✓ Business Processes Improvement
- ✓ Data Ware House Solutioning
- ✓ Data/Big Data Analytics
- ✓ Data Administration/Management
- ✓ Data Model/Integrate/Architecture
- ✓ Cyber Security Consultancy
- ✓ Reports/Dashboards Preparation
- ✓ Cognos Development/Administration
- ✓ Budgeting and Expense Forecasting
- ✓ Project Planning, Execution & Delivery
- ✓ Project Life Cycle Functions expert
- ✓ Mitigate Risk & Manage Resource
- ✓ Adapt Agile Project Methodologies
- ✓ Customer Satisfaction Management
- ✓ Team Building & People Leadership

EDUCATION

- **M.B.A.,** from University of Wollongong, Dubai, U.A.E. (2005)
- **B.Tech. (Computer),** from Cochin University of Science & Technology, India (2000)

ACCREDITATIONS

- IBM Cognos 10.2 BI and Reporting training
- Trained in MS SQL Server, Analysis Services (SSAS) and Integration Services (SSIS)
- Trained in IBM Cognos controller 10.2 administration
- Trained in - Crystal analysis & Business Objects 11, LN BI analytics & IR reporting, LN DEPM financial budgeting/forecasting and SSA Decision Manager
- Oracle 8i E-commerce Technology training
- Trained in Infor LN/Baan 5 reporting

Aspiring for management challenges, to drive Technical Solution Architecture/Project Management initiatives, utilizing the rich skills & experience, resulting in Comprehensive Growth and total satisfaction of all stakeholders.

IT MANAGER / PROJECT MANAGER / TECHNICAL MANAGER / DATA MANAGER

Synopsis: A qualified technocrat and detail-oriented senior **IT Professional**, with Management (MBA) qualification, offering **over 22 years** of rich and extensive experience (including 20 years of Gulf experience), in DWH (ETL) Management, Business Intelligence (with specialization in Cognos BI Development & Administration, as Cognos Planner/Cognos Controller), MS SQL Server Database (Data Modeling & MS SSIS), Baan ERP, Infor LN reporting, DEPM Planning/Forecasting and now starting on MS Power BI, all increasing organizational productivity and profitability. Profound expertise in utilizing acquired skills in implementing/exercising cutting-edge technology such as Data Analytics/PowerBI/Cyber Security solutions for continuous Improvement measures, thus enhancing the business efficiency of both client and parent organization.

PROFILE HIGHLIGHTS

- A result-oriented **Technical Lead**, shouldering multiple responsibilities such as defining & enforcing IT Strategies/Policies/Process, Daily Operation Management, DWH Solutioning & Management, Data Management, BI-BA Analysis/Development/Support, Project Delivery, adapt Agile Methods, Business Process Improvement, etc., thus achieve business goals.
- An analytical **DWH Solutioning expert**, having a record of coordinating with business & stakeholders to finalize business requirements to create appropriate DWH Solutions after conducting extraction/transformation/loading (ETL) of data in the DWH application.
- A methodical **Big Data Management Professional**, with ability in administration and governance of large volumes of both structured & unstructured data, ensuring high level of data quality and accessibility for business intelligence and big data analytics applications.
- A dynamic **Business Intelligence creator**, having detailed experience in Cognos BI planning, development administration & support in conjunction with MS SQL Server database for Data Modeling, Integration & Architecting. Proficient in producing BI/BA/Data Analytics solutions using tools such as BigData, PowerBI, meeting/exceeding complex Business Requirements, by providing quality deliverables, in time and within budget.
- A competent **Project Manager**, including all functions of the Project Life Cycle like initiation, scoping, estimation, scheduling, resource management, project execution planning and monitoring same, till the final delivery, complying with agreed timeline, cost and quality.
- An accomplished **Microsoft Certified Technology Specialist**, with profound expertise to manage and provide advanced technical support for complex on premise Microsoft environments and integration with Active Directory. Strong technical proficiency across multi-platform environments, including installation and configuration, maintenance, disaster recovery, technical support, troubleshooting (L1 & L2 Support.
- An analytical **Cyber Security Professional**, with strong knowledge of new and emerging cyber risks, Cyber Security Forensic, thus developing/enforcing cyber security policies/procedures to ensure the protection of organizational assets and the confidentiality, integrity, and privacy for a highly secure, integral and reliable Cyber system.
- A well-organized **Team Leader and Team Player**, contributing to the corporate decision-making process, large-volume/high-profit customer retention, while being competent in skill upgrade, conflict/issue resolution, motivation and mentoring.
- **International Experience:** UAE (Dubai), for over 20 years.

EXPERIENCE CHRONICLE

FUTURE PIPE INDUSTRIES LLC., DUBAI, UAE
Multiple Roles (Dec 2000 onwards)

Career Path:

- ✓ **Business Intelligence Team Leader/Sr. Business Applications Analyst** (Dec 2014 onwards)
- ✓ **Sr. Application Analyst & Administrator-BI** (Nov 2008 to Dec 2014)
- ✓ **Sr. BI Architect/Database Analyst/Application Developer** (Dec 2000 to Nov 2008)

TECHNICAL SKILLS

- Hardware: AS/400
- Servers: App (IIS & Apache)
- Methodologies: Agile (SCRUM)
- Operating Systems: Windows, Linux, Solaris, OS/400
- Languages: Java, VB
- Databases: MS SQL Server, MS Access
- Reporting Tools: IBM Cognos BI, SQL Server Reporting Services (SSRS), Business Objects 11, Power BI
- ETL/BI Tools: MS SQL Server Integration Services (SSIS) & Analysis Services (SSAS), Infor DEPM
- Utility: MS Office Suite (Word/Excel/PowerPoint)
- ERP: Baan, Infor LN

PERSONAL DETAILS

- Date of Birth: 29 Nov 1976
- Languages Known: English, Hindi, Malayalam and Tamil
- Nationality: Indian
- Passport details: R8280092 (valid till 31 Oct 2027)
- Visa status: UAE visa - valid till 30 Aug 2024

Accountability (Dec 2014 onwards):

- Presently reporting to the Corporate IT manager and supervising a team of 4 BI Developers for various applications.
- Driving reporting, financial planning, ERP Support, HRMS, Payroll, CRM and other Accounting applications for support of issues and problem resolution.
- Providing assistance, training & support, to the team, in the use of the developed tools & coordinating with vendors.
- Spearheading teamwork balance & prioritization between tasks, making the team aware of the priorities and target, enabling them to complete effectively.
- Recommending initiatives for improvements, advanced analytics, data mining & visualization and at the same time arranging implementation of the agile methodology of analytics and reporting development.
- Leading the integration of the BI databases with both ERP applications (Baan ERP & new Infor LN), using SSIS ETL tasks for the continuity of data flow to the dashboards.
- Assuring data integrity & validation of effective reports, to thereafter, communicate with various stakeholders, within the organization.
- Reporting to the Business Systems Manager on team/individual work accomplishments, problems, progress in mastering tasks and work processes.
- Contributing to strategic decision-making across the company, making the transition/migration of ERP from Baan ERP to LN for 13 subsidiaries.
- Making sure that the data flow continuity to load financial budgets to the New Infor LN ERP, by integrating/supporting the Financial Budgeting application Infor DEPM.
- Supporting the data integrity, in data acquisition, display and calculation in all in-house tools, developed by BI team.
- Mentoring the team through brainstorming various ideas/suggestions to incorporate the best practice into the team, ensuring adherence to the same.

Accountability (Nov 2008 to Dec 2014):

- During this segment, in the engagement, supervised 2 resources, reporting to BI Team Leader to design & develop multiple key components.
- The components included ETL processes, cubes, planning steps, planning tasks and reports for various modules (sales/procurement & analysis/Capex/HR workforce budgeting)
- Spearheaded plan/development of data modeling solutions, using MS SQL Server (databases, views, queries, tables, relationships).
- Developed multiple key critical reports for the new reporting platform, involving sales, finance, operations etc.
- Enabled consolidation of data collection & analysis of current business conditions, trends or anomalies, immediately, to provide valuable insight.
- Developed Cognos BI reports, Cognos Cubes & Metrics packages as well as administered BI environment (security and access) and scheduling jobs.
- Created Cognos Planner applications for financial budgeting (including security/data loading/publishing) and finally interface with the final budgeting data to ERP.
- Developed for new Infor D/EPM Financial planning tool & supported end-users by creating planning applications, initial data loads and configurations
- Communicated directly with end users for data reporting on the various applications, for resolving various issues and reported on various applications.

Accountability (Dec 2000 to Nov 2008):

- As the Sr. BI Analyst analyzed business/process requirements to deploy the solution, at optimum cost.
- Started this engagement as an Application Developer, progressed as a Database Analyst and finally as Senior BI Architect, during this segment of engagement.
- Participated in specific customizations, for integration of front-end VB applications with MS SQL server.
- Further developed & migrated in-house applications like Payroll, Time Attendance and other custom back-end databases from MS Access to MS SQL server.
- Spearheaded development of in-house Dashboards & KPI metrics, as a front-end Reporting tool, MS SQL Server Database as back-end and MS SSIS for ETL development.

- Provided support for the Production Environment (Data warehouse & Business intelligence reporting servers).
- Arranged ERP integration for Baan ERP, using custom VB applications, to suit the organizational needs based on site and product requirements.
- Extended efficient/sophisticated technical assistance for in-house software development projects and other database maintenance activities
- Took advantage of customized time & attendance and payroll systems, by 4000+ employees, in 6 business units, in the Gulf.

Engagement Achievement:
- Created Dashboards/Reports for corporate consumption, using Cognos BI, enabling the Management, Units and other key Stakeholders to analyze the Reports/KPIs, in real-time
- Achieved increase in revenue by proper implementation of solution as Sr. BI Analyst
- All the business units in the Gulf were benefited from the implemented systems for efficient HR management

ARGM SOFTWARE SOLUTIONS PVT. LTD., TRIVANDRUM, INDIA
Software Developer (Nov 1999 to Aug 2000)

Accountability:
- Initiated the IT career with this provider of Software, IT Consultancy and supply, reporting to the General Manager, as an individual contributor.
- Participated in the design/development of a Payroll Application with auto simulation, to enhance payroll processing, to cater for the needs of Govt. of Kerala service rules.

SELECT PROJECT DETAILS

Project	**Data Ware House migrations, Duration:** 1 year
Organization	Future Pipe Industries LLC., Dubai, UAE
Environment	IBM Cognos BI, MS SQL Server Integration Services (SSIS), Cognos Transformer for cubes, SQL analysis services
Details	A project for migration from Crystal Reports to into new Cognos BI environment with reports & dashboards as well as from Infor Decision Manager to SSIS & SASS. Developed in-house Dashboards & KPI metrics, using IBM Cognos as a front-end Reporting tool, MS SQL Server Database as back-end and MS SSIS for ETL development. Further developed/supported Online Analytical Processing (OLAP) cubes for Business intelligence Reports/Cubes using MS SQL Server as the data warehouse.
Role	Team Leader in charge of migration and development of BI systems, **Team Size:** 4

Project	**Financial Applications migrations and support, Duration:** 6 months
Organization	Future Pipe Industries LLC., Dubai, UAE
Environment	IBM Cognos Controller, Infor DEPM Modeller, Cognos BI, Infor ETL tools
Details	This project aimed at the development of many packages on Decision Manager and interfaced with the Financial Consolidation application first on IBM Cognos & Contributor & later on Infor DEMP. The project was for the support of both applications and also for transitioning from the old system to the new one.
Role	BI Team Leader - Application development, support and modelling, **Team Size:** 4

Project	**In-house Payroll and Time Attendance development, Duration:** 1 year
Organization	Future Pipe Industries LLC., Dubai, UAE
Environment	MS Access, VB for applications, MS SQL Server
Details	The project was for customization of time & attendance and payroll systems abiding by the country norms (UAE) and total automation of the process and was ported first to Baan ERP and later to Infor LN and also to HR dashboards, of which 4000+ employees, in 6 business units in the Gulf took advantage
Role	Application Developer - Development of payroll and time attendance application, **Team Size:** 2

Project	**Payroll Development as per Govt of Kerala rules, Duration:** 2 months
Client	Christian College, Chengannur, India
Environment	VB, Crystal Reports
Details	The objective of this project was to develop a Payroll solution, pertaining to norms of the State Govt. of Kerala, especially with respect to arrear calculation.
Role	Co-Developer - Development of payroll application, **Team Size:** 2