| Data type | Database | Data accessible | Description | Section | DB/Ver | Host/IP |
|----------------------|---|--|---|-----------|-----------------------|---------------------------|
| Structured data | CDM ODBC | Customer profile and credit facilities | customer profile, financial data, customer rating, credit facilities, protection, facility rating (outstanding & limit), write-off & reserve etc. | GTBD | | |
| | Hyperion | Profit & exposure | data from the profit and exposure management systems (PEGASYS, PEGASYS+), and the customer relationship management system (IGCIS) etc. | GTBD | | |
| | Gbase EUC | Previous business day's data of Gbase | data storage system by Head Office, contains numerous tables and the table names are self- explanatory (e.g. LOANS, REMITTANCE etc.) | AOAD,GTBD | Oracle | |
| | Gbase for other branches | data of Gbase for other branches | data storage system by Head Office, contains numerous tables and the table names are self- explanatory (e.g. LOANS, REMITTANCE etc.) | AOAD,MRDD | | |
| | SMILES | Singapore branch's transaction processing systems | branch's integrated transaction processing systems which cover business areas listed below and having screens for end users. Remittance (inward, outward, in-house transfer), GIRO, Loan, Cheque issuances and clearing, Deposit, FX and money market, Certificate of balance, eStatement and eAdvice, Trade processing (import, export, LC etc.), Gbase reports on the screen | AOAD,GTBD | Oracle | |
| | SMILES Web | Singapore branch's transaction processing systems | branch's integrated transaction processing systems which cover business areas listed below and having screens for end users. Remittance (inward, outward, in-house transfer), GIRO, Loan, Cheque issuances and clearing, Deposit, FX and money market, Certificate of balance, eStatement and eAdvice, Trade processing (import, export, LC etc.), Gbase reports on the screen | AOAD | Oracle | |
| | TAPS | Singapore branch's transaction processing systems | branch's integrated transaction processing systems which cover business areas listed below and having screens for end users. Remittance (inward, outward, in-house transfer), GIRO, Loan, Cheque issuances and clearing, Deposit, FX and money market, Certificate of balance, eStatement and eAdvice, Trade processing (import, export, LC etc.), Gbase reports on the screen | AOAD | Oracle | |
| | LASER | Singapore branch's small scale data warehouse | branch's data storage system that holds historical data of Gbase EUC (not all) and branch's transaction processing systems (SMILE & TAPS). Main usages of this system are regulatory reporting and maintaining historical data. | GTBD | Oracle | |
| | External data providers (e.g. Bloomberg, Reuters etc.) | Complement internal data | customer equity info, macroeconomic indices, financial market indices etc. | AOAD,GTBD | | |
| | IGSIS / IIMI | Customer info | customers' profile and performance data | RMD | | |
| | DEVON | Customer FX transactions | data source for customers' FX transactions executed by AOTD | GTBD | | |
| | CES | Data for MAS | Data for upcoming MAS revised return 610. | RMD | MS SQL 2008 | DUSVNMOS05 220.23.7.30 |
| | ARMS | RMD EUC | Includes historical data for Reuters/Bloomberg captured Market data (FX and IR rates), historical data for Risk Management. Also includes historical data of Gbase (certain info) | RMD, GTBD | MS SQL 2008 64 Bit | DUSVARMS01 220.23.7.31 |
| | VITAL | Front office for Treasuray | Front office for Treasuray for Hanoi Branch | MRDD | | |
| | MFAST | | | AOAD | | |
| | DataWarehouse | In house simple Data warehouse | Data for reporting | AOAD | Oracle | |
| Semi-structured data | Social media & Websites | Opinions about customers and corporate actions | news, public consensus, corporate actions, company announcements etc. | AOAD,GTBD | | |
| Unstructured data | N.A. | Communication with customers and internal customer/industry analysis | business memos, credit applications/ review, legal agreements, communication with customers by email and phone | AOAD,GTBD | | |

host: SPWS270 userid:RPA P:Innovation123\$ DB:CRMReport Table: Customer Port no: 1433