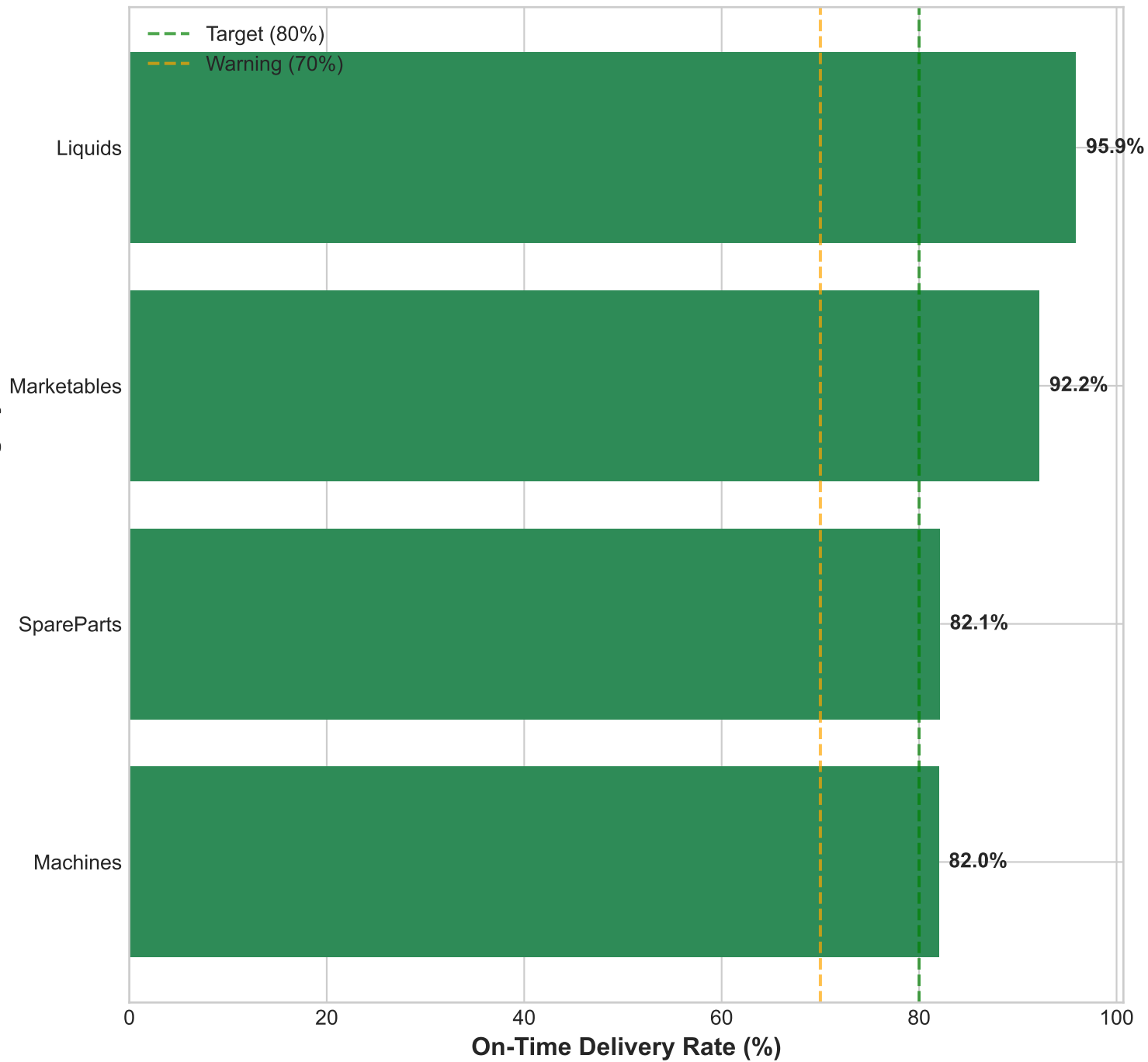


Service Level Performance by Product Category
(On-Time Delivery Rate)



Average Delay by Product Category
(Days Late)

