Project "Paperless" aims to provide insurance product customers with a choice of how they wish to receive their policy documentation (traditional paper format or online). Where a customer has selected a Paperless preference, they will need to be notified when a new document is available for them to view online. These artefacts should be available for the customer to view, download or print locally; they should also be available to insurance company staff to view and should support the following functionality:

1. 24/7 availability of a customer's policy documentation

2. Provide the customer with the ability to apply different preferences (i.e., they may

wish to receive their Pension Statement in a traditional paper format but may wish

to access their Travel Policy documentation online).

3. The ability to suppress the printing of a document where a paperless preference has

been selected.

4. The ability for the customer to update their preference on-line or through contacting

insurance company directly.

Assume that Customers have access to MyProduct, our external-facing customer portal and that internal customer facing users have access to MyContact, our internal customer administration portal.

Insurance company's hosting strategy is Cloud first and Based on the above information create the high-level design:

1. Produce a High-Level Architecture overview in any format you are comfortable with, describing the Architecture in a 'layered' manner.

2. What would be your immediate priorities over the next few weeks

3. What would you try to find out from whom?

4. What would you produce?

5. What do you see as the key challenges?