

EDUCATION

University of North Carolina at Charlotte <i>B.S in Management Information Systems</i>	Charlotte, NC <i>August 2023 - December 2024</i>
California State University, Long Beach <i>B.S in Business, emphasis in Information Systems</i>	Long Beach, CA <i>August 2021 - July 2023</i>

EXPERIENCE

Cygnnet Inc <i>Data Analyst Intern Co-Op</i>	<i>September 2024 - Present</i>
<ul style="list-style-type: none">Leveraged advanced SQL and Power BI skills to analyze large datasets, delivering valuable insights to enhance operational efficiency.Utilized custom Python scripts and tools like NumPy, Pandas, Matplotlib, and Plotly for extensive EDA, feature engineering, preprocessing, and visualization, streamlining data preparation and model training.Generated Power BI reports from Excel and ensured proper connections with SQL Server, enhancing report generation time and stakeholder communication.Optimized databases using SQL programming, reducing query response time by 35% and enhancing data retrieval capabilities.Seamlessly integrated the ESRI API with Python for advanced geospatial data extraction, handling over 3 million data points and storing them in a PostgreSQL database using SQLAlchemy.Implemented Power Automate flows for KPI-based anomaly detection in Power BI, triggering instant notifications to key stakeholders, enabling swift corrective actions, and reducing potential losses by 15%.	

Tenet Healthcare <i>Information Systems Intern</i>	<i>Dallas, TX May 2024 - August 2024</i>
<ul style="list-style-type: none">Integrated data from Entrust and PKI servers into ServiceNow, streamlining certificate management for over 5,000 assets.Developed a real-time dashboard of certificate lifecycle in ServiceNow, reducing certificate expiration incidents by 30%.Applied ITIL processes for incident and change management, leading to a 20% improvement in response times.Enhanced healthcare IT systems, improving patient care by minimizing application downtime due to expired certificates.Collaborated with cross-functional teams to develop and implement data-driven solutions using Agile methodology, while effectively conveying technical solutions to non-technical stakeholders to enhance overall collaboration.	

University of North Carolina <i>Student Tech Analyst</i>	<i>Charlotte, NC August 2023 - April 2024</i>
<ul style="list-style-type: none">Developing and maintaining interactive dashboards to track and visualize key performance metrics and categorize into resolved, pending, and other relevant classifications.Applied expertise in optimization mathematics, specializing in linear and nonlinear programming, alongside advanced Excel skills, including VBA, for automation and customization in data analysis.Conducting data analysis to identify trends and areas of improvement by utilizing Excel and Power BI to analyze data.	

Cygnnet Inc <i>Data Analyst Intern</i>	<i>New Jersey, NJ May 2023 - July 2023</i>
<ul style="list-style-type: none">Collaborated with product management to define and implement data strategies, ensuring data quality and integrity through cleaning and transformation using ETL tools.Developed and monitored automated dashboards in Power BI, establishing KPIs for the operations team to track monthly sales and generate actionable insights.Conducted root cause analysis and produced daily ad-hoc reports to update the operations team on inventory processes.	

TECHNICAL SKILLS

Programming Languages: Python, SQL, R
Data Visualization : PowerBI, Tableau,Matplotlib, Seaborn
ETL Tools: AWS Glue, Qlik Replicate
Databases & Data Warehouses: Oracle, SQL Server, MongoDB, PostgreSQL, Snowflake, AWS Redshift, Google BigQuery, Azure Synapse
Data Lakes: AWS S3, Azure Blob Storage, Google Cloud Storage
Cloud & Deployment Technologies: AWS, Azure, Git, Jenkins, Docker, Kubernetes
Project Management: Sharepoint, Jira, MS Project, DAX, Advanced Excel, Visio, Power Query, Microsoft Access, ServiceNow, Entrust
Methodologies: Agile Methodology, Waterfall Methodology

CERTIFICATIONS AND AWARDS

<ul style="list-style-type: none">Holds AWS Cloud Practitioner certification, showcasing proficiency in designing and implementing AWS-based solutions.Awarded Certificate of Excellence from Tenet Healthcare for minimizing application downtime by proactively resolving expiring SSL certificate issues through enhanced visibility.	
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