# PHARMACEUTICAL CHATBOT USING GEN AI

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# **AGENDA**

- Problem statement
- Project Overview
- End Users
- Our Solution and Proposition
- Key Features
- Modelling Approach
- Results and Evaluation

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### PROBLEM STATEMENT

Develop a conversational chatbot using the Hugging Face library, for the pharmaceutical industry. The chatbot will handle general inquiries effectively and exhibit expertise in pharmaceutical compliances, particularly ICH9.

## **PROJECT OVERVIEW**

- > Develop a conversational chatbot tailored to the pharmaceutical industry.
- > Enable effective handling of general inquiries related to the pharmaceutical domain.
- > Exhibit expertise in pharmaceutical compliances, particularly ICH9 guidelines.
- > Assist users in understanding and complying with ICH9 standards.
- ➤ Utilize natural language processing for accurate understanding and generation of responses.
- Maintain a conversational tone to enhance user engagement and satisfaction.

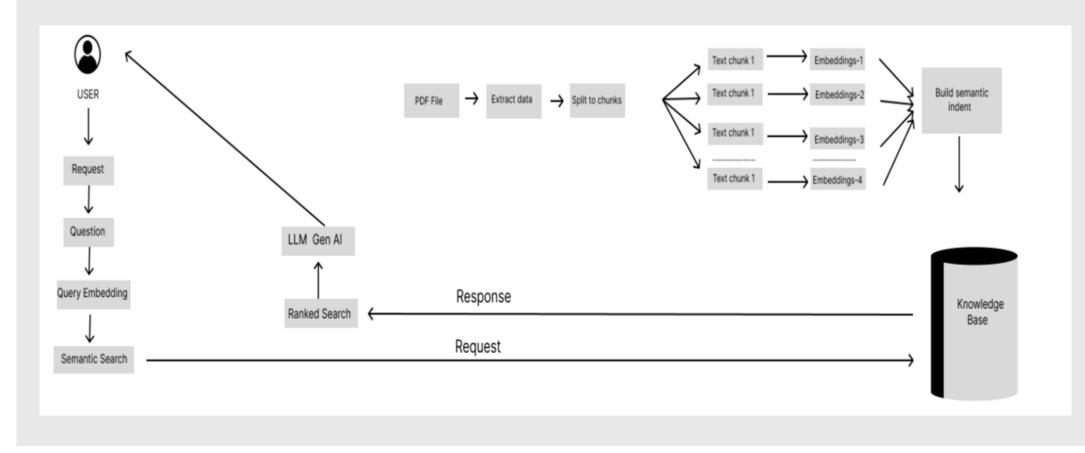
## **END USERS**

➤ End users, such as pharmaceutical professionals, can use the ICH9 chatbot in several ways to enhance their understanding and application of statistical principles in clinical trials and drug development process.

## **PROJECT OVERVIEW**

- > Pharma chat box is a conversational system designed to provide an intelligent response to the user's queries compliances. chat.ggmlv3.q4\_0.bin conversational AI model from hugging face.
- > By focusing in the developing of LLM model, we have chosen llama-2-7bchat.ggmlv3.q4\_0.bin conversational AI model from hugging face.
- > The main aim of this project is to suggest the researchers and pharmaceutical industry people that safety and also avoid unnecessary clinical trials on humans and animal testing.
- The model has high accuracy in performance. By fine tuning the model, we can customize it to align with ICH9 nuance

# **MODEL**

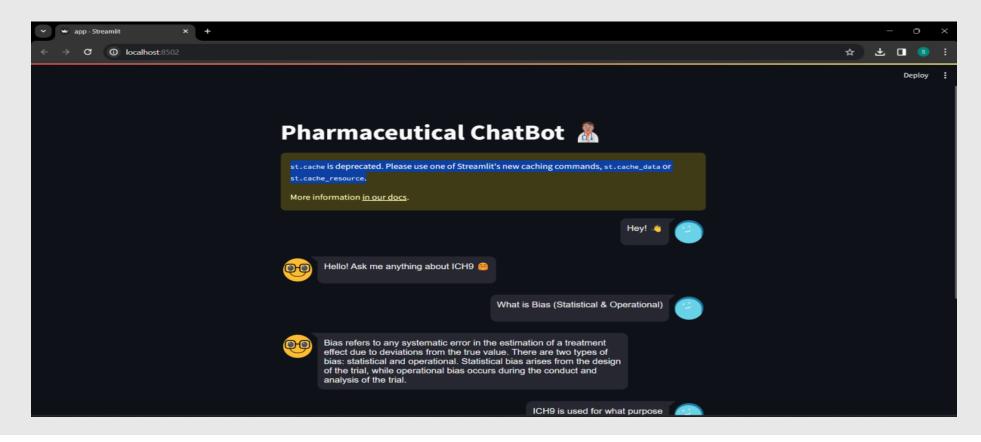


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### **RESULT**

The project successfully demonstrates the integration of various natural language processing (NLP) components to create an interactive and responsive pharmaceutical chatbot. The use of pre-trained embeddings from Hugging Face, a vector store (FAISS) for efficient similarity searches, and a conversational retrieval chain enhances the chatbot's ability to understand and respond to user queries. Overall, the project lays a foundation for building and extending conversational AI applications in the pharmaceutical domain, showcasing the potential of combining powerful NLP tools with user-friendly interfaces.

# **OUTPUT**



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