

# Vinay A

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## EDUCATION

### San Jose State University

*Master of Science in Software Engineering*

San Jose, CA

Aug 2023 – May 2025

### Sathyabama Institute of Science and Technology

*Bachelor of Engineering in Computer Science*

Chennai, India

Aug 2016 – May 2020

## EXPERIENCE

### Salesforce Developer

*Dosti Global*

Jan 2023 – Aug 2023

Hyderabad, India

- Designed and developed customized Salesforce solutions using Apex, Visualforce, and Lightning Components to support critical business functions.
- Integrated Salesforce with external systems using REST/SOAP APIs and middleware, improving data flow efficiency by 25%.
- Managed data migration and data quality within Salesforce, ensuring compliance with data governance standards.
- Developed and executed test plans to ensure the quality and functionality of Salesforce applications, reducing post-deployment issues by 20%.
- Collaborated with cross-functional teams to gather requirements and deliver scalable Salesforce solutions, meeting project objectives within 2-week sprint cycles.

### Salesforce Developer

*Mastercard (Contract)*

Sept 2021 – Jan 2023

Pune, India

- Customized Salesforce applications using Apex and Lightning Web Components (LWC) to enhance user experience and functionality.
- Integrated Salesforce with financial transaction systems using REST APIs, supporting a 30% increase in transaction volume.
- Implemented Salesforce DX and CI/CD tools to streamline deployment processes, reducing release cycles by 15%.
- Provided ongoing maintenance and support for Salesforce applications, resolving issues and ensuring 99.9% system uptime.
- Created and maintained technical documentation, including design specifications and user guides, to support knowledge sharing.

### Salesforce Developer

*Wipro*

Sept 2020 – Sept 2021

Hyderabad, India

- Designed and developed Salesforce modules using Apex and Visualforce, improving system performance by 20%.
- Collaborated with senior engineers to troubleshoot and resolve technical issues, reducing downtime by 10%.
- Participated in code reviews and implemented Salesforce best practices, enhancing coding standards within the team.
- Gained experience in Salesforce Lightning Experience and multi-tiered system architectures.
- Assisted in the implementation of Salesforce workflows and process builder to optimize business processes.

## PROJECTS

### Salesforce Community Portal | *Salesforce Communities, Lightning Web Components, REST APIs*

- Designed and implemented a Salesforce Community portal to enhance customer engagement and support.
- Integrated the portal with external systems using REST APIs, improving data accessibility and user experience.
- Achieved a 30% increase in customer satisfaction by providing real-time support and self-service options.

### Salesforce Mobile Application | *Salesforce Mobile, Lightning Components, Apex*

- Developed a Salesforce mobile application to provide on-the-go access to critical business functions.
- Customized the application using Lightning Components and Apex, ensuring a seamless user experience.
- Increased mobile user adoption by 40% through intuitive design and robust functionality.

## TECHNICAL SKILLS

**Languages:** Apex, Java, Python, JavaScript

**Salesforce Technologies:** Visualforce, Lightning Components, Lightning Web Components (LWC), Salesforce APIs

**Integration Tools:** REST/SOAP APIs, Middleware, ETL Tools

**Developer Tools:** Salesforce DX, Git, Jenkins, JIRA

**Core Concepts:** Salesforce Architecture, Data Migration, Data Governance, Agile Methodologies