

Agents URL: <https://app.wordware.ai/explore/apps/f25f0731-a697-47bd-b7b1-ab786f2d2703?tab=playground>

wordware

Healthcare

Private

Healthcare Policy Agent

App Live

Run

Files

Healthcare Policy Agent

# Healthcare Policy Agent

INPUTS

Age

Coverage Type

No.of Dependants

Any Special Requirements

New Input

File Content Extractor

File: () Object

Complete

Healthcare Policy Agent

View runs

Trace

Outputs

Maternity Benefits

Senior Support Package

Wellness & Preventive Care

5. Why These Plans Are Right for Them

Provide a short, reassuring rationale.

Example:

"The Family Health Plus Plan covers your dependents while also supporting maternity needs. Adding the Wellness Care package gives you holistic health protection."

6. Friendly Close

Wrap up politely and invite further interaction.

"Would you like to explore other plans or get more details about the ones I just recommended?"

31:05 Elapsed

Restart

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@File Content Extractor > output

## User Information to Collect

Ask the user the following key questions and store the responses in variables:

- What is your age? → @Age
- Are you looking for Individual or Family coverage? → @Coverage Type
- How many dependents do you have (if family coverage)? → @No.of Dependants
- Do you have any special requirements? (e.g., maternity, dental, senior support, wellness care) → @Any Special Requirements

Response Framework

Complete

Healthcare Policy Agent

View runs

Trace

Outputs

3. Recommend 1-2 Policies Based on Your Needs

Given your age (15), you would typically be covered as a dependent under a parent or guardian's policy. However, for family coverage with two dependents and a focus on comprehensive care, here are the best-fit options:

Family Health Plus Plan: Designed specifically for families and covers a wide range of in-patient and out-patient services, including doctor visits and specialist consultations.

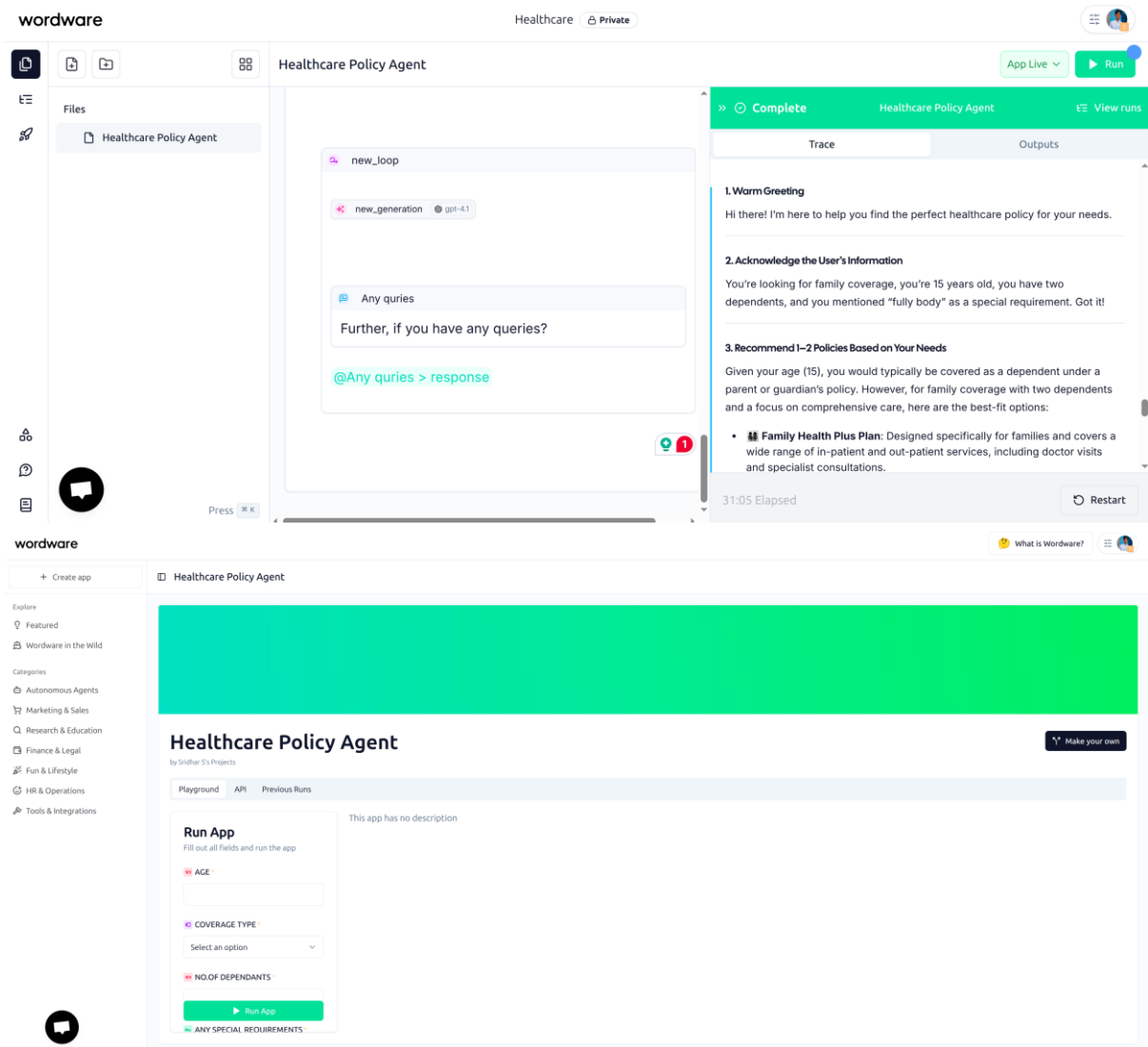
Comprehensive Health & Wellness Plan: Offers all the Family Health Plus benefits, plus additional wellness programs, preventive care, and mental health support for holistic, full-body coverage.

4. Add-On Recommendations

Based on your focus on "fully body" (comprehensive health), you may also consider:

31:05 Elapsed

Restart



- ## 1. Add Context-Aware Follow-Up Questions

Enhance the agent by enabling it to **ask smart follow-up questions** based on incomplete or ambiguous user input.

*Example:* If the user selects "Family coverage" but skips dependents, the agent should prompt: *"How many dependents would you like to include in the plan?"*

- ## 2. Integrate Policy Comparison Feature

Allow users to **compare multiple plans side-by-side** based on key attributes like premium, coverage, and benefits. This visual or tabular comparison can significantly improve decision-making.

- **3. Enable Memory or Session Recall**

Implement short-term memory within sessions so the agent remembers prior user inputs and preferences.

*Benefit:* Users won't need to repeat details, making the experience smoother and more human-like.