

Project Planning Phase

Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

Date	24 June 2025
Team ID	LTVIP2025TMID30202
Project Name	Field Service Workorder Optimization
Maximum Marks	

Product Backlog, Sprint Schedule, and Estimation

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Account Setup	USN-1	As a user, I can create a Salesforce Developer account	1	High	B. Sarika
Sprint-1	Object Creation	USN-2	As an admin, I can create custom objects like WorkOrder, Technician, ServiceRequest	3	High	B. Sarika
Sprint-1	UI Setup	USN-3	As an admin, I can create Tabs and a Lightning App for navigation	2	High	B. Sarika
Sprint-2	Data Schema	USN-4	As an admin, I can define fields and their types in custom objects	3	High	V. Siddartha
Sprint-2	Layout & Record Types	USN-5	As an admin, I can set up page layouts and record types for work orders	2	Medium	V. Siddartha
Sprint-2	Data Validation	USN-6	As an admin, I can create validation rules to ensure data integrity	2	High	V. Siddartha
Sprint-3	Automation	USN-7	As a developer, I can implement flows to automate work order dispatch	3	High	N. Srija

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-3	Apex Logic	USN-8	As a developer, I can use Apex triggers to prevent technician scheduling conflicts	3	High	N. Srima
Sprint-4	Analytics	USN-9	As a user, I can generate reports for technician performance and job status	2	Medium	K. Sahithi
Sprint-4	Dashboard	USN-10	As a user, I can view dashboards for service metrics and technician availability	2	Medium	K. Sahithi

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	1 hour	20 June 2025	20 June 2025	20	20 June 2025
Sprint-2	20	1 hour	20 June 2025	20 June 2025	20	20 June 2025
Sprint-3	20	1 hour	20 June 2025	20 June 2025	20	20 June 2025
Sprint-4	20	1 hour	20 June 2025	20 June 2025	20	20 June 2025

Burndown Chart:

