# Alyssa Ramirez

Tacoma, WA 98439 alyssaramirez23\_5vt@indeedemail.com +1 209 534 9941

To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self development and help me achieve personal as well as organizational goals. Personal Comments

- Natural ability to promote products and build support through listening and communication skills.
- Profound ability to present professional attitude at all times.
- Great knowledge of methods and strategies of achieving customer satisfaction and loyalty.
- Profound knowledge and ability to use the English language flawlessly.
- Strong listening skill, detailed oriented and ability to meet target and deadlines.
- Exceptional ability to understand written instruction and to communicate effectively with colleagues and clients.
- Posses an excellent driving skills and have a clean Dmv record
- possess an clean backround check with no criminal history

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

#### **Transfer care specialist**

Edwards Memorial funeral home - Tacoma, WA September 2020 to October 2021

Transported deceased to and from homes, nursing homes, hospitals etc to the funeral home.

Assisted in finger printing deceased

Assisted with cremations

Assisted with funeral attending

#### **Amazon Delivery Driver**

Total package logistics - Auburn, WA October 2019 to August 2020

- Loading, transporting, and delivering items to clients or businesses in a safe, timely manner.
- Reviewing orders before and after delivery to ensure that orders are complete, the charges are correct, and the customer is satisfied.
- Assisting with loading and unloading items from vehicles.
- Accepting payments for delivered items.
- Providing excellent customer service, answering questions, and handling complaints from clients.
- Adhering to assigned routes and following time schedules.
- Abiding by all transportation laws and maintaining a safe driving record.
- Preparing reports and other documents relating to deliveries.

• Operating equipment and machines, such as cars, trucks

### **Food Runner**

BJS BREWERY RESTAURANT - Modesto, CA May 2016 to September 2017

Assisted waiters and waitresses in running food from the kitchen to customer tables

#### Intern

hylonds Long term health care facilty - Modesto, CA November 2015 to May 2016

- -Efficient ability to record important signs that incorporate respiration, body temperature, pulses, and blood pressure
- -Competent knowledge about infectious disorders and elementary methodologies employed for infection control
- Sound understanding about physiological issues, including common disorders and workings of body systems
- -Ability to observe Privacy/HIPAA regulations along with direct patient care functions
- -Ability to ensure patient safety and personal hygiene at all times
- -Keen eye and quality observation skills for marking the patient's mental and physical health
- -Ability to prioritize work and demonstrate state-of-the-art organizational and time management abilities
- -Strong verbal and concise written communication skills
- -Interpersonal skills such as empathetic care and compassion
- Capability to consistently abide by the predetermined protocols

#### Education

### **High school or equivalent**

Thomas Downey High School - Modesto, CA 2012 to 2016

### Skills

- Busser
- Hostess