

Alexander Acosta

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Willing to relocate to: Cupertino, CA - Sunnyvale, CA - Mountain View, CA

Authorized to work in the US for any employer

Work Experience

Behavioral Health Technician

Maxim Healthcare Group - San Jose, CA

April 2020 to Present

I work as a behavioral technician with slight to severe autistic children where I understand our patients daily needs and triggers around their home, family and even every day encounters they might have. It's our job to make sure they're taken care of and are constantly learning and breaking barriers that might hinder them or creating new barriers to extinguish old behaviors that we might no longer want to see. Taking in data and analyzing each day really helps with understanding the client and any new service members who might end up working with the patient in the future.

Caregiver

24 Hour Home Care - San Jose, CA

Present

I'm a Personal caregiver helping my clients with personal needs such as cooking, house keeping, walking the dog. And helping with any other services they may need a hand with such as transportation to appointments or any scheduled events.

Assistant Manager

Lids/Lids Locker Room - San Jose, CA

March 2020 to April 2021

Dealt with inventory check ins, opening / closing registers, turning in bank deposits, opening /closing store, cleaning the store making it very presentable. I actually got assigned the store designer after reshaping the store on my second day along with our inventory room. I spent 2 full shifts days after Black Friday organizing the entire break room so it can be accessible to all of our employees and for better inventory storage the store had so much more space it looked amazing! The customers were great. I had a good time being able to help them decide on styles and other accessories. I had such a great time working there!

- shift and floor leader
- Served as Assistant Manager for year
- Counted cash drawers and coordinated change orders for employees
- Trained new associates and team members on company processes and procedures
- Met 100% % of sales targets

Security Officer

SIS - San Jose, CA

May 2019 to December 2019

Stand at post while watching over contractors , giving access to employees throughout the Apple campus , Protecting any apple equipment or prototypes that may be in the building. Constantly in communication with head supervisors on walkie talkies . Reported info through DARS and returned equipment at the end of shift .

Security Officer

Securitas - Cupertino, CA

January 2018 to November 2019

Worked in a medical lock down facility located at Kaiser behavior center attending duties such As delivering medical supplies to pharmaceutical patients according to specific instructions

- Monitored 20 visitors daily
- Verified guest and vendor identifications at each entry
- Performed hourly patrols
- Promptly responded to all security violations and emergency calls

Trades program orientation

WORKING PARTNERSHIPS USA - San Jose, CA

January 2019 to April 2019

Attended trades program orientation learning the procedures and different trades and what they consist of and what to expect. Also attended the trips to each trade such as masonry work , carpenters , welding , boilers , hvac, and electrician

Security Officer

Cypress Private Security - Palo Alto, CA

April 2018 to March 2019

Rail road watch duty for cal train/ suicide prevention watch . Spent most of my time in the train yard making sure nobody runs into the tracks , enters illegally or parks their cars on the railroad tracks, when there might incoming trains while documenting ongoing trains id number and there direction.

- unarmed Security Officer
- Followed Cypress private security standard duties and procedures

Stocker

Good will - Sunnyvale, CA

2018 to July 2018

- Unloading trucks
- Stocking the store inventory
- Daily package check ins
- Worked Sales floor
- Audited inventory
- Organize and display new merchandise

Security Officer

Svsp - Sunnyvale, CA

December 2017 to March 2018

- Grave yard shifts
- Required me to lock up any open doors on site
- keeping the site safe dealing with any noise complaints and disturbances
- Foot patrol around the site

- Patrolling and reporting pictures every 30 mins of my site
- Work with a company phone
- unarmed Security Officer

Sales Associate

Five Guys - Sunnyvale, CA

May 2017 to December 2017

- Prepare burgers to be used and cooked
- Focused on customer service making sure we worked as a team
- Cleaning the store , making sure it looks presentable
- opening up and closing the register
- Opening and closing the store
- restock our inventory .
- Inventory check
- Completing monthly Training videos

Cook/Cashier

Dickeys Barbecue Pit - Sunnyvale, CA

August 2016 to December 2016

- Seasoning our ribs and brisket
- Cooking raw meats
- Food Prepping sides such as green beans , Mashed potatoes, Mac and cheese
- Taking orders
- Opening /closing register
- Key holder
- Open /close the store
- Hosted events

Sales Associate - Retail

Tillys - Milpitas, CA

May 2016 to August 2016

- Worked as a Sales associate at great mall
 - Speaking with our customers informing them deals of the day or helping with any customer service questions they might have.
 - Maintained inventory
 - Open and close the store
 - Thief prevention
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- Worked with walkie talkies in constant contact with each employee on shift making sure we're giving the full Tillys experience.
 - Organizing and maintaining store image
 - Straightened merchandise displays on sales floor
 - Responsible for online package and order management
 - Responded to customer inquiries about certain styles and brands we carried .

Education

General education

San Jose City College - San Jose, CA

September 2019 to Present

General education

De Anza College - Cupertino, CA

August 2018 to October 2018

High school or equivalent

Independence High School - San Jose, CA

January 2012 to 2016

Skills

- Sales (4 years)
- Customer Service Skills (4 years)
- Security (3 years)
- Receptionist (2 years)
- Customer Service (5 years)
- Communications (5 years)
- Management (3 years)
- Organizational Skills (5 years)
- Typing (7 years)
- Microsoft Word (4 years)
- Carpentry (4 years)
- Loss Prevention (3 years)
- Word (4 years)
- training (4 years)
- Microsoft Office (6 years)
- Excel (4 years)
- Inventory (3 years)
- Time Management (5 years)
- Maintenance (4 years)
- Inventory control (4 years)
- Continuous improvement
- Developmental disabilities experience (10+ years)
- Supervising experience (5 years)
- Data collection (6 years)
- Childcare (3 years)
- Applied Behavior Analysis (3 years)

- Behavioral Health (5 years)
- Autism Experience (5 years)
- Driving
- Delivery driver experience
- Cleaning (10+ years)
- Organizational skills (7 years)
- Home care (6 years)
- Dementia care
- Memory care
- Transportation planning (4 years)
- Caregiving
- Meal Preparation
- Tutoring
- Surveillance
- Commercial driving
- Transportation (5 years)

Certifications and Licenses

Guard Card

December 2017 to Present

I have had at least 6 years of licensed security and surveillance experience.

Driver's License

January 2016 to October 2021

I have At least 6 years of driving experience. Currently have my own source of transportation.

Security Guard

First Aid Certification

CPR Certification

RBT Certification

Home Care Aide Certification

Transportation Worker Identification Credential (TWIC)

January 2017 to Present

I have my own transportation!

Additional Information

I have my own Transportation