

**Project Design Phase-I**  
**Proposed Solution Template**

Date	24 September 2022
Team ID	PNT2022TMID42533
Project Name	AI Based Discourse for Banking Industry
Team Leader	VEERAKUMAR C B
Team Members	<ul style="list-style-type: none"><li>● SRIKANTH S</li><li>● DURGA DEVI B</li><li>● YOGAPRIYA S</li></ul>
Maximum Marks	2 Marks

**Proposed Solution Template:**

Project team shall fill the following information in the proposed solution template.

S.No	Parameter	Description
1.	Problem Statement (Problem to be solved)	In chatbot to avoid the language barriers for the user/customers who can ask bank related questions like to create a bank account, able to answer loan queries, able to answer general banking queries, and also able to answer queries regarding net banking.
2.	Idea / Solution description	To avoid the language barriers, we can create a Chatbot that can respond according to the user/customers languages all over the world.
3.	Novelty / Uniqueness	<ul style="list-style-type: none"><li>-create a virtual keyboard with popular and continental languages.</li><li>-automated smart responses and achieve marketing goals efficiently.</li><li>-Handling more unique and complex queries.</li><li>- Connect people globally due to its versatility with multiple languages.</li></ul>
4.	Social Impact / Customer Satisfaction	<ul style="list-style-type: none"><li>-can easily communicate with the banking industry.</li><li>-provide 24/7 support.</li><li>-analyze customer data and improve services.</li></ul>

5.	Business Model (Revenue Model)	<ul style="list-style-type: none"> <li>-Most of the chatbot can respond only for English and Hindi but we can add the continental languages.</li> <li>-fits into a packet.</li> <li>-uncomplicated Interface.</li> </ul>
6.	Scalability of the Solution	<ul style="list-style-type: none"> <li>-Consume time.</li> <li>-able to communicate.</li> <li>-it can be used by customers all over the world.</li> </ul>