



USER GUIDE



Tech Edge

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How to use SIA?

You can access SIA through the Google Assistant.
Android users can access Google Assistant directly.
IOS users can download Google assistant from [here](#).

Method 1

1. Log into Google assistant using the following credentials:
Gmail - TalkToSiaAssist@gmail.com
Password – jpmorgan
2. Use voice or text to ask Google Assistant “Talk to Sia Assist”
3. You will now be able to interact with SIA Assist

Method 2 (If you want SIA Assist on your own Google Account)

1. Reach out to any one of our team members using the following mail ID's
(namburu.srikar@gmail.com, vishaag@gmail.com, aniket_mohan@yahoo.in,
akshay97sachdeva@gmail.com)
2. Send your *mail ID* to anyone of us and we'll provide you access to SIA, then you can directly access SIA from your mobile.

How to deploy SIA Assist on your own?

Tech Stack:

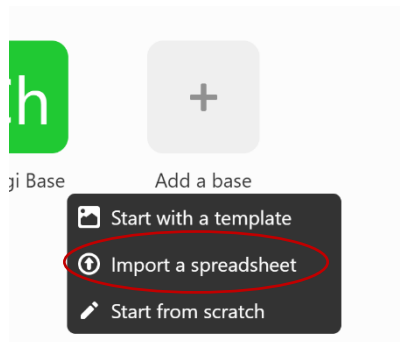
- Dialogflow
- Node.js
- Actions on Google Client Library
- Any platform that can host Node.js (Glitch)
- Airtable Database

Deployment:

Here's how we deployed our chat-bot, feel free to use other platforms of your choice. We cannot guarantee the compatibility, if you choose to integrate in different way.

- Go to [Google Dialogflow](#) and create an account
- Create an account in [Glitch](#) and [Airtable](#)
- Download project source code from our [Github repository](#) or Remix our project from Glitch [here](#) to access the code

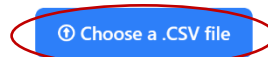
- Create 4 Bases in Airtable – Passengers Info, Facilities, Attractions, Amenities.
- Import the databases to your Airtable account. In each of the bases, import the respective .csv files as sheets.



Import a spreadsheet

Import a CSV

You can import a table into Airtable by uploading data. Most spreadsheet applications will allow you to export data as a .CSV file.



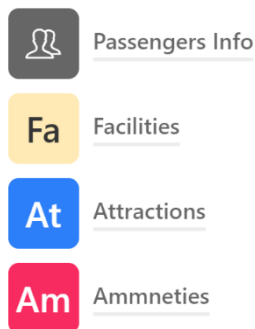
- Update the '.env' variable keys to your own keys you can so that it can access your Airtable databases and API keys in Glitch.
 1. You can access your airtable account API by going to <https://airtable.com/account>

<> API

This is your personal API key. It's required in order to use the Airtable API.



2. You can access your database keys by going to <https://airtable.com/api>
Copy the base ids for all the tables you have imported.

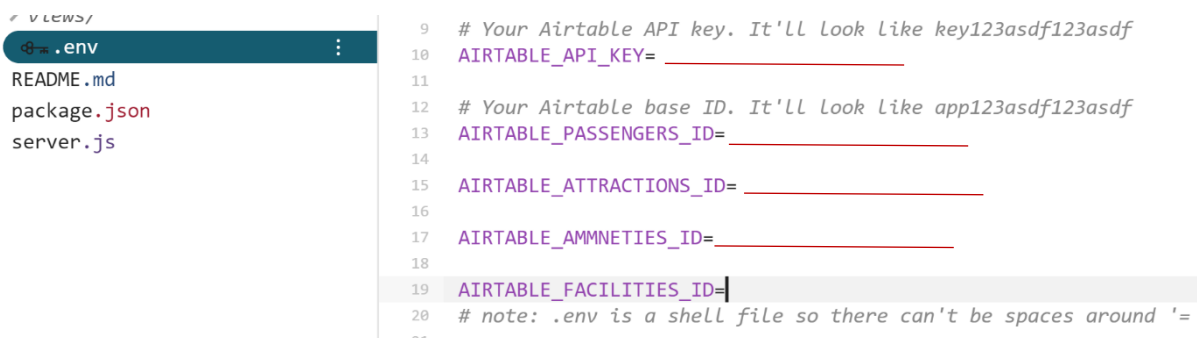


each table. These records will be displayed in the documentation examples generated below.

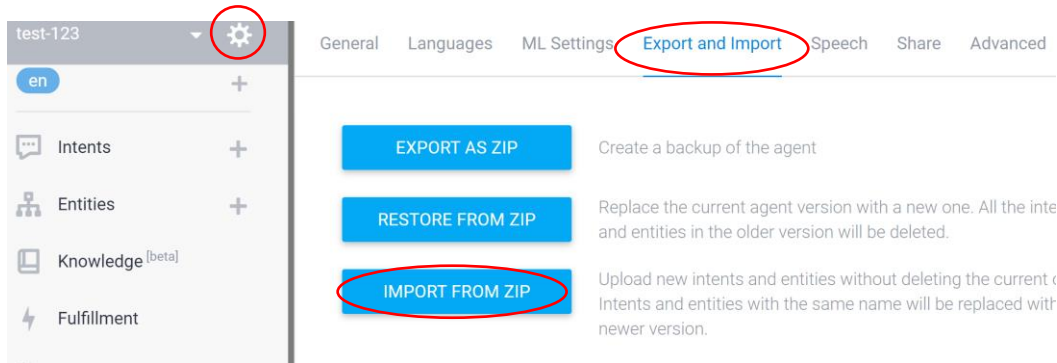
The ID of this base is `app1w...`

Please note: if you make changes to a field (column or type, the API interface for those fields will change).

- Now paste all they keys in their respective variables on your glitch remix in the .env file.



- Create a new Agent in Dialogflow
- Import the downloaded zip file “SIA-Assist.zip” from the [repository](#) into Dialogflow. Then click on settings -> Export and Import -> Import from Zip. Then import the downloaded zip file.

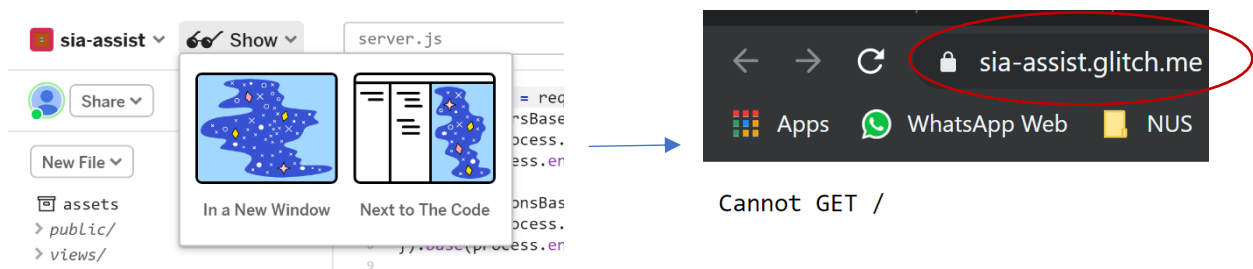


- Make sure web-hook fulfilment is turned on for all the intents

Fulfilment ?

- ☒ Enable webhook call for this intent
- ☐ Enable webhook call for slot filling

- Obtain the live link from Glitch, then in fulfilment tab add the webhook link. To get live link from Glitch, press ‘show’ then press ‘In a new window’ which will redirect to a new window where you can find the link



- Now press Google Assistant and deploy the application from the Google Assistant Console.

Dialogflow **Fulfillment**

Changi-airport-assist... **Webhook** **ENABLED**

Your web service will receive a POST request from Dialogflow in the form of the response to a user query matched by intents with webhook enabled. Be sure that your web service meets all the [webhook requirements](#) specific to the API version enabled in this agent.

URL* <https://sia-assist.glitch.me/>

Try it now

Please use test console above to try a sentence.

See how it works in [Google Assistant.](#)

- Open Google assistant on your mobile and Say/Type “Talk to Sia”
(Make sure the Google account is the same in Dialogflow and your mobile)

Here are a few things you can ask Sia!

