**Manuel Alvarez Cervantes**

Hary@addonusa.com

734-237-1884

**PROFESSIONAL SUMMARY**

* Having 12+ years of experiences in teamwork to achieve customer satisfaction in terms of computational requirements. Coding, database creation, test creation, GUI, web design and project management are my strengths.
* Experience in information technology industry with complete software development life cycle software (Analysis, Design, Development, testing, documentation, deployment, maintenance), architectural design, gathering business requirements, project estimation, project schedule planning, resource planning, evaluating new technology stack, Functional/Design Specifications documentation, and support of systems and Data Modeling.
* Banking, insurance, automotive, healthcare and financing are the most important industries.
* Expertise in web based application development using ASP.NET, ASP.NET 2.0, ASP.NET 3.5, ASP.NET 4.0, C#, VB.NET, Visual Studio, ADO.NET, WinForms, Web Forms, MVC, LINQ, TFS, ASP, Visual Basic 6.0, VBScript, IIS, ActiveX Components, ActiveX Controls, MS SQL Server, MS Access, HTML, XHTML, DHTML, CSS, XML, XSL, AJAX, JavaScript, JQuery, JQuery UI, LINQ, ADO.NET, Ajax, PL/SQL, SQL Server 2005/2008, XML Web Services, Oracle, JavaScript.
* Strong knowledge of Design and Development of User Interface using HTML, CSS, XML, XSL, JQuery, JQuery UI, Razor, Master pages, Themes, AJAX Controls, JQUERY.
* Expertise writing complex queries and stored procedures, triggers using PL/SQL and T-SQL in databases like SQL Server 2008, 2008R2, 2012 and 2014, Oracle, MySQL, MS Access.
* Experience in analyzing functional requirements, designing the application, analyzing the functional flow of the existing projects.
* Good experience on developing and managing the SSRS Reporting Services and Crystal Report.
* Good experience using version control software like Team Foundation Server (TFS), Visual Source Safe (VSS).
* Performed unit testing and integrated testing for fixing the bugs, writing test cases, test plans and generating test scripts.
* Experience in creating logs using Log4Net and Nlog
* Experience in implementing LINQ by using LINQ to Dataset and LINQ to SQL for converting source code data
* Ability to adapt to new environment and open to learn new technologies in a team and as an individual good at problem solving and troubleshooting capabilities.
* Good experience working on incident management.
* Good experience working as a team lead in a whole life cycle project.
* Good knowledge in disaster recovery planning and information protection analysis.

**TECHNICAL SKILLS**

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| **Languages** | VB.Net, C#, JavaScript, VB Script, Java. |
| **Web Technology** | ASP.Net, ASP, HTML, DHTML, CSS, JQuery, JavaScript, AngularJS, Bootstrap, Ajax. |
| **Other Technologies** | ASP.NET 2.0/3.0/3.5/4.0/4.5, MVC 3/4/5, Web API 1.0/2.0, Entity Framework 6/6.1, Azure, CSS 3, AJAX, XML, J Query. |
| **Mark-up/Scripting Lang.** | HTML5, CSS3, XML, JQuery, Bootstrap, Razor, AngularJS |
| **Build Tools** | MS Build |
| **Web Service Protocols** | SOAP, WSDL |
| **Version Control Tools** | VSS, TFS. |
| **Operating Systems** | Windows 10/7/XP, DOS. NT 4, 2000 Server, 2008, 2008R2, 2012R2 |
| **Database** | Oracle, MySQL, SQL Server 2005/2008 R2/2012, |
| **IDE** | Visual Studio .Net 2017/2015/2012/2010/2008/2005/2003 |
| **DB Access Technologies** | Entity Framework, ADO.NET, ADO, ODP, OLEDB, ODBC, Dapper.Net. |
| **Reporting tools:** | MS SQL Server Reporting Service, Crystal reports 9 and 10, SAP Web I |
| **Other Tools** | XMLSpy, ANTS Profiler, MS Office. JIRA, Confluence, HipChat, Remedy, Balsamic, Visio. |

**PROFESSIONAL EXPERIENCE**

**Company:** HPE – DXC Technologies **05/2016 – Present**

**Project:** Health care – Medicaid System

**Locación**: El Paso, TX, USA.

**Roles/Responsibilities:** Configuration and Release Management

* Serve as an advocate for release management, communicating release management processes and procedures throughout the company and assisting teams with adoption
* Notify Developer, Product Manager and Release Manager of build failures and supply any errors
* Work with development and source code management to understand impacts of branches and code merges due to my experience as a developer
* Drive continuous improvement through trend reporting analysis and metrics management
* Work closely within the team and with other Support teams to develop standards, implement standards and troubleshoot complex issues
* Willingness to support and execute the current release and deployment model in parallel to developing automation of the processes
* Work with development teams to ensure compliance with an issue resolution SLAs
* In addition, Work with the governance release management team to improve the release management processes and procedures
* Coordinate tracking of defects during different release phases with Project Manager and work with Project Manager to ensure proper closure
* Works hand in hand with Development teams & Operations teams to manage the release to a successful outcome. May involve occasional late night and weekend work
* Coordinate different teams with more than 16 members.
* Working with a portfolio of 6 states each one with its independent system

**Development Environment**: .NET frameworks, C#, C, C++, Java, Unix, TFS, SQL, Oracle, Jenkins, IIS, Microsoft windows server management, Azure, AWS, SSRS, K2, Redis, In-rule, UX, BAS, Unix, Visio, MS Project, Microsoft visual studio.

**Company:** Epicor Software **11/2014 – 05/2016**

**Project:** Kodak print

**Location**: Monterrey, Mexico.

**Roles/Responsibilities:** .NET Developer and Team Lead

* Analyze customer requirements
* Make changes to the local system
* Define, and develop reports that assist development teams and management to get a clear picture of product development efficiency
* Supports the design, implementation, and management of team processes to continuously improve performance and meet overall objectives
* Work with development teams to ensure compliance with an issue resolution SLAs
* The contractor shall deliver a monthly status report on audits, performance and configuration management metrics
* Assist developers so their code is deployed to the relevant environments
* Solicits, manages, and oversees prioritization of new enhancement requests/defect fixes impacting Setup, providing recommendations to leadership.
* Coordinated a team of 4 C# developers

**Development Environment**: .NET frameworks, C#, CSS, JavaScript, HTML, WPF, MVC, OCE, SQL, Visio, MS Project, Microsoft visual studio.

**Company:** Johnson Controls **12/2008 – 10/2014**

**Project:** Different projects**.**

**Location**: Monterrey, Mexico

**Roles/Responsibilities:** .NET Developer Team Lead

* Team leader of at least 4 developers for all new projects that the company had.
* Create new systems for different divisions of the company like automotive, human resources and financial.
* Analyze customer requirements to create a new software or tools for the company, leading the entire life cycle of the system.
* Coding all new projects and create the new database with all the diagrams that this involve.
* Coordinate tracking of defects during different release phases and work with Project Manager to ensure proper closure
* Program manage cross platform projects around upgrades and patching, provide input and support to tracks for process improvement initiatives
* Continually work towards making improvements in the release management process
* Potentially working with senior staff and management to develop successful release plans, process changes, and status reporting
* Work effectively with cross functional groups to propose and manage creative solutions to improving VMware products and customer satisfaction
* Communicates with the client and works closely with the Service
* Delivery/Project Manager to communicate dates of delivery
* Implementation and maintenance of all ours projects
* Training to the final user

**Development Environment**: C#, Java, Visual Basic 6, Visual basic .NET, JSP, .NET, JavaScript, HTML, CSS, SQL, WPF, MVC, OCE, Oracle PL/SQL, Visio, MS Project, TFS, Microsoft visual source safe, C, C++ Microsoft Windows server, start team.

**Company:** EDS . **05/2006 – 11/2008**

**Project:** 2TS US

**Location**: Ciudad Juarez, Chihuahua, Mexico

**Roles/Responsibilities:** .NET Developer

* Requirements analysis
* Design charts
* Designing the application
* Design the data base
* Connect the data base with the system
* Create a web application
* Creation of unit tests
* Meetings with the client to see the best solution for the needs
* Analysis of the projects problems and define the most appropriated solution.
* Implementation of solutions
* Creation and implementation of classes in C# to meet the requirements analysis

**Development Environment**: C#, AJAX, ATLAS, Microsoft Visual source safe, HTML, C++, SQL Server TOAD, and Visual Basic

**EDUCATION**

**Technological Institute of Superior Studies of Monterrey (ITESM)**

Ciudad Juárez, Chihuahua.

Bachelor Degree in Computers Science 2003-2006

**PROFESIONAL DEVELOPMENT:**

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| UML, | EDS, Mexico | July 2008 |
| Scrum Master | Johnson controls, Monterrey. | Jan 2012 |
| Kepner-Tregoe certificated | Johnson controls Monterrey | May 2013 |