**YELENA VINER**

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**SOFTWARE QA ENGINEER**

**SUMMARY OF QUALIFICATIONS:**

* Extensive experience in manual black box software testing field
* 3+ years in testing Mobile Apps (Android and iOS). Experience in utilizing adb commands to establish connection with Android devices
* Web Testing Experience
* Experience with various technology and digital trends including Social Media, Mobile video player and connected devices (Chromecast)
* Working knowledge of HP Quality Center
* Familiarity with Selenium/Ruby/Cucumber Automation framework
* Familiarity with Unix commands, SQL Queries
* Video Streaming Experience
* Familiarity with Charles and Chrome Web Development Tool
* Familiarity with User Acceptance/UX Testing
* Experience in Customer Support handling and troubleshooting Production related issues.
* Experience in analyzing issues, testing and identifying possible solutions and forwarding issues to the correct person(s) for further resolution
* Strong understanding of testing procedures and the Software Development Life Cycle (SDLC)
* Experience working in Agile development models
* Experience with build and deployment process using Hudson
* Windows OS, Mac OS, IE and Firefox browsers testing experience
* Write easy-to-reproduce bug reports and follow up with reported problems
* Motivated hard worker with professional attitude and passion for software quality and customer satisfaction
* Enjoy learning new tools and technologies
* Strong Analytical skills and attention to details
* Fluent in Russian Language

**WORK EXPERIENCE:**

**01/19-03/19 UAT remote QA Tester, client Owaves, Los Angeles, CA**

* UAT/Regression testing of all upcoming releases and bug fixes
* Testing new builds of the app. on iPhone
* Participate in weekly bug triage conference calls with the rest of the team

**04/18-09/18 QA Consultant at Odesus, client Sony, Culver City, California**

* Designing, developing and executing manual tests in TESTRAIL
* Mobile UAT/Regression and integration testing of Android and iOS native applications for Sony Crackle
* Responsible for UAT/Regression testing of all upcoming releases and bug fixes
* Triaging bugs and entering bugs in JIRA
* Work successfully with different departments across the company, including engineering, product,
* Project management.
* Create detailed and concise documentation in Confluence.
* Participate in setting up Selenium Web Driver framework

**05/17- 09/17 QA Consultant at TechMahindra Consulting Company, client YouTube, San Bruno, California**

* Responsible for executing manual test requests for E-commerce Engineering Production Team
* Document and review test cases using client's proprietary test case management tools
* Test e-commerce YouTube Web based applications
* Mobile testing of native applications on Android and iOS devices. Use adb commands for reports/logs
* Use in house tools for bug tracking system
* Use variety of e -commerce internal tools for testing
* Review test plans using YouTube/Google proprietary documentation tools
* Execute functional, regression, integration tests using YouTube test platforms
* Participate in UAT testing for the upcoming releases
* Define various pre-requisites and software dependencies for running these tests, and make sure these conditions are met before tests begin.
* Verify data using client specific tools
* Share test results/reports such as bug status reports, test reports etc. with the stakeholders
* Identify and analyze any quality related issues, provide innovative solution approaches and thereby enhance and improve quality processes for the department
* Involve in test improvement activities of contributing to lessons learned, creating quality checklists for repeated testing tasks

**07/16 – 04/17 QA Consultant, 22 Century Technologies, Monterey, California**

* As part of Application Development Team, work in agile .net environment on several government related projects.
* Create Test Plans and Test Cases using Microsoft Test Manager and Microsoft Visual Studio.
* Participate in Sprint Planning and Lead QA effort for variety of projects for the team.
* Use Team Foundation Server for covering the entire application lifecycle including requirements management, lab and test management.

**09/14-05/16 QA Consultant, QA Works Consulting, LA, CA**

* Collaborate with OPI leadership to improve quality assurance of interpretation services
* Telephone interpretation for hospitals, emergency room patients, pharmacies in home care using both English and Russian languages
* Maintain client’s data base; Verification and update of customer data base for the Management Group
* Test variety of projects for LASTH. Perform smoke, functional, usability and regression testing. Utilized Jira for Bug Tracking System, Agile Lifecycle Management tool, for modifying test cases and running test suites.

**05/14-08/14 Web QA Lead Consultant, DirecTV/NFL Project, El Segundo, CA**

* Develop and execute test cases for web applications running on PC/Mac
* Prepare test documentation including test cases using third party tool
* Work closely with development engineering team in an Agile SDLC environment on reporting and fixing issues
* Identify and report issues/defects and work with Development to diagnose issues
* Report issues in JIRA instance
* Work on setting up Selenium framework

**08/13-03/14 Mobile QA Lead Consultant, NBC Universal/E! Online, LA, CA**

* Software testing of mobile apps (E! Online app., Live From The Red Carpet, Mobile Web, on Android and iOS devices)
* Work closely with project and product management in identifying product specifications
* Analyze and report to Product Management feedback issues from clients
* Prepare test documentation including test cases, checklists based on used cases
* Work closely with development engineering team in an Agile SDLC environment on reporting and fixing issues
* Analyze new features and prepare test strategy before release
* Mobile Device management
* Report issues in JIRA instance

**02/12-04/13 QA Lead, Mashon Inc, Culver City, CA**

* Lead Testing and work with the Development Team on the Mashon e commerce, product customization platform
* Communicate closely with members of the development team and clearly document identified issues and track them through to resolution
* Involvement in the definition of issues, testing of new features and fixes, and management of releases
* Develop organized high level and low-level test plans, provide status of test plan progression, and be responsible for testing environments and maintaining test platforms
* Create and run test cases based on functional requirements before every release
* Record Selenium test scripts using Selenium ISE
* Develop test checklist of the core platform functionalities and run it before each biweekly releases
* Create test scenarios for new features and developments
* Participate in daily Agile/Scrum/Sprint planning meetings and Sprint Release Cycle
* Back-end testing of various projects utilizing tools such as FileZilla for file transfer and upload
* Validate back-end test results using Mongo DB
* Use JIRA for defect tracking and creating scenarios for UAT testing
* Conduct User Acceptance and Usability Testing, collect recommendations from participants based on statistics and test results. Facilitate user interviews for Usability Testing.
* UAT Support and post deployment testing.
* Strong attention to internal customer focus and satisfaction

**11/10-12/11 QA Engineer Consultant, the Tribune, Chicago, IL**

* Functionality, UAT and Regression testing of the Tribune Related Websites
* Work closely with development team to resolve defects
* Run build release tool in QA and Dev. environments (Hudson)
* Developing test plans and test cases for variety of projects using Cucumber/Selenium format
* Participate in daily Agile/Scrum/Sprint planning meetings and Sprint Release Cycle
* Back-end testing of various projects utilizing tools such as FileZilla for file transfer and upload,
* puTTY to access and run jobs on Unix platform, Navicat Lite to access QA database for validating data
* Validate back-end test results in the front-end testing of variety of websites
* Creating test data feeds, validating feed run results
* Analyze product requirements and generate, risk assessments for manual and regression testing of various projects
* QA Lead coverage for variety of projects
* Use JIRA for defect tracking and creating scenarios for UAT testing
* UAT Support and post deployment testing

**06/10-09/10 QA Engineer Consultant, Myspace, Beverly Hills, CA**

* Testing Social Networking website in .Net environment
* Participate in daily Agile/Scrum meetings and Sprint Release Cycle
* Utilize Host Switcher and Build Monitor for the deployment process and host files monitoring
* Participate in biweekly new Sprint planning meetings
* Utilize Microsoft Visual Studio/TFS for bug tracking system
* Lead small projects: prepare testing documentation

**09/09-12/09 QA Engineer, Blurb. Inc, San Francisco, CA**

* Website QA, weekly releases on PC and MAC in Agile development environment
* Utilize Bugzilla for bug tracking system
* Write test documentation

**09/08-06/09 Test Automation QA Consultant, Next Labs, San Mateo, California**

* Work on test automation project for client-server document security application
* Create test cases and parameter tables in the framework defined format
* Run automated test scripts using Quality Center and QTP for client/server application
* Track defects and analyze results of the test run and report any issues
* Troubleshoot failures of automated scripts and determine the cause
* Work closely with QA Automation Manager on resolving automated scripts errors
* Review and edit documentation that included in the new release and perform regression testing of the update
* Analyze customer complaints and reproduce technical problems in the test lab

**03/07-02/08 QA Lead, Vantage Media, El Segundo, CA**

* Tested proprietary web-based real-time leads generation service specializing in educational field
* Tested web forms (boundary conditions, valid/invalid input, required fields, etc.)
* Developed test plans, scenarios and test scripts, executed test suites
* Analyzed and reported results for the weekly releases of new builds
* Identified, tracked and followed through to ensure defects are reported and resolved on a timely basis
* Created SQL Queries in my MySQL query analyzer to validate data
* Used JIRA bug tracking system
* Assist in analyzing production issues and route them to appropriate teams for further resolution

**07/06-02/07 QA Consultant, Schematic Inc., Los Angeles, CA**

* The company develops custom web sites and web-enabled applications for business clients
* Analyzed requirements and outlined test specifications for 10+ website design projects
* Develop necessary test documentation such as test plans and test cases
* Tested browser and operating system compatibility (IE, FF, Windows XP, Mac) utilizing VMware virtual machines.
* Installed operating systems and browsers.
* Tested performance, usability, navigation, links, images, forms, etc.
* Utilized Mantis web-based bug tracking system to report software anomalies and defects
* Performed testing on several project simultaneously

**01/05-06/06 QA Lead, Virgin Digital, Los Angeles, CA**

* Tested digital media player application at all the stages of software development
* Tested membership, downloads, streaming, quality of sound, burning CDs, and other features
* Developed, revised, and updated test documentation for new features and releases
* Provided in-depth installation testing of the digital player for the new releases
* Reported new software issues and concerns into JIRA bug tracking system
* Participated in daily development team conferences/meetings
* Assisted developers in re-creating test scenarios/issues, work with Production issues resolution

**EDUCATION & TRAINING:**

Test Automation with QTP, Portnov Computer School, Mountain View, CA

Test Automation with Selenium, Portnov Computer School, Mountain View, CA

Certificate, Software QA, Portnov Computer School, Mountain View, CA

Problem Solving and Communication in the Workplace, Certificate, Nova Works, Mountain View, CA

BS/Automation Control Systems Engineering, Distance Education, Polytechnic Institute, Moscow, Russia

English Linguistics/Business Communication-Lvov State University, Lvov, Ukraine

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