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**Quality Assurance Analyst**

Highly skilled, hands-on Software as **Quality Assurance** Tester, Analyst with 8 years of experience Background includes concepts, requirements, design, development, implementation, testing and maintenance of complete **Software Development Life Cycle** projects. Excellent working knowledge of designing & implementation of all QA test strategy plans manually and by using automation skills for client/server and Web based applications using  **Quality Center, Test Director, ,QTP and LoadRunner**), Rational Tools (**Test Manager**, **Visual studio with TFS and MTM Clear Quest**), Use Case Modelling and Manual Testing (**Black Box and White Box**)

**KEY STRENGTHS**

* Expertise in Preparing, reviewing and Executing Test Plans, Test cases and Test Scenarios ,Test Reports for both Manual and Automated tests against Technical Design Specifications and Functional Requirements documentation
* Extensive experience in testing Oracle, Visual Basic, .Net, Java , J2EE,C# and Unix Based and Web applications/systems. Ability to develop database queries (**SQL, Oracle**) to assist in testing effort.
* Hands on experience in Unit testing, GUI testing, Functional Testing, System Testing, Integration testing, Interface Testing, User Acceptance Testing, End to End Testing and Cross Browser Testing on various applications.
* Thorough understanding of structured testing methodologies working to implement, particularly from team perspective.
* Have basic Programming skills in Java, C, VB, Oracle, SQL and PL/SQL and experience in SQL server, Access and Oracle databases. Experience working with Telecom, Banking Mortgage and Marketing clients and Financial.
* Profound knowledge in implementing Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
* Excellent communication, presentation and interpersonal skills with clear understanding of business and able to work independently as well as in a team.

**PROFESSIONAL EXPERIENCE**

## NextAce(Fidelity National Financial Company), Orange County -CA Apr 16-Sep17

## QA Tester & Build SME

* Worked solely on one complete project Title Director Application which was an interface for clients to retrieve right information through a proprietary system.

## Responsibilities:

## Created Test case adhochly and tested the application from scratch without any requirements working with developers and product team.

## Participated in the build deployments as Build SME role with internal test team and as well with offshore team (FNFI India).

* Involved in detail testing and shadow testing for various operations when they are live

## Created Ad -hoc reports and system reports for all operations in Title Director for this web based application

## Created tickets using problem tracker internally.

## Exclusively executed all test cases manually and used Test Manager to process the application by connecting to TFS and reporting the issues and linked to tickets in problem tracker.

## Attended daily triage meetings with FNFI team and resolved the issues by retesting them and reopening the bugs.

## Exclusively did smoke testing both in Test and production environment whenever there are build deployments and reported to team all showstoppers and issues for further action.

## Worked on eLearning modules which were used as educational platform for users for the Title Director system (it is test needed to pass before users could work on orders).

* Tested user experience functionalities for eLearning modules for online delivery , created reports on my findings and tested again for final delivery.

## Attended several Test Status meetings with the team and Stand up Meetings with Business Analysts, Developers, and Managers and testing team and also attended monthly status meetings.

## Environment: Visual studio 2013,MTM 2013,Soap UI, .Net, C#,VB, .ASP,.ASPX pages, XML, Web Logic, DHTML, PL/SQL,

## Service Link (A Black Knight Financial Company), Irvine -CA Jun 14 to Feb 15

## QA Analyst

## Involved in testing TM (Title Management) application which allows various users to access the Service link system workflow on different orders. This enables the user to access content or application depending on the activity rights given to the user.

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## Responsibilities:

## Analyzed the requirements and design documents and based on the requirements wrote test cases.

## Participated in Testing using Agile Methodology

## Designed and Executed Test Plans and Test Cases using Microsoft Test Manager 2013.

## Used Visual studio 2013 to connect to Team Foundation Server to create the bugs and track them and linked to the Work items

## Designed test cases and test strategy for web based application

## Involved in doing database testing for the TM application by retrieving data from the tables to match the data in the UI of application.

## Exclusively involved in executing test cases manually and used Test Manager to process the application by connecting to TFS.

## Used different sets of test data for executing Manual test cases

## Involved in doing the Regression testing

## Extensively did Automation Testing using Coded UI tests during Regression Phase.

## Involved in Disaster Recovery test with the Testing Team.

## Attended several Test Status meetings with the team and Stand up Meetings with Business Analysts, Developers, Managers and testing team.

## Environment: Visual studio 2013,MTM 2013,Soap UI, .Net, C#,VB, .ASP,.ASPX pages,QTP,J2EE Technologies includes EJB, JSP, JDBC, XML, Web Logic, Java Script, DHTML, PL/SQL,

## Honda Motors INC Los Angeles, CA Jun 13 to Apr14

## QA Analyst

**Involved in testing AHFC Toolkit application which allows various dealers to access the Honda system across different platforms. This enables the dealer to access content or application depending on the activity rights given to the user**

## Responsibilities:

## Analyzed the requirements and design documents.

## Participated in Testing using Agile Methodology

## Designed and Executed Quality Test Plans and Test Cases to verify reliability, accuracy and compatibility of portal.

## Used the Quality Center to write Test plan and test cases and to report the bugs that are tracked

## Designed test cases and test strategy for web based and Client Server applications.

## Exclusively involved in executing test cases manually and used mainframes to process the application.

## Used different sets of test data for executing Manual test cases

## Extensively did the regression testing using automation tool selenium with Java.

* Build the Testng Framework to run batch testing to and generate reports.

## Environment: Quality Center,QTP,J2EE Technologies includes EJB, JSP, JDBC, XML, Web Logic, Java Script, DHTML, PL/SQL, TOAD, selenium, Load runner ,mainframes, Solaris, Windows NT/2000

## Beckman Coulter INC, Los Angeles, CA Jun 10 to Apr 13

## QA Tester

Worked as a QA Tester with the Beckman Coulter. One portal installation allows various

Users to access multiple applications across different platforms. The portal enables access to any legacy

System, content or application depending on the activity rights given to the user. Portal allows users across the

Enterprise to work together on projects, set schedules, exchange ideas, and lets business users create

Applications quickly and easily, without involving developers.

**Responsibilities:**

* Analyzed the requirement and design documents.
* Participated in Testing Methodologies like Planning, Execution, Bug Tracking and Analyzing.
* Design and Executed Quality Test Plans and Test Cases to verify reliability, accuracy and Compatibility of portal.
* Integration testing, Functionality testing and performance testing.
* Used the **Quality Center** to report the bugs that are tracked.
* Designed test cases and test strategy for **web based** and **Client Server applications.**
* Exclusively involved in developing Test Scripts using **Test Manager**
* **Using MTM (Microsoft Test Manager) connected to TFS and done all the activities and completed the tasks.**
* Used Test Manager to invoke the Rational scripts to verify database and cross browser testing and executing black box, regression, integration, and system and user acceptance test.
* Involved in doing the regression scripting
* Involved in doing the positive as well as negative testing
* Extensively used **TOAD** to execute and run SQL queries and create SQL scripts.

**Environment**: Quality Center, Test Director, QTP, J2EE Technologies includes EJB, JSP, JDBC, XML, Java Script, DHTML, PL/SQL, TOAD, Clear Quest, Test Manager, Solaris, Windows NT/2000

**Client: Farmers Insurance, Los Angeles, CA May 2009 to Dec 2009**

**Role: QA Analyst**

**Project: Claim Rejection Application**

**Involved in testing of Claim Level Rejection application, which is basically reject Invalid Claims Based on IG Edits, Business Edits and SRM Edits.**

**Responsibilities:**

* Involved in the team meetings to discuss the issues and problems
* Involved in project planning, Business analysis, coordination and implementation of Data Loading Automation Technology.
* Interacted with Business users and Technical team in providing clear solutions to requirements.
* Performed Smoke, Integration, functional, Regression, and system testing.
* Used **QTP** tool for automated testing and for generating test scripts.
* Carried out extensive testing with the **QTP** testing tool with different test cases, which reflects the various real time business situations. Test results analyzed and suitable corrective actions were suggested.
* Used **Quick Test Pro** to conduct functional testing for **Java, J2EE applications**.
* Reported software defects using bug tracking tool **JIRA** and interacted with the developers to resolve technical issues.
* Prepared test data and helped load test data into the test database environment.
* Involved in testing Claim Submission (837) and Claim Payment/Advice (835) transactions.
* Responsible for performing the System and integration Testing.

**Environment: Test Director, Load Runner, QTP6.5, Clear Quest, Java, JSP, J2EE, Java Script, SQL, UNIX, XML, Oracle.**

**EDUCATION**

**Kakatiya University, Warangal, AP, India**

Masters in Science

**Technical skills**

Testing: Mercury Interactive Tools like Quick Test Pro, Win Runner, Load Runner Test Director, Quality Center and Jira.

Rational Tools : Clear Quest, Microsoft Test Manager, Requisite Pro, Rational Functional Tester, RQM, RTC

Testing Languages: TSL.

Languages: SQL, PL/SQL, C, Java,C# and VB.

Web Technologies : HTML, ASP, XML, Asp.net, VB.net, C#, DHTML, VB script, Java script, JavaServlets, JDBC, and Applets

Tools: Visual Basic 5.0/6.0 and Toad

Open Source Tools: Selenium 2.0, Soap Ui

MS-Suite: MS Word, MS Excel, MS Access, MS Outlook. MS PowerPoint

Operating Systems : Windows 7,Windows XP, DOS, UNIX, Linux, AIX 5GL and MS Dos.

Databases: Oracle 8i/9i/10g, SQL Server 2000, MS Access 2000, DB2 6.1/7.2

Others: Internet Explorer, MS Outlook and TOAD.

Testing Methodologies: Waterfall Methodology, Agile Methodology, V-Model

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