# Al-Powered Medical Chatbot Using Llama 2

Project Submitted to the

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**Bachelor of Technology in** 

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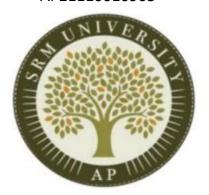
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#### 1. ABSTRACT

The Chatbot for Mental Health uses the Machine Learning Trained Model to predict the prompt given by the user related to mental issues. It gives some suggestions and precautions to take care of the illness of the issues. This novel solution consists of an extensive framework that combines strong Database management, user-friendly interfaces, and ML-trained Algorithms. The Mental Health Support Chatbot will address a variety of mental health issues while offering guidance, coping techniques, and a friendly dialogue setting. It is not meant to take the place of an expert mental health counselor diagnosis, though. Users will be urged to get expert assistance when necessary. Developers, designers, testers, and other stakeholders engaged in the creation and deployment of the Mental Health Support Chatbot are the target audience for this document. It is suggested that readers have some knowledge of software design, development, and mental health principles. It makes use of a variety of software technologies, such as MongoDB for Database Administration, Node.js, and Express.js which are for the back end, and React.js for the Front end. This system also uses sophisticated security features, such as encryption methods for data transfer and storage, to safeguard user information and their chat.

#### 2. INTRODUCTION

The Mental Health Support Chatbot will address a variety of mental health issues while offering guidance, coping techniques, and a friendly dialogue setting. It is not meant to take the place of an expert mental health counselor diagnosis, though. Users will be urged to get expert assistance when necessary. Developers, designers, testers, and other stakeholders engaged in the creation and deployment of the Mental Health Support Chatbot are the target audience for this document.

### 2.1 Purpose

This paper describes the software requirements and specifications for developing a Mental Health Support Chatbot. The major goal of this chatbot is to give users easily accessible and confidential mental health help via an interactive and user-friendly interface. The chatbot's goal is to help people manage stress, anxiety, and other mental health issues by providing helpful resources, pertinent information, and a friendly conversational environment.

The Mental Health Support Chatbot is designed to supplement traditional mental health services by providing instant aid and information retrieval in a conversational style. Its user-centric design caters to those who are looking for coping mechanisms, knowledge, or someone to chat with when they're feeling down.

# 2.2 Intended Audience and Objective

Developers, designers, testers, and other stakeholders engaged in the creation and deployment of the Mental Health Support Chatbot are the target audience for this document. It is suggested that readers have some knowledge of software design, development, and mental health principles.

## 2.3 **Technologies and Interfaces**

Full-stack development: It is a software development methodology that
encompasses the design, implementation, and upkeep of both the client-side
(frontend) and server-side (backend) components of an application. User
interfaces, databases, and server logic are all part of it.

- Backend database management: It refers to the procedures used to store, retrieve, update, and delete data as well as manage and organize it inside a database system. It entails creating and executing database tables, queries, and schemas.
- User Interface (UI): The interactive and visual components of a software program that let users communicate with the system. It has menus, controls, and graphical features that are intended to encourage user interaction and task completion.
- Scalability: The capacity of a system to accommodate growing workloads and adjust to shifting requirements without compromising dependability or performance. Over time, a scalable system can sustain efficiency and allow for growth. Security Procedures: technology, procedures, and controls put in place to safeguard private information, stop illegal access, and guarantee its confidentiality and integrity. This covers systems for access control, authentication, and encryption.

## 3. Existing System/Literature Review

Mental Health Chatbots are Al-powered software programs designed to engage in conversations with users, offering support, guidance, and resources for managing mental health concerns. These chatbots leverage natural language processing algorithms to understand users' messages and provide appropriate responses tailored to their needs.

### **Advantages of Mental Health Chatbots:**

**Accessibility:** Chatbots are available 24/7 and can be accessed through various digital platforms, such as messaging apps or websites. This accessibility allows individuals to seek support anytime, anywhere, without the need for appointments or waiting lists.

**Anonymity:** Chatbots provide a safe and confidential space for users to express their thoughts and feelings without fear of judgment or stigma. This anonymity encourages openness and honesty, facilitating more meaningful interactions and therapeutic benefits.

**Scalability:** Chatbots have the potential to reach a large number of users simultaneously, making them scalable solutions for delivering mental health support to a broad audience.

This scalability is particularly beneficial during times of high demand or crises when traditional mental health services may be overwhelmed.

#### **Limitations of Mental Health Chatbots:**

**Limited Emotional Understanding:** While chatbots can simulate human-like conversations, they lack the emotional intelligence and empathy of human therapists. This limitation may affect the depth of the therapeutic relationship and the effectiveness of the emotional support provided.

**Risk of Misinterpretation:** Chatbots may misinterpret user inputs or provide generic responses that do not adequately address individual needs or circumstances. This risk highlights the importance of continuous refinement and monitoring of chatbot algorithms to improve accuracy and relevance.

**Dependency on Technology:** Mental health chatbots rely on technology infrastructure and internet connectivity to function, which can be a barrier for users with limited access to digital resources or those uncomfortable with technology. Ensuring inclusivity and accessibility remains a challenge in deploying these solutions effectively.

**Virtual Reality Therapy (VRT)** is a cutting-edge approach that uses immersive virtual environments to simulate therapeutic scenarios and experiences for treating various mental health conditions, such as anxiety disorders, phobias, PTSD, and depression.

### **Advantages of Virtual Reality Therapy:**

**Experiential Learning:** VRT allows individuals to confront and engage with challenging situations or triggers in a controlled and supportive environment. This experiential learning approach helps desensitize individuals to their fears or anxieties and develop coping strategies in a safe space.

**Customization and Personalization:** Virtual environments can be tailored to each individual's specific needs, preferences, and therapeutic goals. This customization enhances engagement and relevance, maximizing the therapeutic benefits of the VRT experience.

**Real-time Feedback and Monitoring:** VRT systems can track users' physiological responses and behavioral patterns in real-time, providing therapists with valuable insights into their progress and reactions during therapy sessions. This feedback enables clinicians to adjust interventions dynamically and optimize treatment outcomes.

#### **Limitations of Virtual Reality Therapy:**

<u>Cost and Accessibility</u>: Implementing VRT requires specialized equipment, such as VR headsets and software applications, which can be costly and may limit accessibility for some individuals or organizations with budget constraints. Moreover, not all mental health professionals may have access to or training in VRT techniques.

<u>Ethical Considerations</u>: VRT raises ethical concerns regarding the potential for triggering distressing experiences or traumatization in vulnerable individuals. Therapists must carefully assess and monitor clients' readiness and suitability for VRT interventions, ensuring their safety and well-being throughout the therapy process.

<u>Integration with Traditional Therapy</u>: While VRT shows promise as a complementary or standalone therapeutic approach, integrating it with traditional forms of therapy, such as cognitive-behavioral therapy (CBT) or exposure therapy, presents logistical and clinical challenges. Therapists need adequate training and resources to incorporate VRT seamlessly into existing treatment protocols and ensure continuity of care for their clients.

## **4.System Requirements**

The system requirements for a full-stack project can vary depending on the specific technologies and frameworks you're using. However, here are some general guidelines for the system requirements:

- Operating System: Our project can be done on various operating systems, including Windows, macOS, and Linux
- 2. **Processor**: A modern multi-core processor, such as Intel Core i5 recommended for smooth performance during development tasks.
- 3. **Memory (RAM):** It is recommended to have at least 8 GB of RAM, although more is beneficial. for optimal performance, a minimum of 512 MB of RAM is

- recommended to handle the computational requirements of the facial recognition algorithms efficiently.
- 4. **Frontend:** The user interface of the system is developed using React.js and Typescript to provide a responsive and intuitive interface for users.
- 5. **Backend:** Backend development is implemented using Node.js, Express.js, MongoDB, and Flask for integrating to ensure efficient server-side logic and robust API development, enabling seamless communication between frontend and backend components.
- 6. **Database Management:** The system utilizes MongoDB for backend database management, offering reliability and optimized data retrieval for storing and accessing user chats and user information.
- 7. **Integrated Development Environment (IDE):** Visual Studio Code or Command Prompt is the integrated development environment for writing and executing code related to system development and deployment.

#### **Network Requirements:**

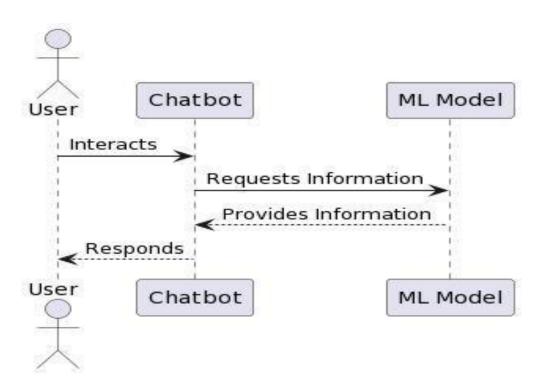
- **Internet Connectivity:** The system requires a stable internet connection to access online resources, such as training datasets for software updates, and synchronization with cloud-based services.
- **Bandwidth:** Sufficient bandwidth is necessary to transmit data between the client-side devices (such as user interfaces) and the server-side components (such as the facial recognition engine, database, and dashboard). High-resolution images and video streams may require considerable bandwidth for efficient transmission.

## 5. Proposed System

The Mental Health Chatbot for Supportive Conversations offers several significant benefits. Firstly, leveraging AI technology to engage in conversations with users, it streamlines the process of seeking support and guidance, reducing barriers such as waiting times and scheduling conflicts often associated with traditional therapy. Secondly, the chatbot enhances privacy and confidentiality, creating a safe space for individuals to express their thoughts and feelings without fear of judgment or stigma. Additionally, the chatbot provides valuable insights into users' mental health concerns and trends through

data analysis, enabling mental health professionals to tailor interventions and support strategies effectively for each individual's needs.

In summary, our proposed mental health chatbot offers a holistic solution for providing support and guidance to individuals seeking mental health assistance. By harnessing cutting-edge AI technologies, implementing stringent privacy protocols, and ensuring intuitive user interfaces, our chatbot aims to enhance accessibility, effectiveness, and user satisfaction in mental health support services. Our goal is to create a seamless and empowering experience for both users and mental health professionals, facilitating meaningful conversations and promoting overall well-being.



The following are some possible presumptions for the suggested mental health chatbot system:

1. **Internet Connectivity:** Users are assumed to have access to devices with internet connectivity to interact with the chatbot, including engaging in conversations and accessing resources.

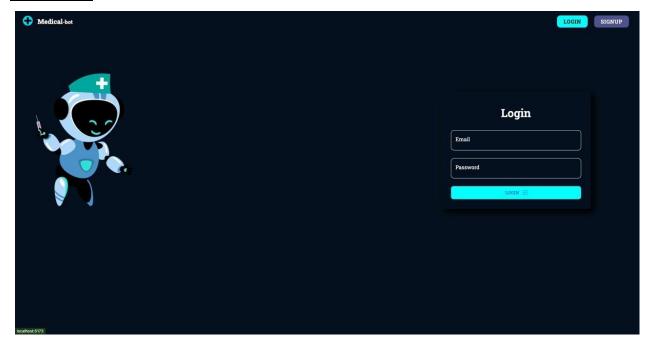
- 2. **Compatibility with Platforms**: The availability of compatible platforms or messaging interfaces is assumed for seamless integration of the chatbot with various digital environments, such as messaging apps or websites.
- 3. **User Engagement:** It is presumed that users seeking mental health support will actively engage with the chatbot, initiating conversations and providing relevant information to receive personalized assistance.
- 4. **Stakeholder Support:** Cooperation and support from stakeholders, including mental health professionals, developers, and administrators, are assumed to be crucial for the successful implementation and continuous improvement of the chatbot system.
- 5. <u>Device Accessibility</u>: Users are expected to have access to devices capable of running the chatbot interface, such as smartphones or computers, to facilitate convenient and accessible support anytime, anywhere.

# 6.Results

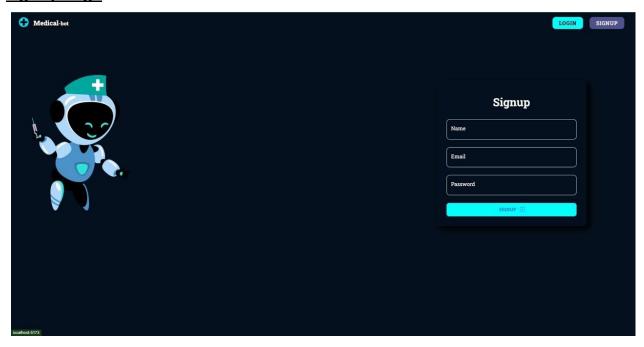
### **Home Page**:



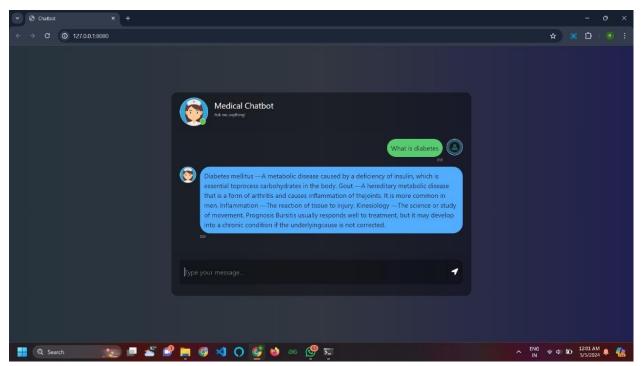
# Login Page:

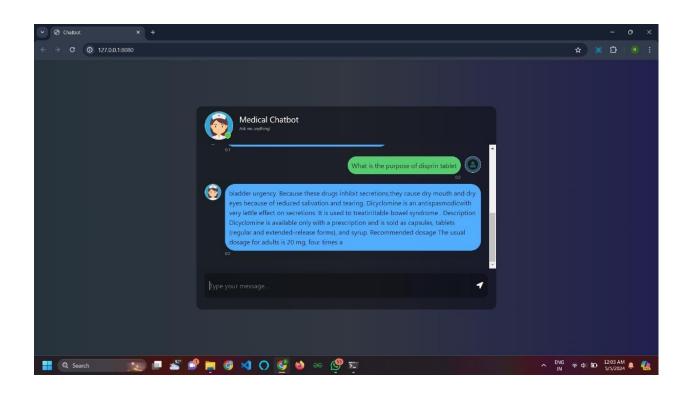


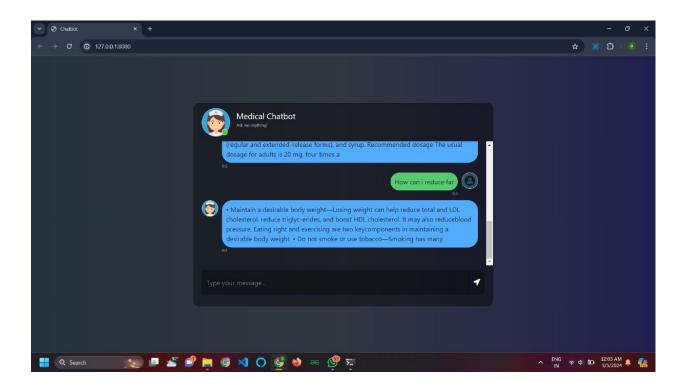
### SignUp Page:



### **Chat Page:**







#### 7. Conclusion:

The Mental Health Chatbot project represents a significant advancement in the realm of mental health support, aiming to revolutionize and simplify the process of accessing mental health resources and assistance. At its core, the project leverages Al-powered chatbot technology within a comprehensive framework to provide personalized support, enhance accessibility, and promote well-being. Throughout the project development, various requirements were identified and integrated to ensure the successful implementation and functionality of the system. These requirements encompassed hardware, software, network, and user interaction aspects.

From a hardware standpoint, the system requires users to have access to devices equipped with internet connectivity and capable of running the chatbot interface. This ensures accessibility and convenience for individuals seeking mental health support.

On the software front, the system relies on a sophisticated stack of technologies to support its functionalities. This includes frontend technologies such as HTML, CSS, JavaScript, and React for building an intuitive and user-friendly interface. On the backend, technologies like Node.js, Express.js, MongoDB and Flask are utilized for efficient serverside logic, database management, and API development.

Network requirements are also crucial, with users expected to have access to reliable internet connectivity to engage with the chatbot seamlessly. Compatibility with messaging platforms or interfaces is assumed to ensure interoperability and smooth integration of the chatbot into various digital environments, such as messaging apps or websites.

Furthermore, the system operates under certain assumptions, including user engagement, stakeholder cooperation, and adherence to device requirements. These assumptions are essential for the successful implementation and utilization of the chatbot in real-world mental health support contexts.

In summary, the Mental Health Chatbot project offers a comprehensive solution aimed at transforming the process of accessing mental health resources and support. The system provides an effective, reliable, and confidential method of seeking assistance by harnessing cutting-edge technology and adhering to best practices in mental health support services. This helps to enhance accessibility, promote well-being, and empower individuals to take control of their mental health journey.

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