

## Project Design Phase Solution Architecture

Date	25 June 2025
Team ID	LTVIP2025TMID60625
Project Name	Resolve Now: Your Platform for Online Complaints
Maximum Marks	4 Marks

### Solution Architecture:

- **Frontend:** Built with React.js to offer a responsive and interactive user interface for users, agents, and admins.
- **Backend:** Node.js/Express.js handles API logic, complaint routing, authentication, and communication between modules.
- **Database:** MongoDB stores user data, complaint records, chat history, and admin configurations securely.

### Example: Solution Architecture Diagram



