

Online Service Centre Portal for Individual Service Professionals and Customers

Project Description:

The Online Service Centre Portal is a dynamic platform designed to connect individual service professionals and service centres with customers seeking assistance. This system empowers service providers to register their services and respond to customer needs, while enabling customers to find qualified professionals and compare quotes.

Customers can register on the portal to upload detailed descriptions of their issues or service needs, including the type of service required, location, and any relevant documents or images. Service professionals, registered on the platform, can view nearby service requests, evaluate the issues, and provide a competitive quote along with an estimated price.

The platform allows customers to compare responses from multiple service professionals. Key decision factors include:

- **Quoted Price:** The estimated cost provided by service professionals for resolving the issue.

Once a customer selects a service professional, they confirm the request, initiating the service process. Communication between customers and service providers can be done via phone call or email.

Technology Stack:

- **Backend:** Django, Python
- **Frontend:** HTML, CSS, JavaScript
- **Database:** SQLite

Benefits:

- Simplifies the process of finding reliable service professionals.
- Enables service providers to expand their reach and grow their business.
- Offers customers transparency, choice, and convenience.

This project bridges the gap between service seekers and providers, creating a win-win situation for both parties by ensuring quick resolutions, fair pricing, and high-quality service.