Customer - Retrieve Email(Mind Maps)

"Retrieve Email" link in "Log in" screen Check whether user is able to click on "Retrieve Email" link. Check whether user is able to see "Retrieve Email" link in primary green color Check whether application redirect to "Retrieve Email" screen when user click on "Retrieve Email" link. Check whether user is able to see "Retrieve Email" header in bold letters. Check whether user is able to see the description as "To help you retrieve your email, we will need your help. please enter your information below Check whether user is able to see "Phone Number, First Name, Last Name and Next" button with enabled mode Check whether user is able to see "Numerical keypad" displayed automatically when "Phone Number" field is autofocused. Check whether user is able to view error message as "Field Required" when user move the cursor to "First Name" field without entering "Phone number" field. Check whether user is able to see the US flag by default in "Phone Number" text field Check whether user is able to enter phone number in "Phone Number" textbox. Check whether user is able to enter 10 digits number in "Phone Number" text field. Check whether user is able to enter first name in "First Name" Check whether user is able to see "Alphabetical keypad" displayed automatically when "First Name" field is autofocused Check whether user is able to enter 2 to 30 characters in "First Name" text field. Check whether user is able to enter more than 30 characters in "First Name" text field. Check whether user is able to enter numbers and special characters in "First Name" text field. Check whether user is able to see otherthan "Alphabetical keypad" displayed automatically when "First Name" field is autofocused. Check whether user is able to view error message as "Field Required" when user move the cursor to "Last Name" field without entering "First Name" field. Check whether user is able to see "Last Name" text field autofocused with cursor in green color. Check whether user is able to see otherthan "Alphabetical keypad" displayed automatically when "Last Name" field is autofocused. Check whether user is able to see otherthan "Alphabetical keypad" displayed automatically when "Last Name" field is autofocused. Check whether user is able to enter more than 30 characters in "Last Name" text field. Check whether user is able to view error message as "Field ≪Required" when user click on "Next" button without entering "Last Name" field. Check whether "Next" button back ground color is "primary green" and text color is "white". Check whether User is able to view "Cross" icon in "Retrieve Email" screen. Check whether user is able to click on "Cross" icon in "Retrieve Email" screen. Check whether application redirect to "Log In" screen when user click on "Cross" icon. Retrieve Email Check whether application redirect to otherthan "Log In" screen

Check whether user is able to see

when user click on "Cross" icon. Check whether application redirect to "Processing" screen when user click on "Next" button. Check whether user is able to see "Processing" screen with the description as "we are looking for your account in a moment.Thank you for your patience". Check whether user able to see "Please Verify Your Phone Number" screen automatically after the "processing" screen. Check whether user is able to see the registered phone number in "Please Verifty Your Phone Number" screen. Check whether user is able to see otherthan the registered phone number in "Please Verifty Your Phone Number" screen. Check whether user is able to see 6 input check boxes under "please Verify Your Phone Number" header Check whether user able to see "Try Again" button under "Retry Create an account" screen Check whether user is able to see "Back" icon(<--) in "Please Verify Your Phone Number" screen Check whether application is redirect to "Retrieve Email" screen when user click on "Back" icon. Check whether application navigates to "We've Found Your Account!" screen automatically when user enters valid code Check whether user able to see "Sorry we can't find anything on File" screen after the "Processing" screen if appliaction don't find any account. Check whether user is able to see Sorry we can't find anything on File" screen with "Try Again" button. Check whether the application redirect to "Retrieve Email" screen when user click on "Try Again" button