

Bug Report - Sample

Project	SauceDemo Web Application (Sample)
Module	Login
Reported By	Srinivasan (QA)
Date Reported	2025-08-22
Environment	Windows 10, Chrome 114 / Selenium WebDriver
Build/Version	v1.0.0 (staging)

Summary

When a user attempts to log in with valid credentials on the SauceDemo login page, the application shows an error 'Epic sadface: Username and password do not match any user in this service' and does not redirect to the inventory page.

Steps to Reproduce

1. Navigate to <https://www.saucedemo.com>
2. Enter username: standard_user
3. Enter password: secret_sauce
4. Click on 'Login' button

Expected Result

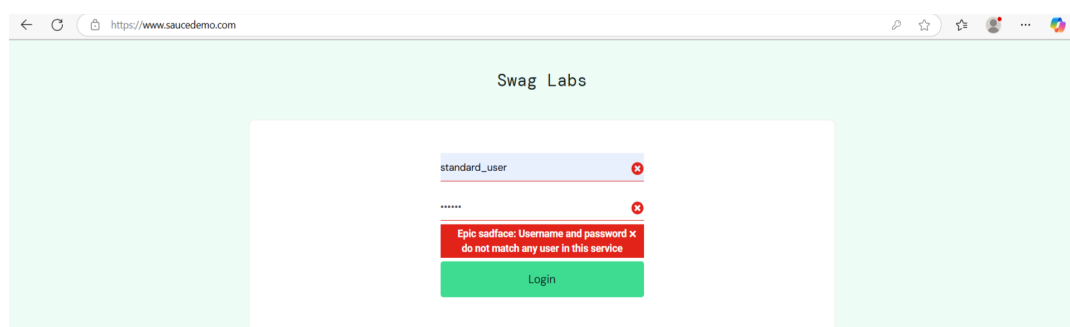
User should be successfully logged in and redirected to the Inventory page (/inventory.html).

Actual Result

Application displays an error message: 'Epic sadface: Username and password do not match any user in this service' and remains on the login page.

Severity	High
Priority	P1
Reproducibility	Always (100%)

Attachments / Screenshots



Suggested Fix / Notes

1. Validate that the authentication API is correctly processing valid credentials. 2. Verify user records exist in the database and are mapped correctly. 3. Check recent deployment changes to the authentication microservice.

Status: Open

Assigned To: Backend Team (Authentication Service)