

PULLUR SREENADH REDDY

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PROFESSIONAL SUMMARY

Warehouse Automation & ERP Integration Specialist with 3.7+ years of experience in ERP/WMS–ASRS integration, presales consulting, solution implementation, and post–go-live support. At Kardex India, lead end-to-end warehouse automation projects integrating PowerPick System (PPS) with enterprise ERPs including SAP, Oracle, and Microsoft Dynamics, alongside ASRS technologies such as VLM, VBM, VCM, HCM, and Intertex Shuttle systems. Previously at Aptean, supported global clients on Accounting and Manufacturing SaaS ERP, strengthening expertise in customer success and enterprise product support. Recognized for optimizing warehouse efficiency, enhancing system reliability, and driving customer success through technical precision and business alignment.

PROFESSIONAL EXPERIENCE

KARDEX INDIA PVT LTD — Software Solutions Specialist | Nov 2024 – Present

- Lead ERP–WMS–ASRS integration projects automating warehouse operations through Kardex PowerPick (PPS)
- Conduct presales demos, workshops, and ROI presentations aligning automation designs with customer needs , and attend industry events to present Kardex Solutions.
- Design & Implemented RESTful API integration layer enabling seamless ERP–ASRS data flow.
- Deliver onsite configuration, user training, and UAT testing
- Manage SLA-based support, AMC contracts, and post-implementation optimization
- Collaborate with business teams for upselling and improvement initiatives

Key Achievements:

- Increased inventory accuracy to 99.5% and reduced manual operations by 60%
- Delivered multiple ASRS go-lives across India & APAC with >99% uptime
- Improved picking efficiency by 35% through automation and process optimization

APTEAN INDIA PVT LTD — ERP Application Support Engineer | March 2022 – Oct 2024

- Delivered L2/L3 support for 1,500+ ERP customers across manufacturing and distribution domains for North American Region.
- Reproduced and analyzed issues in virtual machines, validated against vanilla builds
- Documented bugs with detailed logs and provided interim hotfixes
- Performed AI chatbot testing and feature validation
- Managed ticket queues, performed advanced troubleshooting (SQL, IIS, APIs)
- Trained new hires and authored 100+ technical articles

Key Achievements:

- Reduced ticket resolution time by 25% and improved first-call resolution rate
- Maintained 95%+ customer satisfaction through proactive communication

- Streamlined documentation and escalation processes

KEY PROJECTS

ERP–ASRS Integration & WCS Implementation | Electrical & Manufacturing

Associated with Kardex India Pvt. Ltd

- Designed and implemented ERP–ASRS API integration for 20+ VLMs managing 50,000+ SKUs.
- Configured WCS logic for FIFO, barcode validation, and batch picking to optimize warehouse automation.

Impact: 99.5% inventory accuracy | 60% manual effort reduction | 200+ picks/hour throughput

Color-Based Picking & Order Consolidation | Manufacturing

Associated with Kardex India Pvt. Ltd

- Developed color-coded picking logic integrated with Put-to-Light and barcode scanning systems.

- Built real-time dashboards for monitoring throughput, accuracy, and operator KPIs.

Impact: +35% throughput | 99.8% accuracy | 40% faster order cycle

CORE SKILLS

Warehouse Automation & ASRS – Kardex PowerPick (PPS), Warehouse Execution

System, WCS, Industry 4.0, VLM/VBM/VCM/HCM, Intertex Shuttle, Put-to-Light, FIFO/Batched Picking, Barcode/RFID, Label Printing, SMD Reel Handling, Web-Based Applications

ERP / WMS Integration – SAP HANA, Oracle ERP, MS Dynamics, BAAN, REST APIs, JSON/XML, Database & File Channel Integration

Consulting & Delivery – Presales Demos, Requirement Workshops, Process & Solution Design, ROI Analysis, Onsite Implementation & User Training

Application Support & Troubleshooting – SQL Diagnostics, IIS Configuration, Root Cause Analysis, Hotfix Deployment, VM-Based Testing

Database & Cloud Platforms – SQL Server (T-SQL), MySQL, Azure, AWS, GCP

CRM & Tools – Salesforce, Azure Boards, Power BI

Soft Skills – Customer Empathy, Analytical Thinking, Cross-Functional Collaboration, Team Training & Mentorship

EDUCATION

M.Tech Integrated Software Engineering | *Vellore Institute of Technology (VIT)* | CGPA: 7.9 / 10

Intermediate — MPC | *Sri Chaitanya Junior College*, Tirupati | CGPA: 9.3 / 10

Secondary School Certificate | *Vijaya Vani Public High School*, Andhra Pradesh | CGPA: 9.2 / 10

CERTIFICATIONS

- Advanced SQL – Udemy
- Advanced Python – Udemy
- Microsoft IIS Administration – Udemy
- REST API Testing (Postman) – LinkedIn Learning