

LET THE PROFESSIONALS GUIDE YOU

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Introduction

Now a days due to increase in technology, more than 75% of people around the globe are reaching out to the internet in search of answers for their questions. Historically, people reached out to books for their doubts and this would end up consuming a lot of time in searching for an answer, which these days can be found in no time. People have realized that searching over the internet is a faster and an efficient way. Therefore, it is evident that creating a website that connects professional to the people and help them resolve their issues by providing them answers to their question or by providing them articles, blogs or courses that could help them solve their issues.

Description

Since the dot com bubble, there has been a significant number of people from different races of life turning towards the internet for their answers. More than 5 billion users turn towards the internet for their day-to-day queries. Approximately, on an average 4000 questions are being asked on Quora every day, of which only 30% of users get satisfactory answers to their questions and there is no guarantee of the queries being answered by a professionally competent person, causing risk of misdirection in critical areas such as Medical Care, Education etc.

To mitigate this problem there has to be a platform that provides a direct connection between the professionals and the users.

Respondre is a platform where we help users get answers to their queries by professionals and experts who have specialized in their respective fields. The present-day competitive world has been forcing people to have overhead knowledge in all aspects. People may not find an answer to their questions because of the lack of right resources. A person can have many queries regarding different fields. There are other sources from where one can get his/her answers but the problem associated with it are lack of satisfaction and deviating answers. Users can expect 80% more accurate responses to their questions.

The professionals (who are not so famous in their field) on the other hand will get recognition, incentives and will have his own brand enhancement using this platform.

Business Need

This project, Respondre, has been initiated to develop a system, which will save the user's time spent in looking for accurate answers on the internet. The system will allow the users to ask questions in a particular field of interest to which professionals and experts in that particular field would be responding to their queries. This will save around 70% of the user's time to search for correct answers. This system also allows professionals to share their expertise on the system that includes blogs, tutorials other interactive approaches that will be useful for the users to increase their own knowledge.

Business Requirement

Using this system, users will get more accurate and satisfactory answers, and the professionals will be able to share their interactive approaches useful for the users.

The specific functionality that the system should have includes the following:

- 1. The system will provide a login page to differentiate between user and professional.
- 2. The system will provide a list of available professional categories to all users but will provide specialization categories to subscribed users.
- 3. On selecting the category, the system will allow the user to post their questions/queries on the system.
- 4. The system should have the ability to add professionals to the system by checking their credentials followed by an interview.
- 5. The system should also allow the professionals to access those questions and provide resourceful answers to them.
- 6. The system will allow the professionals to upload their articles/blogs on the system.
- 7. The system will allow the users to view their questions asked on the platform.
- 8. The system will allow the user to read the published articles/blogs.
- 9. The system will allow an online payment option that will pay the professional for each question answered.

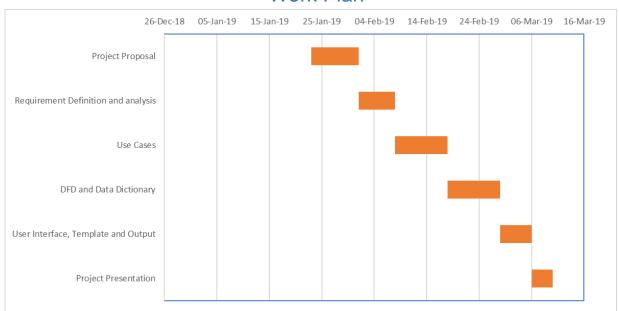
Business Value

According to our research, Quora could be worth \$1.6-\$1.7 billion, a little short of the valuation estimated by Venture Beat or TechCrunch, stating a \$1.8 billion valuation. Q&A is not a new thing. In fact, it belongs to the "web 2.0" era of the last decade. It was the decade of user-generated content, in which giant tech companies believed in their ability to commercialize other people's content. YouTube's acquisition by Google so early and for so much (\$1.65B in 2006) was a good sign that web 2.0 is, indeed, a profitable reality.

Yahoo Answers was launched in 2005. AOL acquired Q&A startup Yedda. A few years after, in times that marked the end of Q&A gold rush, Answers.com was sold to AFCV for \$127 million and became an e-commerce site. That is why it was surprising to hear that Adam D'Angelo, former CTO of Facebook, left the social network at its heyday of 2009 to found a Q&A system. We are sure that Respondre's worth would be more than \$1.6 billion after the third year. We expect that the system would increase to 70% and the users would not use the google search engines for the answers of the queries.

- The professionals would be getting an incentive depending on the number of queries they would answer.
- The investors in the company would have a 37% profit.
- The users would save 70% of their time.

Work Plan



Scope of the System

The scope of this system is to have an efficient platform, which helps the User to ask his/her, queries or the professional to post his/her content in order to educate the people in a particular field using this platform. The project will take around a year and a half to develop, as this system needs to gather valid and authenticate professionals who could answer questions posted by the Users. The integration of the system with its User and making it User friendly, providing the User a platform to connect with Professionals in a particular specialization of a field.

Issues/Constraints

There will be a time when no Professional has answered to a question due to availability issues, during this time the User having a subscribed account has asked a question and that question has to be answered before the expected time of answering the question expires.

Functional Requirements

Process Requirements:

A. User Creation and Login:

- 1. The system should have the functionality to create an account for a new user.
- 2. The system should be able to authenticate an existing user depending on the type of subscription one has opted for.
- The system should be able to distinguish a free user from a paid subscriber.
 Free users being able to access only the limited professional categories in comparison with the paid subscribers who can access all professional categories.
- 4. The system will allow the user to select from the following modules: a module to read articles or blogs, a module to ask a question or a module to access tutorial from a particular professional.
- 5. The system should provide access to the professionals depending on their authentication.

B. Asking a Question:

1. The system will allow the user to select the category in which he wants the query to be solved.

- 2. The system will allow the user to select the specialization of a particular profession depending on the category the user has selected.
- 3. The system will show a popup if the user is not a subscribed user when he tries to get the queries answered through specialized professionals.
- 4. The system will allow the subscribed users to filter the professionals based on age, sex, nationality etc.
- 5. The system will allow the user to post his question to the selected professional category.

C. Reading/Watching Content:

- 1. The system will display the trending blogs/articles on the display screen.
- 2. The system will present the user with various categories for which courses and blogs are available.
- 3. The system will allow the user to access the blogs/articles depending on the type of user's subscription.
- 4. The system will show a pop-up (to buy a paid subscription) when the user tries to access any paid content.

D. Adding a Professional:

- 1. The professional who is the content creator will make an account if he/she wants to contribute to the platform.
- 2. The system admin will then verify the professionals' credentials and move it to the interview stage.
- 3. The field expert from the company will then conduct an interview with that person and then post the feedback and results on the system.
- 4. If selected the system will then provide the professional with the login credentials.
- 5. The admin will assign the category in the system for which the professional is selected.

E. Answering the Question:

- 1. The system will show a dashboard to the professionals displaying the total questions answered and yet to be answered.
- 2. The system will display the list of unanswered questions to professionals sorted by priority of response.

- 3. The system will send the notification to all the professionals when a question is added to the unanswered pool.
- 4. The professional will select a question to answer and the system will lock this question for other professionals.
- 5. The system will move a question to the answered question pool when professional post the answer for the question.
- 6. The system will notify the user as soon as the query is answered.
- 7. The system will allow the user to read the answer and ask follow-up questions.

F. Posting content:

- 1. The system will allow the professional to add their articles/blogs in the system.
- 2. This article will then go to the content manager for validation of the content posted by the professional.
- 3. The content manager then approves the articles of the professionals and then posts it.
- 4. The system will monitor the number of hits on each article/blog posted by the professional.

G. Payment Transactions:

- 1. The system will save and validate the account information of the users & professionals.
- 2. The users will pay a basic fee for the monthly subscription.
- 3. The system will initiate a bi-weekly payment to the professionals based on the number of queries they have answered.

Information Requirements:

- 1. System should maintain user information to facilitate registration and login.
- 2. System should contain pre-defined queries and their responses for repetitive questions.
- 3. System should have information of available professional and their Specialization in a particular field.
- 4. System should maintain subscription information for each user.

Non-functional Requirements

A. Operational:

- 1. The system should be compatible with all popular web browsers such as Chrome, Firefox and Internet Explorer.
- 2. The system should operate on handheld devices.
- 3. The system should be able to interface with various payment APIs to allow the paid subscribers to pay the application fees.

B. Performance:

- 1. The system should be available 24 hours a day and 365 days a year.
- 2. The system should be able to handle 1000 concurrent users at a time.
- 3. The system should be able to send a real-time notification when a question or answer is posted.
- 4. The system should refresh the professional dashboard within 5 seconds.
- 5. The system should allow users to post each question within 20 seconds.
- 6. The system should be able to run on different operating systems.

C. Security:

- 1. The system allows only the paid subscribers to choose the specialized categories.
- 2. The system allows only the professionals to answer the questions.
- 3. The system should allow only authenticated users to post their queries.
- 4. The system should allow only the admin to approve and validate who would be answering the queries.

D. Cultural/political:

- 1. All the customer details must be protected by company and should prevent misuse of them under Data Protection Act. This will also conform to State's 'Information and Communication Technology Law'.
- 2. The website should be available in English, Chinese and Spanish languages.
- 3. System should include company logo and color scheme.

Use Cases

The use cases will help in capturing the requirements of a system. Each business requirement will translate to a use case. The sequential steps in the use case will derived from the process requirements of the system. This helps us determine the interaction between the user and system. We have eight major use cases for this Respondre System.

Brief Description: The system will provide a login page for the existing customers/professionals and sign-up

Use Case Name: Log-in or Sign-up Page

ID: 1

Priority: High

page for new customer/professionals	oxioting out	stemero, protocolonato una signi ap		
Actor: Respondre's potential Users / Professionals				
Trigger: The user trying to access the system.				
Type: External				
Pre-conditions:				
 The new users should have the data required for signul 	•			
The existing users should have the correct login creden	tials to acce	ss the system.		
The user should have knowledge about the internet.				
Normal Course		Information for Steps		
1.0 Request from new customers to access the system				
 The user chooses to sign-up and enters the details for sign up. 	\rightarrow	User Credentials		
2. The system checks credentials. (Alternate Course 1.1)	←	Validates Credentials		
3. The system asks the user to choose the subscription	←	Subscription plan		
model.				
4. The User selects the subscription plan.	\rightarrow	Plan subscription		
2.0 Request from the existing customers to access the system.		Ha an Biantan		
1. The user chooses to login to the system. 2. The user process the login idead passward for accessing. User Display User credentials				
The user enters the login id and password for accessing the system.	\rightarrow	Oser credentials		
3. The system authenticates the details of the existing	←	Authenticate credentials		
Users. In addition, gives access to existing users.				
3.0 Request from existing professionals to access the system.				
1. The system asks professional for providing credentials.	←	Credentials request		
2. The professional enters credentials for accessing the	\rightarrow	Professional credentials		
system.				
The system displays professional dashboard.	←	Professional's welcome		
		dashboard		
Alternative Course(s): 1.1 If Email Id already exists the user is requested to change or use another ID.				
Post Conditions:				

1. The system saves the details of the new customer to the user database.

3. The system takes the user to his welcome dashboard when login is successful.

2. The system initiates the welcome email to a customer email address upon successful signup.

Exceptions:			
Summary:			
Inputs	Source	Outputs	Destination
User Credentials	User	Validates Credentials	User Database
Plan subscription	User	Subscription plan	System Database
User credentials	User	User Display	User
Professional credentials	Professional	Authenticate credentials Credentials request	User Database Professional
		Professional's welcome dashboard	Professional

ID:2

Priority: High

Brief Description: Adding a professional depending on his/her qualification	and i	nterview
Actor: Admin		
Trigger: Professional wanting to sign up.		
Type: External		
Preconditions: 1. Professionals wanting to contribute to the platform.		
List of professional to be added.		
Normal Course		Information for Steps
1.0 Adding Professional in the system		
1.1 The system will display the sign-up portal to the professionals.	←	Professional sign-up portal
1.2 Professional will provide sign up details to the system.	\rightarrow	Sign-up Details
1.4 The professionals are requested to provide their	\rightarrow	Degree authentication.
degree certificates and are given an interview schedule. (Exception E1)		
1.5 The admin takes the interview.	\rightarrow	Interview participation
1.6 The approval/rejection of the professional is updated in	\leftarrow	Updating System
the system.		
1.7 The professional is notified with the approval/rejection.	\rightarrow	Notification
2.0 System updating the professional list		
2.1 The System provides a list of professionals to the admin.	\rightarrow	System database
2.2 The Admins selects the category that requires professionals to be added.	←	Professional Category
2.3 if the category of the professional not exists in the system, admin	\rightarrow	selection
will add the new category.		
2.3 The system updates after the interview of the professional.	\rightarrow	New category
		Database updating
Alternative Course(s):		
Post-conditions:1. The system allows access to professional post interview	,	
1 050 Conditions. 1. The system allows access to processional post interview	•	_

2. The professional is allowed to check the questions posted on the system.

Exceptions: E1 If the professional fails to provide degree authentication, the system does not let him proceed.

Use Case Name: Adding professionals

Summary:			
Inputs	Source	Outputs	Destination
Sign-up Details	Professionals	Professional Signup	Professional
Degree authentication.	Professionals	portal	Existing database
Interview participation	Admin	Updating system	Existing database
Professional Category	Admin	System database	Existing Professional
selection		Database updating	database
New category	Admin	Notification	Professional

Use Case Name: Asking a question	D:3	Priority: High		
Brief Description: The system provides a platform to the user to	ask his	query		
Actor: User				
Trigger: The user asks his/her query on the platform provided by	the sys	stem		
Type External				
Preconditions: 1. The user wanting to ask a query.				
Normal Course		Information for Steps		
1.0 The user wanting to ask a query.				
1.1 The system on logging in will provide the user with several	\leftarrow	User Dashboard		
Categories to ask a question.				
1.2 The user will select the category.	\rightarrow	Category Selection		
1.3 The system will provide the user with specializations in	\leftarrow	List of Specialization		
that particular category selected by the user. (Alternate Cours				
1.4 The subscribed user will select the specialization track of that	t ←	Specialization Selection		
particular category.		Specialization Selection		
1.5 The System will provide the User to select professionals by	\leftarrow	D () 100 c		
filter based on age, ethnicity, and gender.		Professional filtration		
1.6 The User will select the filters.	\rightarrow			
1.7 The system displays a platform to ask a query.	\leftarrow	Filtering Professionals		
1.8 The user will post his question on the portal.	\rightarrow	User Display screen		
1.9 The system confirms the posting of the Query to the user.	\leftarrow	Posting question		
		posting Confirmation		
2.0 System Database without the query.				
2.1 The system consists of a database with all queries depending	←			
on their subcategories.		Existing database		
2.2 User posts his question on the portal.	\rightarrow			
2.3 The system updates the database with the question under	\rightarrow	Posting question		
its desired category.		Updated database		
Alternative Course(s): 1.1 The User if being a free user gets a pop-up asking to subscribe, i.e. Free user. (if not				

Alternative Course(s): 1.1 The User if being a free user gets a pop-up asking to subscribe, i.e. Free user. (if not then jumps to step 1.7)

Post-conditions: 1. The user has now asked his question.

2. The database is updated with the query asked by the user.

Exceptions:

Summary: Inputs	Source	Outputs	Destination
Category Selection	User	User Dashboard	User
Specialization Selection	User	User Display screen	User
Posting question	User		

Existing database	System database	List of specialization	User
Filtering Professionals	User	Updated Database	System database
		posting Confirmation Professional filtration	User

Use Case Name: Answering the question	ID: 4	Priority: High
Brief Description: The professionals in the system	will answer the quest	ons asked by the User for a particular
category, he/she will select a question to start ans	swering.	
Actor: The professional		
Trigger: The professional logs in the system to a	nswer the question.	
Type External		
Preconditions:		
 There are unanswered questions in the s 	ystem.	
Normal Course		Information for Steps
1.0 The professional answers the queries for the U	lser.	
1.1 The professional logs in the system to view the	ne dashboard ←	Professional's Dashboard
with answered and unanswered questions.		
1.2 The professional will click the unanswered of	questions button. \rightarrow	Unanswered questions
1.3 The system displays the list of questions not	yet answered ←	List of Question
in the priority from high to low.		
1.4 The Professional will select the question from	n the list \rightarrow	Professional question selection.
he/she wants to answer. (Exception E1)		·
1.6 The professionals enter the answer suitable	for the \rightarrow	Answering question
question and then post the answer in the an	swer text box.	
1.7 The system generates the notification to the	Professional ←	Notification
when the answer to his question is posted.		
1.8 The system adds the question to the answere	ed pool. \rightarrow	Update question category
1.9 The system adds a count to the number of qu	estions \rightarrow	Answered question count
Answered by him/her.		

Alternative Course(s):

Post-conditions:

- 1. The answer posted by the professional is saved in queries database.
- 2. The answers posted to the queries is available to the users for reading.

Exceptions: E1. The system will lock the selected question for a professional it is already in the answering process by another professional and ask the professional to select another question.

Answering question	Professional	Notification	Professional
		Update question category	Queries database
		Adding answered count	Professional database

Use Case Name: Reading	the answers to queries	ID: 5	Priority: High
Brief Description: The use	ers in the system are notif	ied when the profession	nal has answered to their queries.
Actor: User			
Trigger: The user logins to	the system and wants to	read the answers to q	ueries.
Type External			
Preconditions:			
2. The user has the a	ccess to check the answe	rs in the system.	
Normal Course			Information for Steps
1.0 The Users logins to the	system to read the answer	rs to their queries.	
1.1 The user will click on t	he read my answer menu.	\rightarrow	Menu selection
	y the answers to the quest	tions posted by the	
	professional. ← Answer to question		
1.3 The system will allow	the user to post the follow	-up question to the	
answers.		\rightarrow	Follow-up question
Alternative Course(s):			
Post-conditions: 1. The fo	ollow-up question posted l	by the user is notified t	o the professional to answer.
Exceptions:		,	·
Summary:			
Inputs	Source	Outputs	Destination
Menu selection	User	Answer to question	Queries database
Follow-up question	User		
, ,			
	1	1	

	1	ı		
Use Case Name: Posting Content on the System	ID: 6	Priority: High		
Brief Description: This system will allow profession	Brief Description: This system will allow professionals to post articles/blogs/videos.			
Actor: Respondre's existing professional.				
Trigger: The professional trying to access the system.				
Type External				
Pre-conditions: 1.The existing professional should have the correct login credentials to access the system.				
2.The professional should have access to	post content on the topic, which fal	Is under their expertise.		

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- 1.0 Professional logs-in to access the dashboard through which the content will be uploaded.
 - 1. The professionals select the type of content he/she wants to upload.
 - The professional then uploads the content which goes in
 for validation by the content team. (Alternative course 1.1)
- 3. The content team then does a plagiarism check on the blogs/articles uploaded. (Exception E1)
- 2.0 The content team then approves the article/blog/video
- 1. The blog is then uploaded on the respective professional's \rightarrow page.
- 2. The professional is then given notification from the system \rightarrow about the content being approved and uploaded.
 - 3. The system saves the approval date & time of new content uploaded by the professional in the Database.
- 3.0 Tracking the uploaded content.
 - 1. The system keeps a track of the number of comments, likes, dislikes, views received by the content.
 - 2. The system also keeps a track of the number of times an article has been flagged by the users.

Information for Steps

Content type

Content Database

Plagiarism Check

Professional Dashboard

Approval notification

Approval date&time

Users' comments, likes and dislikes

User flagging

Alternative Course(s): 1.1If it's a video, the team checks for relative uniqueness of the video.

Post Conditions:

- 1. The system saves the details of new content uploaded by the professional.
- The system will remove any content which is flagged by the users and send to the respective owner for verification.
- 3. The system will save the plagiarism and uniqueness report in the database.

Exceptions: E1. If the article/blog uploaded by the professional is found plagiarised or if there is some content that could cause any kind of social/political problem the content is not approved by the content team.

a. The content team sends it back to the respective professional with a reason for not approving the content.

Summary: Inputs	Source	Outputs	Destination
Content type	Professional	Content	Content Database
Plagiarism Check	Content Team	Professional Dashboard	Professional
Users' comments, likes and dislikes	User	Approval notification	Professional
User flagging	User	Approval date&time	Content Database

Use Case Name: Accessing content ID:7 Priority: High
Brief Description: The system allows the user to read/watch content uploaded by the professionals.

Actor: User
Trigger: The users wants to read/watch the content.
Type External
Preconditions: 1) The user wants to read/watch the content.

- 2) The system database should have the resources for the users to read/watch.
- 3) The system should give users the access to read/watch the content.

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Normal Course		Information for Steps
1. Read the content		
 The user will log in to see the dashboard. 	←	User Dashboard
The user selects to go to the resources screen to read/watch content.	\rightarrow	Content Menu Selection
 The system provides the list of resources available the system. 	ein ←	Content Available
 The user enters the criteria to filter out the availa resources based on hisinterests. 	ole →	Filter Content
5. The system displays the filtered-out content list.	←	Filtered Content
 The user selects the posts/videos/blogs. (Alternate course 1.1) 	\rightarrow	Content Selection
 The system keeps a track on the number of views the number of likes on the posted content. 	and \rightarrow	Reviews and likes

Alternative Course(s):

1.1 If the user wants to read content specific to the subscribed users then a pop up shows up saying that the user needs to pay for the subscription service.

Post conditions: 1) The user views/reads the content.

2) The system maintains a log about the number of views/read on a content.

Exceptions: Summary: Inputs Source Outputs Destination Content Menu Selection User User dashboard User User Filter Content Content Available User User content selection User Filtered Content User Content Selection Reviews and likes Content Database User

Use Case: Payment Transactions	ID: 8	Priority: High		
Brief Description: This will allow the system to keep a tra-	ck of all the	payment information		
Actor: The System				
Trigger: Bi-weekly payment cycle				
Type Temporal				
Pre-conditions: 1. The bi-weekly payment cycle is coming				
2. There are professionals to be paid for thi	s cycle.			
Normal Course	Information for Steps			
1.0 Payment to be completed.				
 The number of questions answered by the professio is totaled. 	nal →	Total questions		

2. The system calculates the payment to be made to the	\rightarrow	Total Payment
professional and updates the database.		
3. This Payroll is sent to the finance manager for payment	\rightarrow	Payment initiation report
initiation approval.		
4. Finance manager's response to this payment initiation	←	Finance manager's Authentication
is recorded.		-
5. The system fetches the payment details saved for the	\rightarrow	Payroll Slip
Professional and shows it to the professional.		
6. The system initiates the payment to a professional.	\rightarrow	Payment initiation
, , , ,		,

Alternative Course(s):

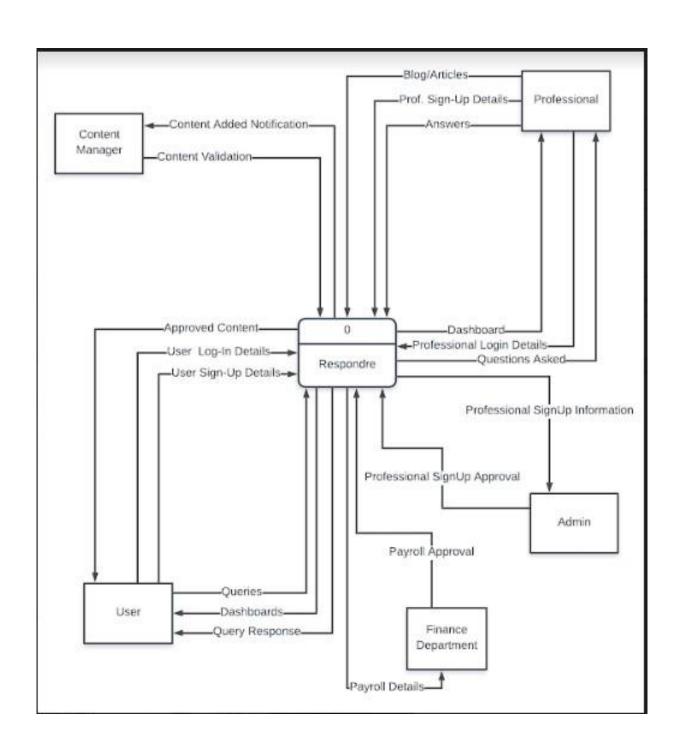
Post Conditions:

- 1. The payment of professional initiation request is sent to the bank.
- 2. The payment acknowledgment for each professional to be recorded in the payments database.

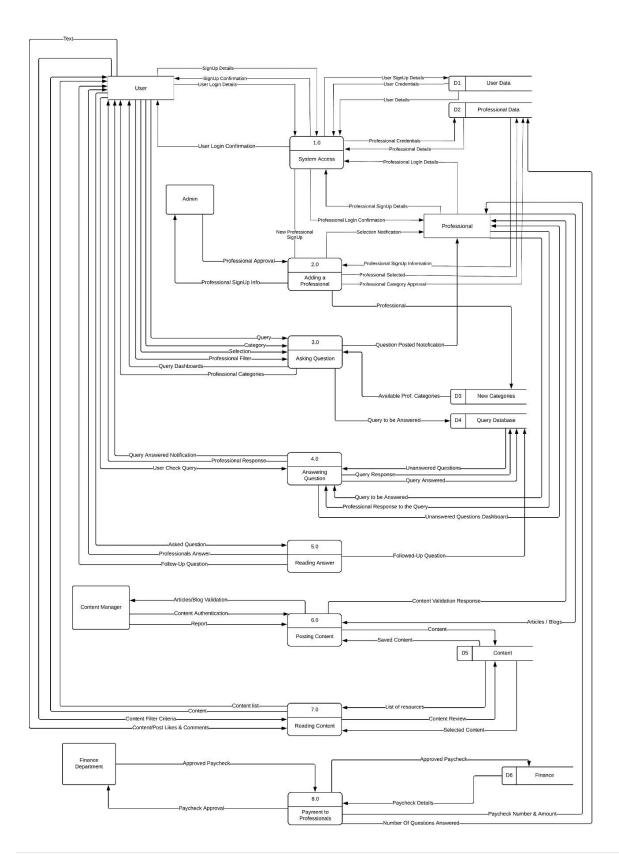
Exceptions:			
Summary:			
Inputs Soul	rce	Outputs	Destination
Finance manager's Authentication	Finance manager	Total questions	Answered Database
		Total Payment	Professional Database
		Payment initiation	Finance Manager
		report	i manee manager
		Payroll Slip	Professional
		Payment initiation	Professional

Context Diagram

The first DFD in every business process model, whether a manual system or a computerized system, is the context diagram. As the name suggests, the context diagram shows the entire system in context with its environment. All process models have one context diagram. The context diagram shows the overall business process as just one process (i.e., the system itself) and shows the data flows to and from external entities. In Respondre we have two major external entities one is User and the second is Professional.

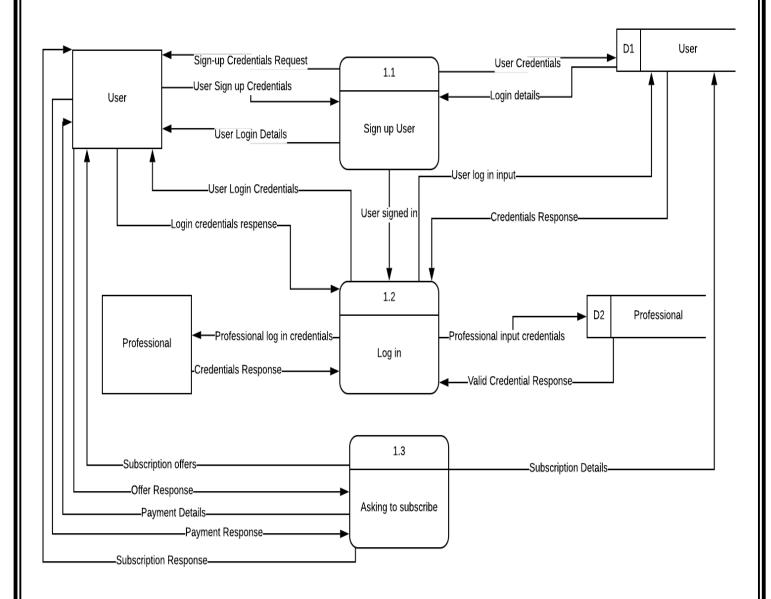


Level 0



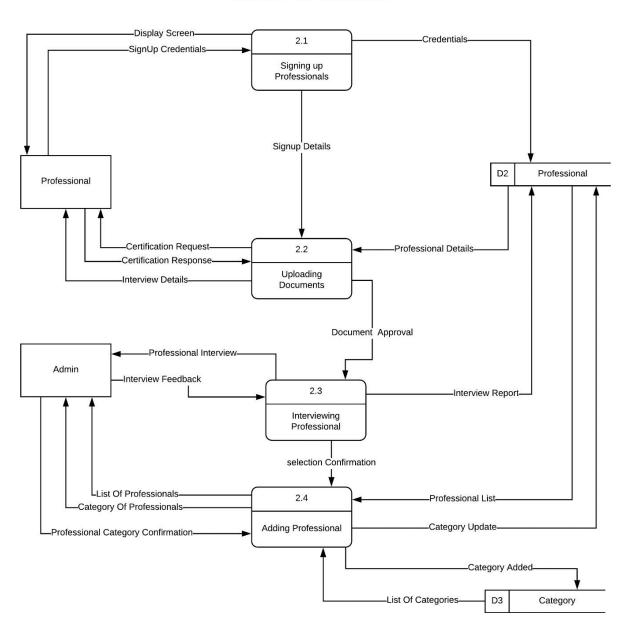
Level 1

Level 1 Process 1:



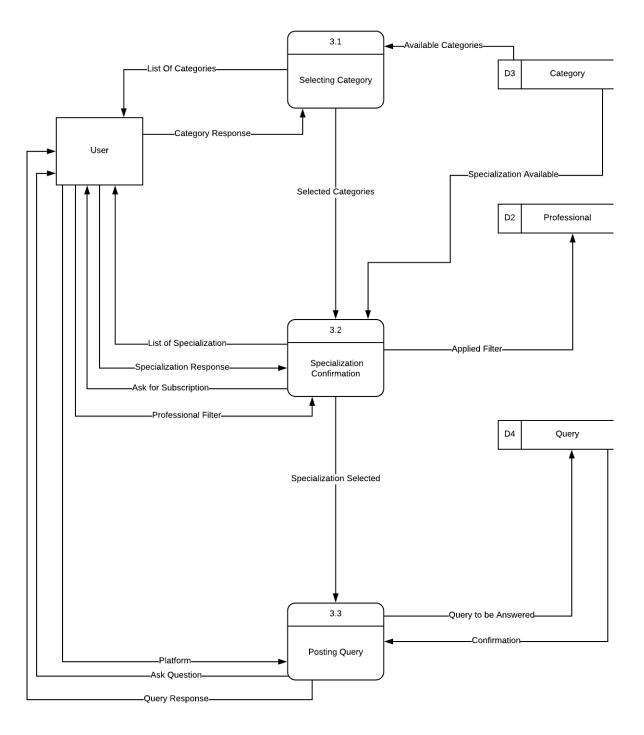
Level 1 Process 2:

ADDING PROFESSIONAL



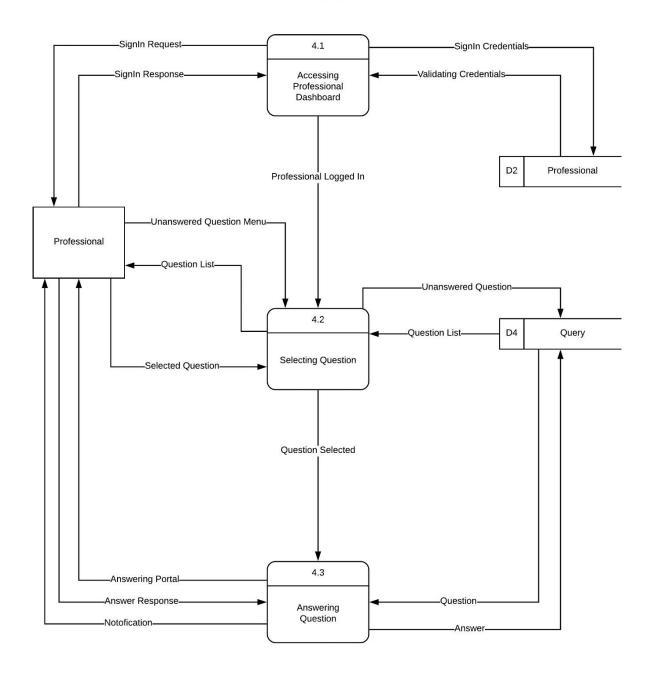
Level 1 Process 3:

ASKING A QUESTION



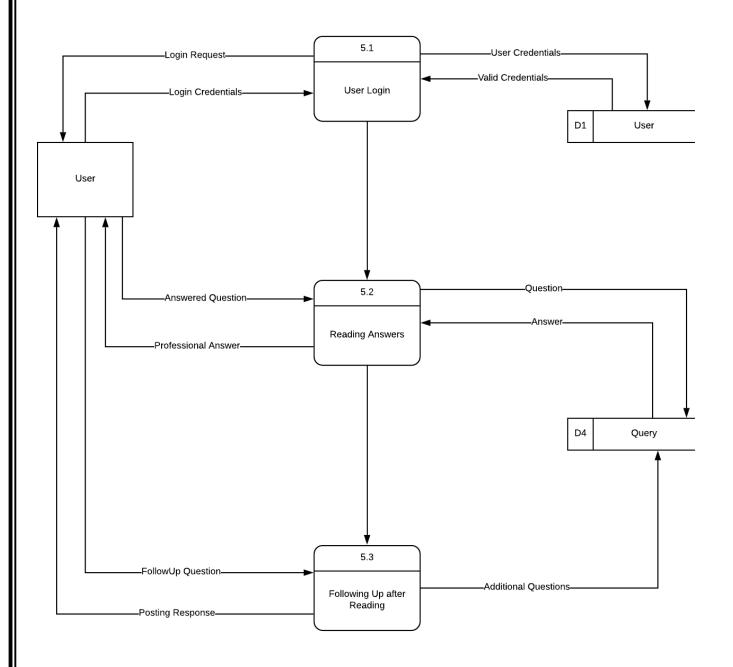
Level 1 Process 4:

Answering Questions



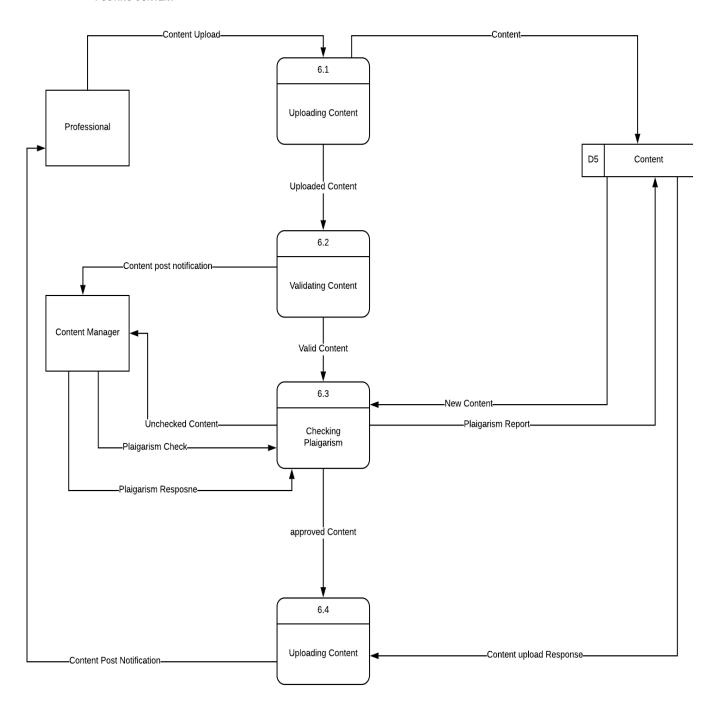
Level 1 Process 5:

Reading Answers



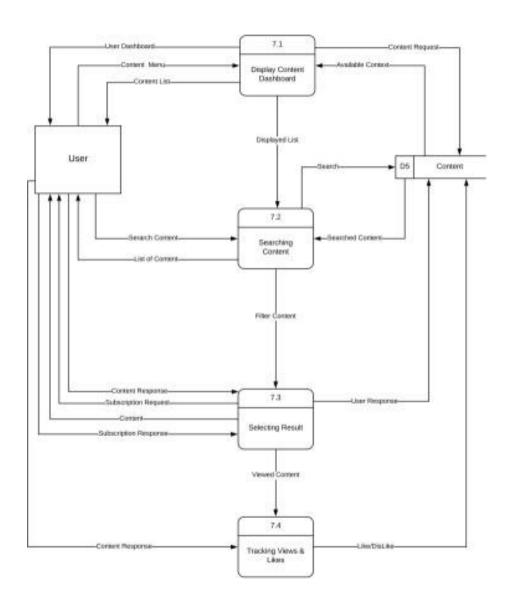
Level 1 Process 6:

POSTING CONTENT

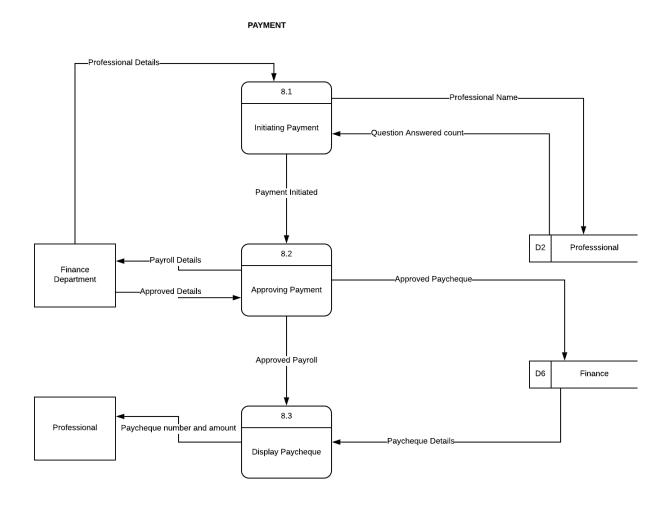


Level 1 Process 7:

ACESSING CONTENT



Level 1 Process 8:



Data Dictionary:

D1: User Database

Sr.No	COLUMN NAME	DATA TYPE	DESCRIPTION	EXAMPLE
1	First_Name	VARCHAR (20)	The user's first name	Yash
2	Last_Name	VARCHAR (20)	The user's last name	Shah

3	User_ID	INTEGER	System generates unique User ID once user account is created	1
4	User_Email	VARCHAR (20)	User's email address	yshash@gmail.com
5	User_Pwd	VARCHAR (20)	User's password	Yash13
6	User_PhoneNumber	INTEGER	User's phone number	6656754565
		VARCHAR		
7	User_City	(20)	User's city	Santa Clara
8	User_Zipcode	INTEGER	User's area Zipcode	96767
9	User_State	VARCHAR (20)	User's state	CA
10	User_SubscriptionID	VARCHAR (20)	The Type of subscription taken by the user i.e. "monthly", "yearly" or "lifetime"	Monthly

D2: Professional Database

		DATA	T	
Sr.No	COLUMN NAME	DATA TYPE	DESCRIPTION	EXAMPLE
		VARCHAR	The Professional's	
1	Professional_FirstName	(20)	first name	Steven
		VARCHAR	The Professional's	
2	Professional_LastName	(20)	last name	Gerrard
			System generates	
			unique Professional	
			ID once user	
3	Professional_ID	INTEGER	account is created	8
		VARCHAR	Professional's email	
4	Professional_Email	(20)	address	StGerrard@gmail.com
		VARCHAR	Professional's	
5	Professional_Pwd	(20)	password	stavefg

			Professional's	
6	Professional_PhoneNumber	INTEGER	phone number	7767644545
		VARCHAR		
7	Professional_City	(20)	Professional's city	San Jose
			Professional's area	
8	Professional_ZipCode	INTEGER	Zipcode	98078
		VARCHAR	Professional's state	
9	Professional_State	(20)	Troideoionare etate	CA
			Professional's	
		VARCHAR	Category to answer	
10	Professional_Category	(20)	the query	Medicine
			Total number of	
			questions answered	
11	Professional_AnsweredQuestion	INTEGER	by the Professional	250
			The Degree in	
			which the	
		VARCHAR		
12	Professional_Specialization	(20)	Specializes	Heart Specialist
			The documentsthat	
			Professional would	
		VARCHAR	3	Degree and
13	Professional_Certificates	(20)	interview	certificates
		VARCHAR	Professional's	
14	Professional_InterviewReport	(20)	selection Response	Heart Specialist
		•		

D3: Category						
Sr.No	COLUMN NAME	DATA TYPE	DESCRIPTION	EXAMPLE		
		VARCHAR	Category that are available for asking			
1	Category_Name	(20)	query	Engineering		
			System generates a unique ID once a			
2	Category_ID	INTEGER	new category is updated	3		
		VARCHAR	Specialization offered under each			
3	Category_Specialization	(20)	category	Electronics		

D4: 0	D4: Query						
Sr.No	COLUMN NAME	DATA TYPE	DESCRIPTION	EXAMPLE			
			System generates a unique				
			ID everytime a new query is				
1	Query_ID	INTEGER	posted.	45			
		VARCHAR	User name of the person				
2	Query_UserName	(20)	asking the query	Yash			
			Whether the asked query is				
		VARCHAR	"Answered" or				
3	Query_Type	(10)	"Unanswered"	Unanswered			
		VARCHAR	Categroy that the query				
4	Query_Category	(20)	asked belongs to	Medicine			
			The Specializion of that				
		VARCHAR	category that the query				
5	Query_Specialization	(20)	belongs to	Heart Specialization			
				How many times			
		VARCHAR	The question posted by the	heartbeatsina			
6	Query_Asked	(500)	user is recorder	minute			
			The answer to the				
		VARACHAR	corresponding question is	It beats 75 times on			
7	Query_Answered	(1000)	recorded	an average			
			The date and time the	11/23/2017			
8	Query_ASkDate&Time	DateTime	question has been asked	07:18:56			
			The date and time the	11/23/2017			
9	Query_AsnDate&Time	DateTime	question has been answered	18:24:23			
			Records the Professional				
		VARCHAR	who has answered the				
10	Query_Professional	(20)	question/query	Steven			

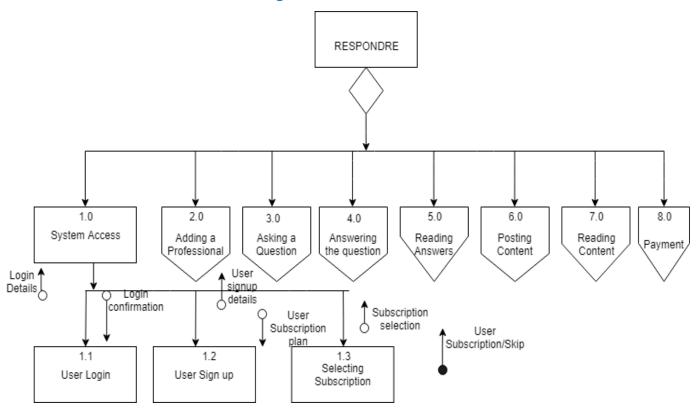
D5: Content				
Sr.No	COLUMN NAME	DATA TYPE	DESCRIPTION	EXAMPLE
1	Content_ID	INTEGER	System generates a unique ID everytime a new content is uploaded	23
2	Content_Title	VARCHAR (50)	The title of the content that is uploaded	Heart Treatment Basic

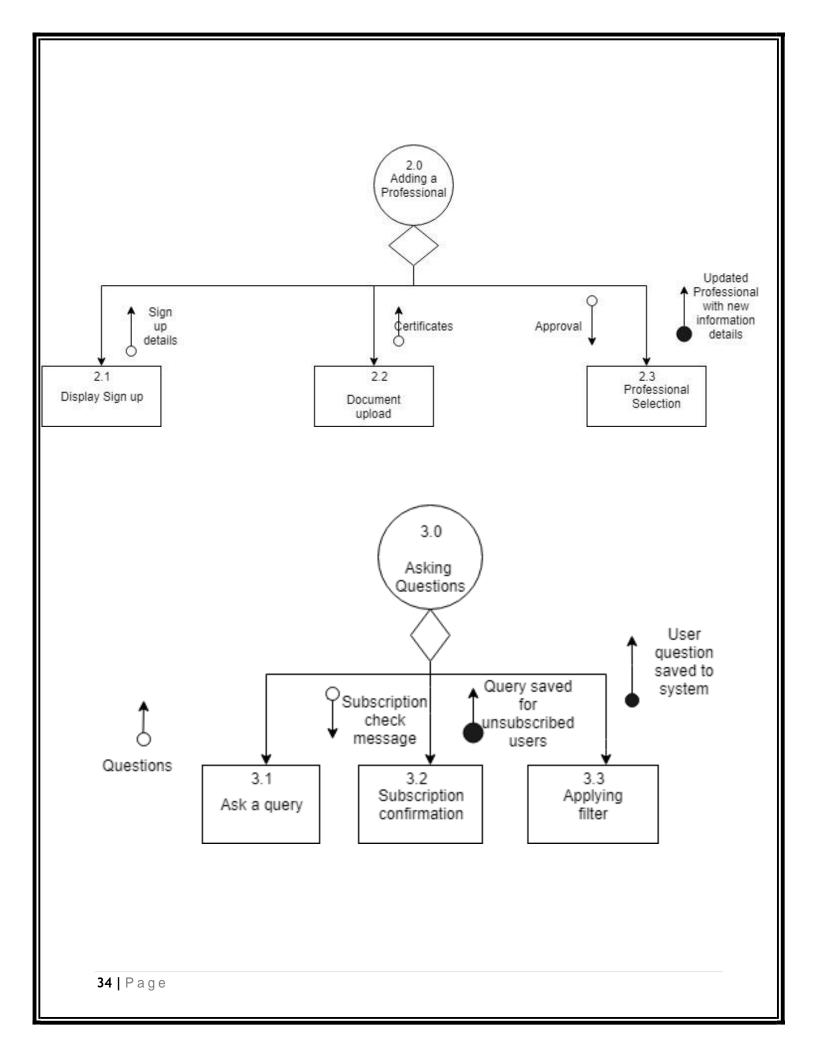
		VARCHAR	The Professional of the content	
3	Content_Professional	(50)	that is uploaded	Steven
			The date and time the content	1/28/2015
4	Content_DateandTime	Dateandtime	has been posted	18:24:23
			The type of the content that is	
		VARCHAR	posted. Whether it is an	
5	Content_type	(50)	"Article", "Blog" or "Video"	Blog
			Tracksthenumberofviewsona	
6	Content_Views	INTEGER	given content	122,986,547
			Tracks the number of Flags by	
7	Content_Flags	INTEGER	the user	21,312,313
			Tracks the number of Likes by	
8	Content_Likes	INTEGER	the user	34,324,242
			Tracksthenumber of Dislikes by	
9	Content_Dislikes	INTEGER	the user	3,432,424
		VARCHAR	The Category in which the	
10	Content_Category	(50)	posted content belongs to	Medicine
		VARCHAR	The Specialization in which the	
11	Content_Specialization	(50)	posted content belongs to	Heart
			The AdminReport or plaigarism	
		VARCHAR	Reprt on the posted content by	
12	Content_AdminReport	(500)	the professional.	NO Plaigarism

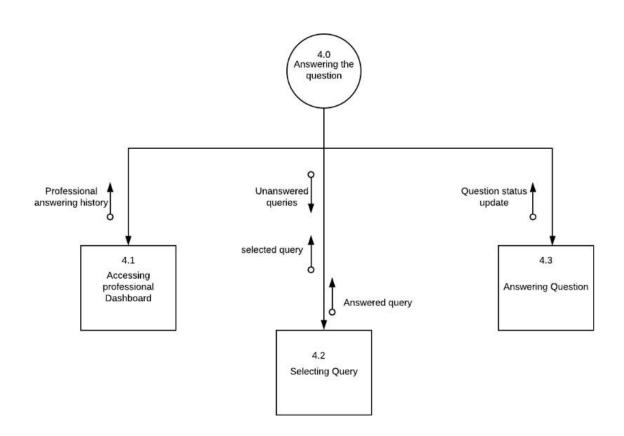
D6 : Fianance				
Sr.No	COLUMN NAME	DATA TYPE	DESCRIPTION	EXAMPLE
1	Fianance_ID	INTEGER	System generates a new unique ID everytime a new professional is added	8
	Fianance_Name	VARCHAR (50)	Tracks the person who tracks the financial details of a professional	Terry
3	Fianance_Professional	VARCHAR (50)	The Professional who has to be Paid	Steven
4	Fianance_Amount	INTEGER	The amount to be paid after the system has caculated the amount	\$1000
5	Fianance_ChequeDetails	INTEGER	Cheque number that is sent to the professional if no account number	2343232344458

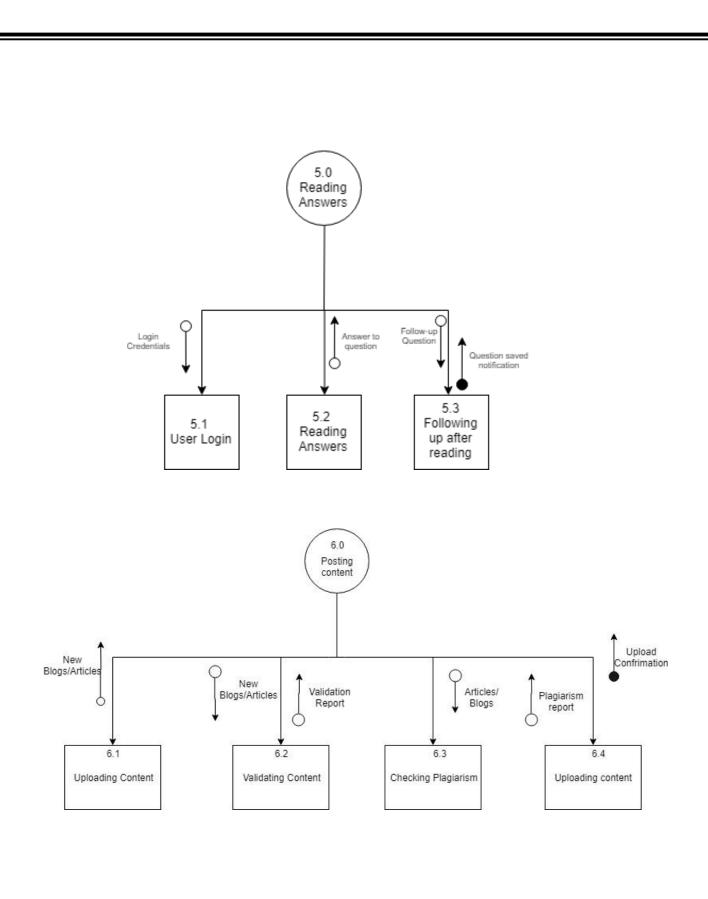
			Date and time when the amount is transferred or	1/28/2015
6	Fianance_DateandTime		the cheque is posted	
			Theaccountnumberfor	
			direct deposit for a	
7	Fianance_ProfAccountNumber	INTEGER	professional	6756455

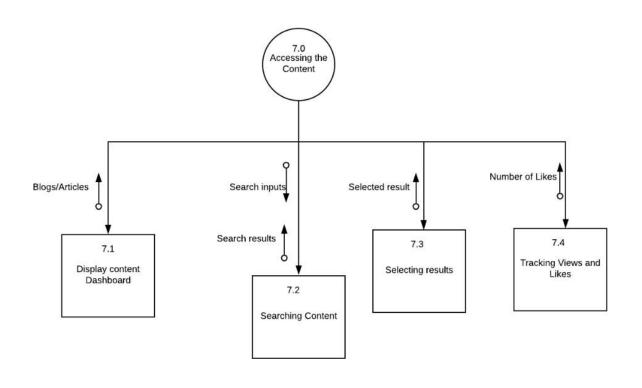
Program Structure Chart

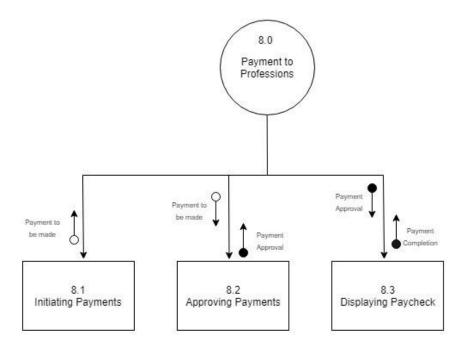








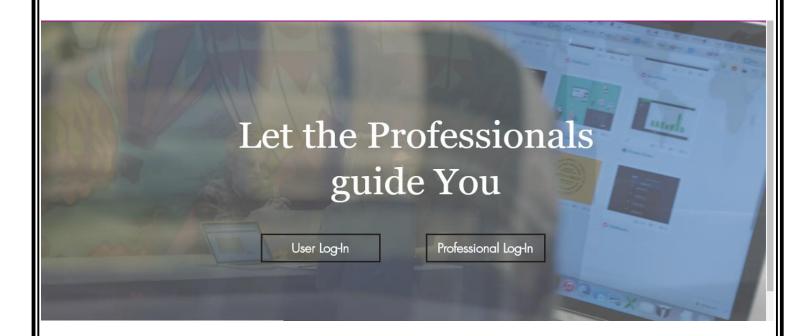




User Interface

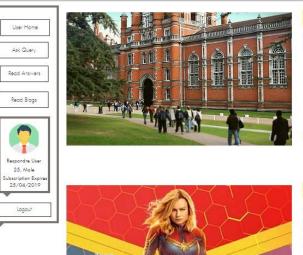
Here is the link to the live website: https://isadproject.wixsite.com/respondre

a. Home page: -



b. User Dashboard: -





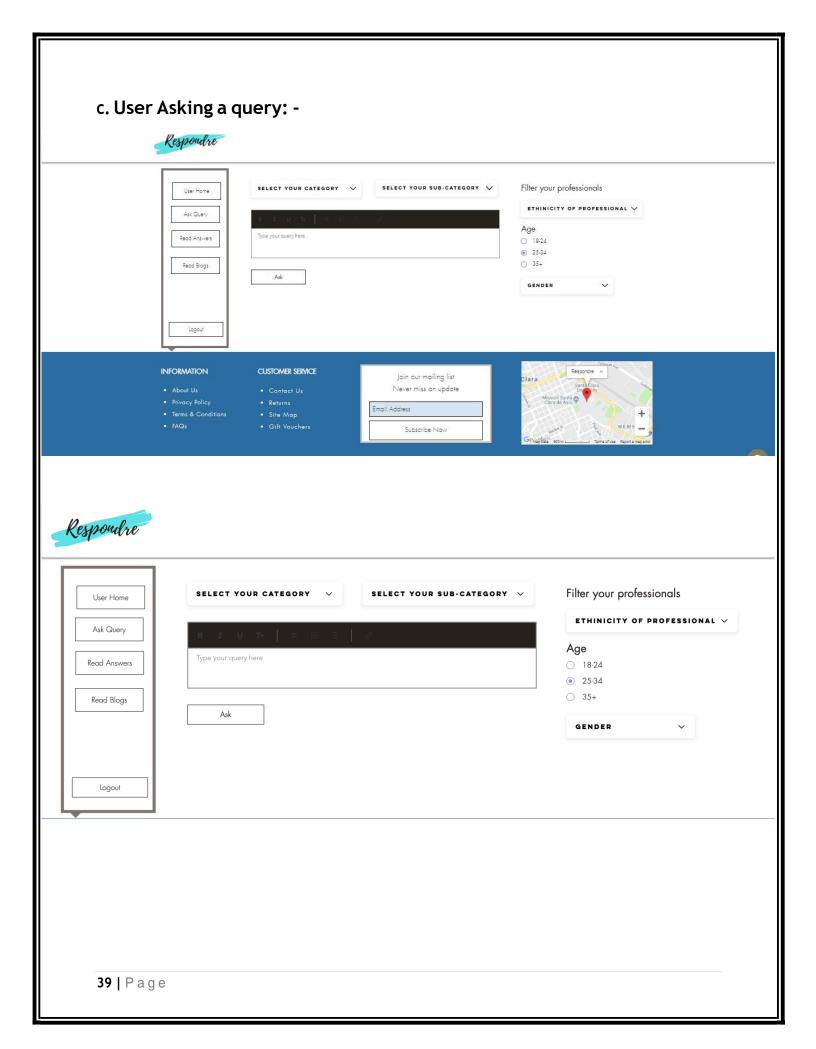
EDUCATION

Why Design and Coding Academies

VIEW MOR

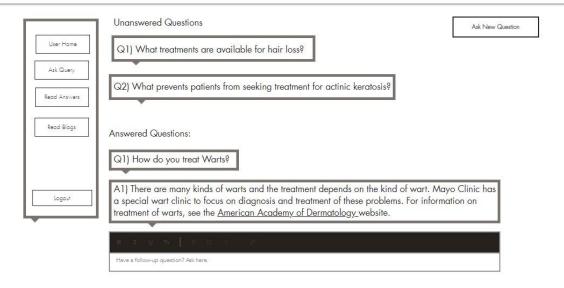
ENTERTAINMENT

With any movie that's part of a big cinematic universe, there are going to be some loose threads. These are the unanswered questions of Captain Marvel.



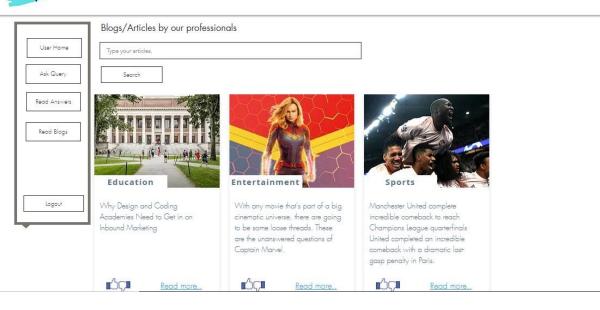
d. Reading Answers: -





e. Reading Blog: -

Respondre

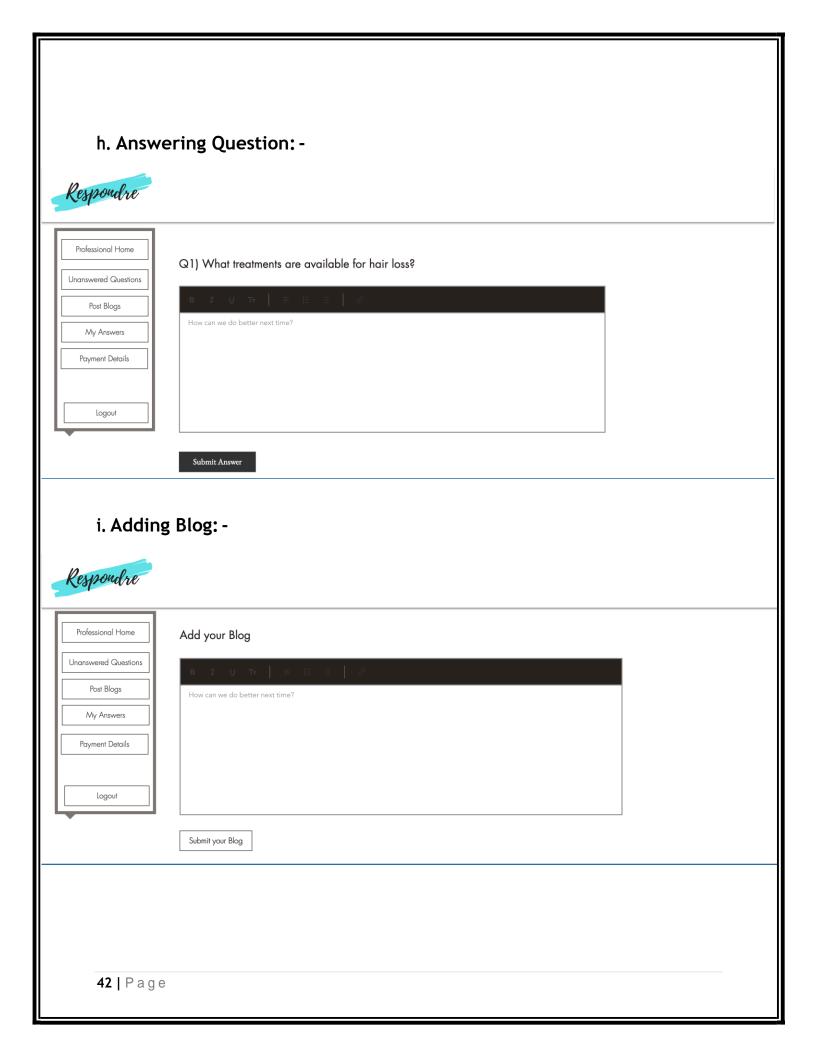


f. Professional Dashboard: -

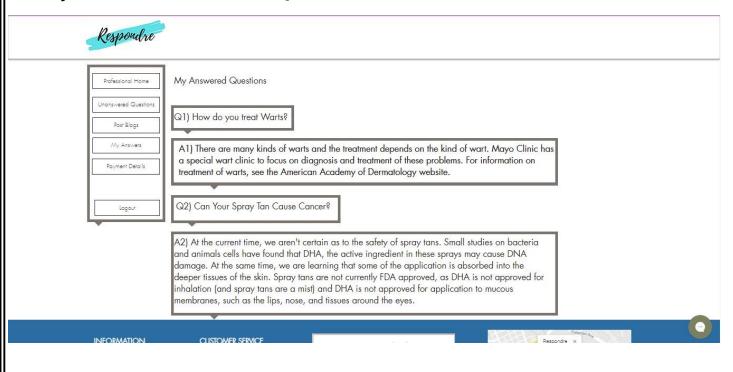


g. Unanswered Questions: -

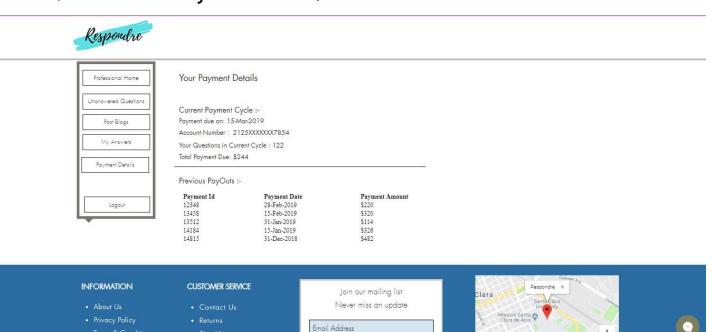




j. Professional Answered Question: -



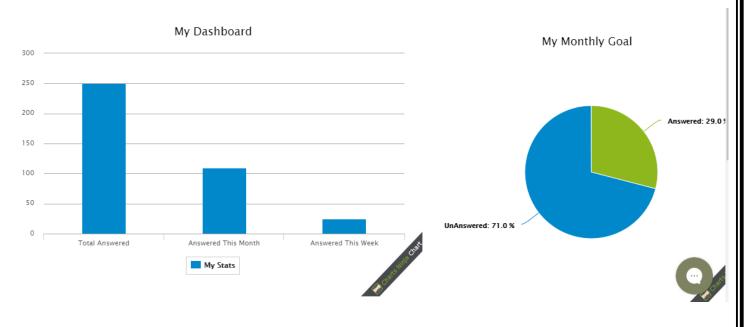
k. Professional Payment Details: -



Output Report a. Asking question: -Respondre Filter your professionals SELECT YOUR CATEGORY SELECT YOUR SUB-CATEGORY V User Home ETHINICITY OF PROFESSIONAL V Ask Query Age Type your query here Read Answers 0 18-24 25-34 O 35+ Read Blogs GENDER Logout b. Professional Answering: -Respondre Professional Home Q1) What prevents patients from seeking treatment for actinic keratosis? Unanswered Questions Q2) How do I overcome skin dryness? Post Blogs My Answers Payment Details Button Your answer is submitted. Logout **44** | Page



d. Professional Payment Report:



Future Scope

Respondre would increase the categories and specializations to the extent to which the users would find their answers to any queries that they have.

Respondre would have an upgrade where the users would be provided with a chat platform where they can chat with their professionals to get their queries solved. This would be the First upgrade for the system.

In the second upgrade, Respondre would like to implement another subscription plan in the future where the users can directly talk to the professionals by video or audio so that they can instantly clear their queries with more satisfaction instead of waiting for the reply from the professionals.