**Srividya Nadig** *+91-9880181570 / E-mail:* [*nadigsrividya@gmail.com*](mailto:nadigsrividya@gmail.com)

**CAREER SYNOPSIS:**

* **Having 13+ years of Experience in IT Industry with a strong back ground in Software testing in Web based Applications.**
* **Presently working at Improvement Interactive India Pvt Ltd as a QA Manager.**
* **Project Management –Good experience in managing projects end to end till release.**
* **Effectively work in a multi-site environment, with globally distributed teams.**
* **Expertise in analyzing System requirements, Use cases, User behavior specification document to determine the early gaps and appropriate level of testing required.**
* **Expertise in performing different types of Testing: Black Box testing, Functional Testing, Regression testing, Exploratory Testing, Database testing, Interface testing, User Acceptance Testing, Performance testing.**
* **Well versed with all stages of SDLC and STLC.**
* **Tracked, prioritized and organized defects with tracking tool. Working with development team to facilitate timely correction.**
* **Operated under Agile and Scrum frameworks to complete releases every 2 weeks and well organized sprints.**
* **Experience in API Testing using POSTMAN, Swagger.**
* **Design, develop, debug & execute Complex Test Scenarios**.
* **Ability to work in a multicultural environment with keen interest in learning new things.**
* **Mentored and encouraged employees to strive for excellence while fostering professional growth**
* **Automation Tool – Selenium with Python**

**EMPLOYMENT DETAILS**

* **QA Manager | Improvement Interactive India Pvt Ltd (Sep 2015-till date)**
* **QA Lead Engineer | Suri world Global Ventures Pvt Ltd (Dec 2011-Aug 2015)**
* **Test Engineer Analyst | Dell International Services (April 2010 – August 2011)**
* **QA Engineer | Info sage (Nov 2006 – June 2007)**
* **QA Engineer | In4velocity Systems(Nov 2005 – Oct 2006)**
* **Validation Engineer | Zen sutra Technologies Pvt Ltd (December 2003 – Nov 2004)**

**Key projects handled**

**Improvement Interactive India Pvt Ltd**

**Duration:** Sep 2015 – Till date

**Platform:** Web Application

**Methodologies:** Agile Scrum/ Bug Tracking Tool: Infrature Project (Internal tool)

**Role:** QA Manager / Team Size 5

**Projects : Crothall Services Group**, Inc. provides support services for healthcare facilities. The Company offers services such as housekeeping programs, laundry and linen, environmental services, patient transportation, facilities management, and clinical equipment repair services. Crothall serves health care sectors throughout the United States and Canada

Team Coach - Team Coach is a web-based survey tool that is used to gauge Crothall’s performance at the hospitals and other facilities. Because the tool is web-based, scores from each site can be viewed by Crothall’s upper level management and the company’s performance can be benchmarked.

Team Lead is a data collector, data aggregator, data reporter, mobile, modern design, web based application using MVC framework design for Area and Operation Managers. With a fresh, simple, intuitive, tile, touch, and responsive design the application runs on desktop, laptop, or phone.

Team Fin –is a web based Employee Payroll application- to tract Employee records, Payrolls, Ledger, Purchase orders, Budget

Team Clean –is a web based application to create routines and cleaning jobs.

**Responsibility:**

* Leading 4-5 team members.
* Understood the UI documents and user stories for designing test case for the Portal
* Performed Smoke testing, Exploratory Testing, Regression Testing. Database testing, Compatibility testing. Interface testing, API Testing using Swagger,Postman
* Designing, developing and executing test scripts.
* To Identify, record, document thoroughly and track bugs.
* Performing thorough regression testing when bugs are resolved.
* Developed and applied testing processes for new and existing application to meet client needs
* Providing guidance to the team ensuring process and quality practices are followed.
* Conducting Internal Audit meetings

**Webtrition** - Menu Management Tool, that maintains standards and controls food costs. Accurate nutritional information that meets client and customer demands.

**Responsibility:**

* Managing and Leading QA Team including recruiting, mentoring and organizing the team.
* Providing guidance to the team ensuring process and quality practices are followed.

**Suriworld Global Ventures Pvt Ltd**

**Duration: -** Sep 2011 – Oct 2015

**Platform: Web Application and Mobile application**

**Methodologies: Agile Scrum/ Bug Tracking Tool: Projects (Internal tool), Visual Studio**

**Role: Senior QA Engineer / Team Size 6**

**Projects: Compass** -  provide great food and support services to millions of people around the world everyday across five market sector- Business and industry, Healthcare and seniors, Education, Sports and Leisure, Defense. Offshore and remote.

**Compass- My finance/Budget** - Enterprise Level in unit Accounting and reporting

**Chartwells K12** - provides dining programs for school districts across the country and prides itself on extending its dedication, knowledge, and enthusiasm into building custom programs that deliver each student delicious, great tasting meals

**Responsibility:**

* Understood the UI documents and user stories for designing test case for the Portal
* Interacting with Clients to get clarity on the requirements
* Following up with Development team to get estimations
* Performed Manual testing - Smoke testing, Exploratory Testing, Regression Testing. Database testing, Compatibility testing.
* Designed, developed and executed test scripts.
* Identified, recorded, documented thoroughly and tracked bugs.
* Performed thorough regression testing when bugs are resolved.
* Developed and applied testing processes for new and existing application to meet client needs

**Dell International Services**

**Platform: Web Application**

**Methodologies: Waterfall / Bug Tracking Tool:** Quality Center

**Automation testing tool: QTP**

**Role: Test Engineer Analyst / Team Size 25**

**Responsibility:**

* Reviewing the Requirements
* Preparing High level Test steps
* Preparing Test cases in Quality Center
* Executing Test cases
* Reporting Defects
* Involved in Automating using QTP

**Info Sage Systems**

**Platform: Desktop Application**

**Bug Tracking Tool:** VSTS, TFS

**Role: QA Engineer / Team Size 20**

**Description**:

**Project:-** Support Soft Performance Manager is a do-it-yourself tool that automates routine computer maintenance, so PCs keep running like new even as they age. Performance Manager continuously scans a user’s system looking for ways to improve operation

**Responsibility:**

* Involved in Manual testing
* Executing Test cases
* Defects reporting – Maintaining defect reports

**In4velocity Systems**

**Platform: Web Application**

**Methodologies: Waterfall / Bug Tracking Tool: Jira, IMS**

**Automation testing tool – Test Complete**

**Role: QA Engineer / Team Size 5**

**Description**:

**Project: -** In4Suite™ PS for Professional Services forms provides an integrated end-to-end solution for businesses in the IT Services, Business Process Outsourcing, Consulting services and Legal services industries. By Integrating key functions such as Sales and Marketing, Staffing and Resource Management, Time, Expense, Project Management, Contracts and Legal, Human Resources, Knowledge Management, Issue Management, Financials, Asset Management.

**Responsibility:**

* Involved in Manual testing & automation testing
* Involved in Automation –writing scripts, integrating the scripts
* Maintenance of scripts & QA reports of Automation testing
* Executing Test cases
* Defects reporting – Maintaining defect reports

**Zen sutra Technologies Pvt Ltd**

**Platform: Web Application**

**Methodologies: Waterfall / Bug Tracking Tool: Bugzilla**

**Automation testing tool – Test Complete**

**Role: Validation Engineer / Team Size 12**

**Description**:

**Project: 1:-** Zero Degrees ,Internet-based service that replicates the social process most of us use when we want to meet someone new.  We ask our colleagues for help. If no one knows the person directly, they ask others. We blaze paths for you through your existing colleagues.  Our system works about the same way it does in real life, with introductions and discreet, confidential handling of personal information.  We use powerful proprietary technology to make the process faster, easier and more efficient.

**Project: 2** Corazio is a collaboration and project management platform. Designed for intra-enterprise and inter-enterprise usage

**Responsibility:**

* Involved in Manual testing & automation testing
* Involved in review of Use case & test cases Preparing test cases
* Defects reporting – Maintaining defect reports
* Involved in Automation –writing scripts, integrating the scripts
* In charge of reviewing team members scripts
* Maintenance of scripts & QA reports of Automation testing

**EDUCATION**

* **B.E (Computer Science) JNN College of Engineering, Karnataka**
* **Certification in CSQP**

**PERSONAL DETAILS**

**Date of Birth:** 2nd Sep

**Nationality**: Indian

**Language Known:** English, Kannada

**Address**: Bangalore, Karnataka.

**Achievements**

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* Received award from Compass-Budget team for the best performer
* Appreciated multiple times by the Clients.

**Place :** Bangalore. **Srividya Nadig**