SRUTHY N.S

Thrissur, Kerala

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PROFILE SUMMARY

- IT professional with over all 4 years of experience in web development, system engineering, and IT infrastructure management.
- Expertise in Python, Django, HTML5, CSS, React, JavaScript, and cloud services, delivering innovative and efficient web applications and solutions.
- Proven ability to lead teams and manage large-scale IT systems, ensuring optimal performance and security.
- Adept at collaborating with cross-functional teams, conducting user research, and implementing responsive designs to enhance user experience.
- Skilled in problem-solving, strategic thinking, and leveraging emerging technologies to drive business success.

EXPERIENCE

Jobin and Jismi IT Services LLP-NetSuite Service Provider　　　　　　　**May 2023 – Jul 2024, Chalakudy.**
System Engineer Trainee

- Developed dynamic web application using Python, Django, HTML, CSS, and JavaScript to address internal organizational needs, showcasing proficiency in full-stack web development.
- Played a pivotal role in customizing and configuring NetSuite, including scripting with JavaScript, to streamline business processes, showcasing adaptability and problem-solving skills beyond Python expertise.
- Delivered high-quality web solutions meeting technical and business requirements, resulting in increased user engagement and customer retention.
- Stayed abreast of emerging technologies and industry trends in Python web development, actively participating in professional development activities and continuous learning to enhance skills and expertise.

Innovation Incubator Advisory　　　　　　　　　　　　　　**December 2022 – April 2023, TVM**
UI/UX Developer Intern

- Collaborated with cross-functional teams to design and develop intuitive user interfaces for web applications, enhancing
- User engagement and experience
- Conducted user research and usability testing to gather feedback, identify pain points, and iterate on design solutions
- Created mockups and interactive prototypes using Web flow, ensuring designs were visually appealing and aligned with Brand guidelines.
- Implemented responsive design practices, ensuring optimal performance across devices and browsers.
- Developed and maintained design documentation, fostering consistency and efficiency within the design process.

Tata Consultancy Services (TCS)　　　　　　　　　　　　**August 2019 – August 2022 Kochi**
Systems Administrator

- Led a team of 9 members in managing and maintaining IT infrastructure, ensuring optimal system performance and security
- Managed large-scale Windows systems (Server 2008/2012/2016/2019, Cloud-based) and diverse ITSM technical tools, doing Windows, Network and cloud administration, VMware, troubleshooting. Outcome: Achieved 100% issue resolution scores.
- Served as Single Point of Contact for three major clients. 20-30% increase in ticket resolution and SLA response time.
- Performed configuration and monitoring, Log Analysis, troubleshooting of 200+ windows Servers, computers, printers, and network devices using Server Manager, Active Directory, Azure, SCOM, Power Shell and RDP. Outcome: Enhanced efficiency by 20%.

EDUCATION

APJ Abdul Kalam Technological University (KTU)   **June 2016 – May 2019 Thrissur**

Bachelor of Technology (Honors), Computer Science & Engineering

- **CGPA: 8.46/10**
- **Relevant Coursework:** Computer Networks, Operating Systems, Cloud Computing, Web technology, Machine Learning, DBMS, Data Mining, Neural Networks, Software Engineering.

Kerala Board of Technical Education   **June 2013 – May 2016 Thrissur**

Diploma in Computer Engineering

- **CGPA:8.92/10**
- Relevant Coursework: Computer Networks, Operating Systems, DBMS, Software Engineering, Computer Architecture, programming, Web technology, Java Programming

PROJECTS

- ***T-rex Dino Game-Clone***
  Developed a web-based game similar to the t-rex game from google. User can start play by entering the username and leader dashboard shows the first five highest player and score
  Technologies: React JS with firebase

- ***Sales Navigator***
  Developed a web-based application to assist sales representatives in planning and optimizing their daily routes and customer interactions. The tool allows users to input customer details, prioritize visits based on sales potential, and view optimized routes using integrated mapping APIs.
  Technologies: Python, Django, JavaScript, HTML5, CSS3, Google Maps API

SKILLS

- **Programming:** Python, HTML5, CSS3, Bootstrap, JavaScript, Suite script, React JS

- **Environment:** PyCharm, Visual Studio, Web flow

- **Database:** MySQL, SQL, Firebase

- **Technical Tools:** Azure Portal, Power BI Dashboard, Excel, ITSM Tools(Service Now, Solar Winds, Okta, Jira, ITRP, Assyst).

- **Soft Skills:** Team Player, Adaptive, self-starter, Critical thinking, Observant, Innovation, Collaboration, Strategic thinking.

- **Language Skill:** English (Full professional proficiency), Hindi (Limited working proficiency), Malayalam (Native or Bilingual proficiency)

CERTIFICATIONS

- Intern At Luminar Techno lab, Python-Django-Angular full stack and earned certificate from **National Council for Technology and Training. (register no:37376)**
- Machine Learning and image processing-Nest Cyber Campus Aluva, Ernakulum
- Scratch, Python Programming-Infosys Campus Connect conduct on Vidya Academy of Science and Technology.
- Career Essentials in Generative AI by Microsoft and LinkedIn

AWARDS AND ACHIEVEMENTS

- On the spot Award from manager for the customer appreciation from TCS.
- On the spot Award from supervisor for the monthly performance from TCS.
- Service and Commitment award in recognition of 3 years of service from TCS.