

SOFTWARE TESTING

ASSIGNMENT 6

TOPIC:

Write down the possible blocker and critical bugs in amazon app

BLOCKER BUGS

These prevent users from accessing basic functionalities, making the app non-functional in total.

- **App Failure on Launch:** The app closes instantly when opened, blocking access.
- **Login Failure :** Users cannot log in due to incorrect API responses, authentication failure, or server errors.
- **Payment Gateway Failing to Process :** Payments fail without reason, denying purchases.
- **Add to Cart Failing :** Products cannot be added to cart, making purchases impossible.
- **Checkout Button Not Functional :** Clicking "Place Order" does nothing or redirects improperly.
- **Order Confirmation Not Received :** Payment is taken, but no order confirmation or order ID is displayed.
- **Search Function Not Functional :** The search input field yields no results or an error for legitimate queries.
- **App Freezing Too Often:** The app freezes on actions such as checkout, login, or browsing product pages.
- **Address Selection Not Working :** Customers are unable to add, modify, or choose addresses at checkout.
- **Delivery Date & Availability Not Displayed :** Customers are not able to view estimated delivery dates, creating confusion.

CRITICAL BUGS

They cause serious impairment to functionality but can the app can be used.

- **Slow Product Page Loading** : Pages are slow to load, causing frustration.
- **Missing Images or Broken Thumbnails** : Product photos fail to load, impacting buying decisions.
- **Incorrect Pricing or Discounts Not Applied** : Pricing errors lead to incorrect charges or missed discounts.
- **Cannot Track Orders** : The order tracking page will not refresh or shows wrong status.
- **Wishlist Not Saving Items** : Items added to the wishlist disappear or don't get saved.
- **Push Notifications Not Working** : Customers don't receive important notifications for offers, order status, etc.
- **Coupons & Promo Codes Not Applying** : Customers cannot use valid promo codes.
- **Delayed or No Refund Processing** : Customers don't receive refunds even with a successful return request.
- **Multiple Charges for a Single Order** : Duplicate transactions lead to extra charges.
- **Inconsistent Language or Localization Problems** : Application displays inconsistent languages or incorrect translations.

THANK YOU