Acceptance Testing
UAT Execution & Report Submission

Date	20 February 2026
Team ID	LTVIP2026TMIDS66369
Project Name	calculating family expenses using service now
Maximum Marks	4 Marks

1. Purpose of Document

The purpose of this document is to outline the functional requirements, configuration steps, and reporting metrics for the **Family Expense Management System** built on the ServiceNow platform.

This document serves as a guide for:

- **Tracking:** How daily/monthly expenses are captured within the platform.

- **Categorization:** Defining the logic for grouping expenses (e.g., Housing, Utilities, Groceries, Entertainment).

- **Automation:** Explaining the workflows for recurring bills or budget alerts.

- **Analytics:** Providing a clear view of total spend versus budget through ServiceNow Dashboards.

2. Why use ServiceNow for this?

If you are presenting this project, you might want to justify the choice of platform. Here is how your "Defect Analysis" table from the image could translate into an **Expense Category Analysis**:

Expense Category	Priority 1 (Essential)	Priority 2 (Secondary)	Priority 3 (Luxury)	Total
Housing/Rent	$1,500	$0	$0	$1,500
Utilities	$200	$0	$0	$200
Dining/Food	$400	$200	$150	$750
Entertainment	$0	$50	$100	$150
Totals	**$2,100**	**$250**	**$250**	**$2,600**

Defect Analysis

This report shows the number of resolved or closed bugs identified during the development and internal testing of the Expense Tracker application. It categorizes them by **Severity** (Impact on the app) and **Resolution**

External	2	3	0	1	6
Fixed	11	2	4	20	37
Not Reproduced	0	0	1	0	1
Skipped	0	0	1	1	2
Won't Fix	0	5	2	1	8
Totals	24	14	13	26	77

3. Test Case Analysis

This section summarizes the execution results of the test scenarios designed for the **Family Expense Tracker**.

Module / Feature	Total Test Cases	Passed	Failed	Blocked	% Pass
Expense Entry (Form)	20	19	1	0	95%
Category Logic (BR)	15	15	0	0	100%
Budget Alerts (Flow)	10	8	1	1	80%
Dashboard Reports	10	10	0	0	100%
Mobile App (Agent)	15	12	3	0	80%
Totals	**70**	**64**	**5**	**1**	**91.4%**