PROJECT DEVELOPMENT PHASE

EXCEPTION HANDLING

TEAM ID	NM2023TMID02721
PROJECT TITLE	To create a Reel Design using Canva
DATE	03-11-2023

Unsupported File Format:

Canva may have limitations on the file formats you can import. If you try to import an unsupported file format, an exception may occur. To handle this, ensure your media files (images, videos, etc.) are in compatible formats like JPEG, PNG, or MP4, which Canva supports.

Design Export Errors:

If you encounter errors while exporting your Reels design, such as an incomplete or corrupted export file, check the design for any complex elements that might cause issues. Simplify the design if necessary and try exporting again.

Canva Service Outages:

Occasionally, Canva may experience server outages or downtime. If you encounter errors due to Canva's service being unavailable, the best approach is to wait for the service to come back online. Canva typically communicates service status through their official channels.

Design Element Limitations:

Canva has limitations on the number of elements you can add to a design. If you encounter exceptions related to exceeding these limits, consider simplifying your design or removing unnecessary elements.

Template Compatibility:

Ensure that you're using a template specifically designed for Instagram Reels. Using templates designed for other social media platforms may lead to design issues, and you should select the correct template at the start.

User Errors:

Sometimes, exceptions may occur due to user mistakes, such as accidentally deleting an important element or making design choices that are not conducive to Reels. In such cases, the solution is to correct the mistake or revert to a previous version of the design if you have saved it.

Browser Compatibility:

Canva is web-based and relies on a compatible web browser. If you experience issues while designing, try using a different browser or ensuring that your current browser is up to date.

Feedback and Support:

If you encounter persistent issues that you cannot resolve, consider reaching out to Canva's customer support for assistance. They can help troubleshoot specific problems and provide guidance.