

# Pricing Terms

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## **\*\*1. Booking and Reservation:\*\***

- All bookings are subject to availability.
- A reservation is considered confirmed only upon receipt of a non-refundable deposit as specified in the pricing plan.
- Clients must provide accurate information at the time of booking.

## **\*\*2. Payment:\*\***

- Payment methods accepted include credit/debit cards, bank transfers, and cash.
- Payment deadlines are outlined in the pricing plan.
- Failure to make payments on time may result in the cancellation of the reservation.

## **\*\*3. Cancellation and Refunds:\*\***

- Cancellation requests must be made in writing and are subject to our cancellation policy as follows:
    - [X days] or more before departure: [Percentage]% refund.
    - [X days] to [Y days] before departure: [Percentage]% refund.
    - Less than [Y days] before departure: No refund.
  - The non-refundable deposit is retained in all cases.
  - Special cancellation policies may apply for customized tours and peak seasons.
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**\*\*4. Changes to Itinerary:\*\***

- We reserve the right to modify tour itineraries due to unforeseen circumstances (e.g., weather, or safety concerns).
- Clients will be informed of any changes as soon as possible.
- Alternative arrangements or refunds will be provided in accordance with the nature of the change.

**\*\*5. Travel Insurance:\*\***

- We strongly recommend that clients purchase comprehensive travel insurance to cover unexpected events, including trip cancellations, medical emergencies, and personal belongings.

**\*\*6. Travel Documents:\*\***

- Clients are responsible for obtaining all necessary travel documents, including passports, visas, and permits.
- We can provide guidance and assistance but are not liable for any issues related to travel documentation.

**\*\*7. Health and Safety:\*\***

- Clients should inform us of any medical conditions, allergies, or special requirements before the tour.
- Clients are responsible for their own health and safety during the tour.
- We are not liable for any illness, injury, or loss of personal property during the tour.

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**\*\*8. Conduct and Behavior:\*\***

- Clients are expected to behave responsibly and respectfully towards fellow travellers, guides, and local communities.
- We reserve the right to terminate the tour of any client who engages in disruptive or unsafe behaviour, with no refund.

**\*\*9. Liability:\*\***

- We are not liable for any loss, damage, injury, or delay caused by third parties or events beyond our control.
- Our liability is limited to the cost of the tour package booked.

**\*\*10. Pricing Plans:\*\***

- Our pricing plans are detailed separately and include information on inclusions, exclusions, and any optional add-ons.
- Prices are subject to change without notice, but once booked and paid for, your price is locked in.

**\*\*11. Complaints:\*\***

- Any complaints should be addressed to our customer service department during the tour for immediate resolution.
- Post-tour complaints must be made in writing within [X days] of tour completion.

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**\*\*12. Jurisdiction:\*\***

- These terms and conditions are governed by the laws of [Your Jurisdiction].
- Any disputes will be subject to the exclusive jurisdiction of the courts in [Your Jurisdiction].

By booking a tour with CARNIVAL , you agree to abide by these terms and conditions. Please review the pricing plan and additional details specific to your chosen tour package for comprehensive information.