

CALL CENTER DASHBOARD

LETSWALO SELLO

Call Center

Select all

Baltimore/MD

Chicago/IL

Denver/CO

Los Angeles/CA

Total Inbound Calls

32,94K

Average Call Duration (minutes)

25,02

Average of call duration in minutes

Total Call Duration (minutes)

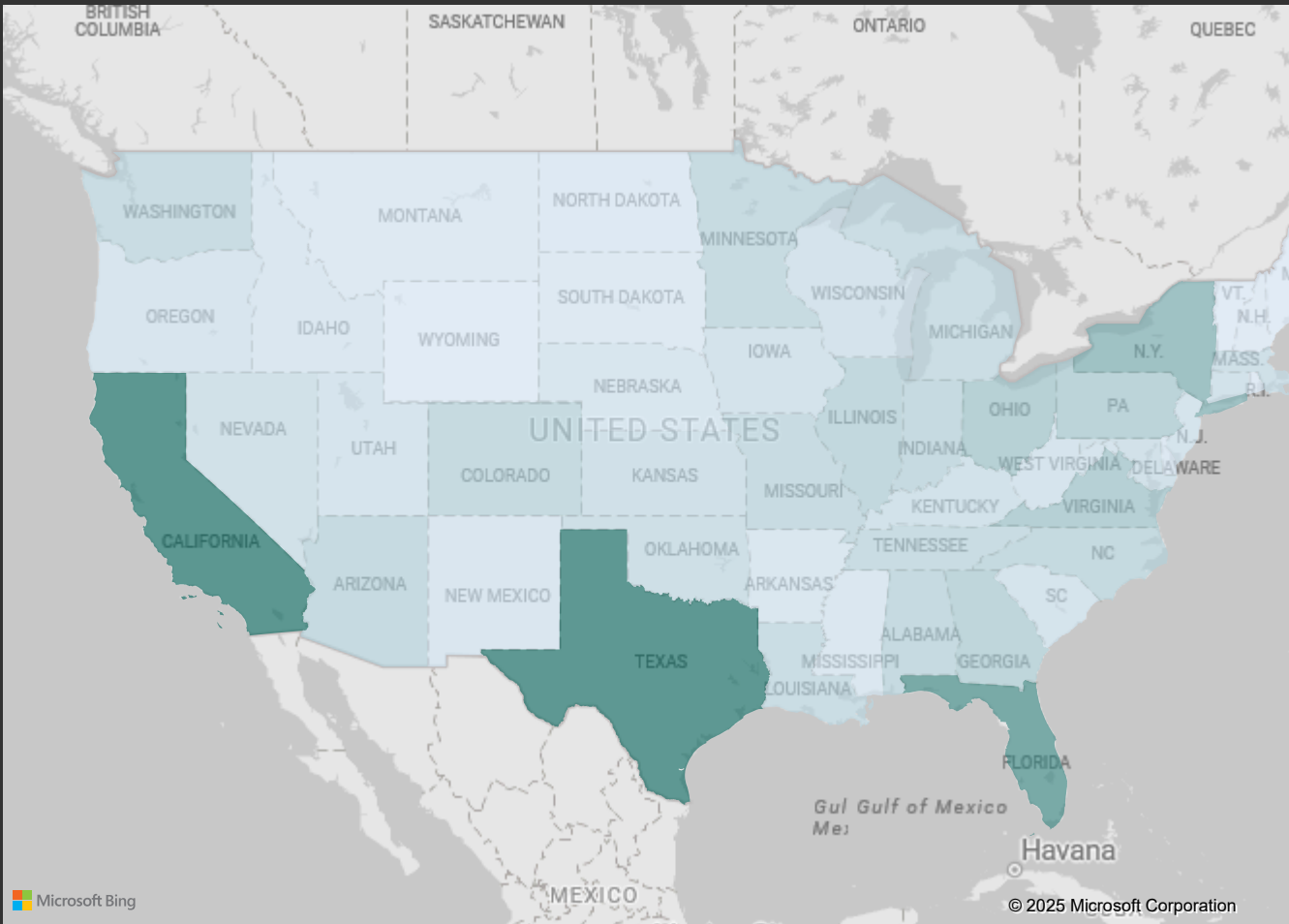
824K

Sum of call duration in minutes

Average CSAT Score

5,55

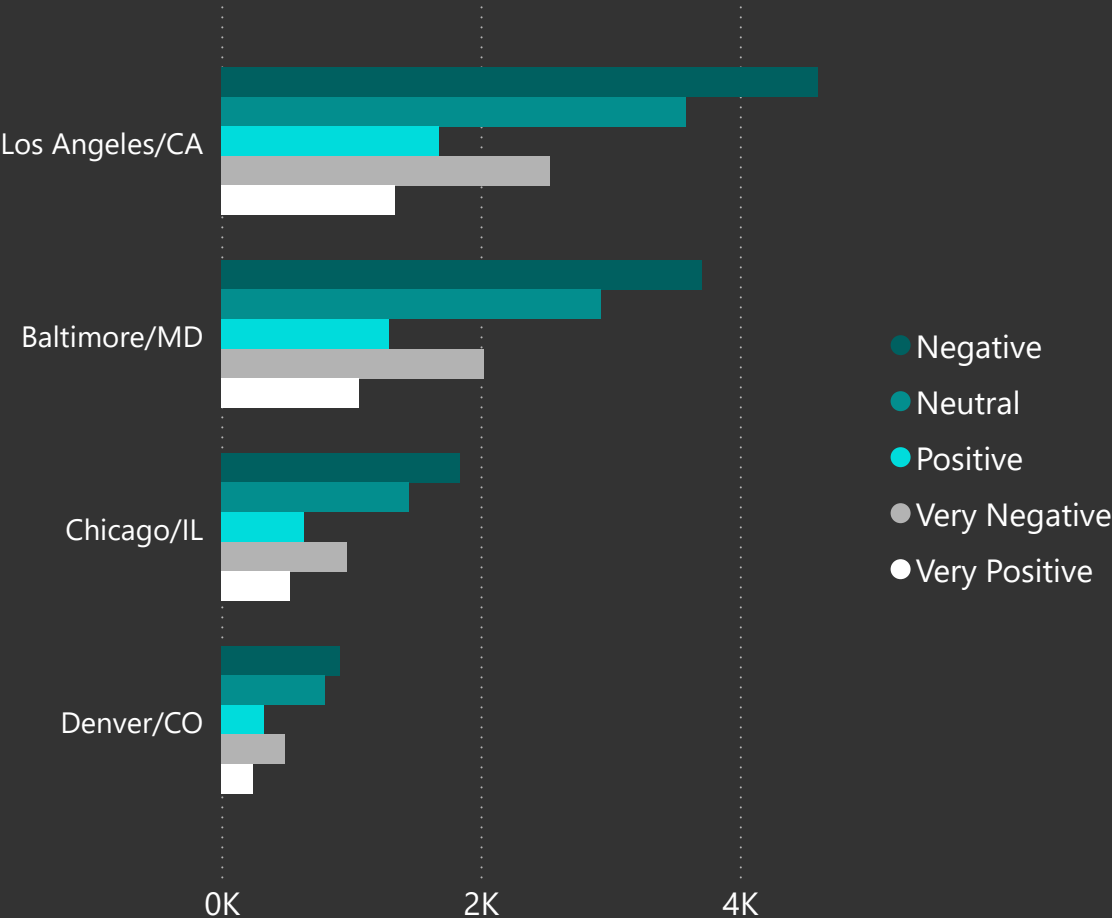
States



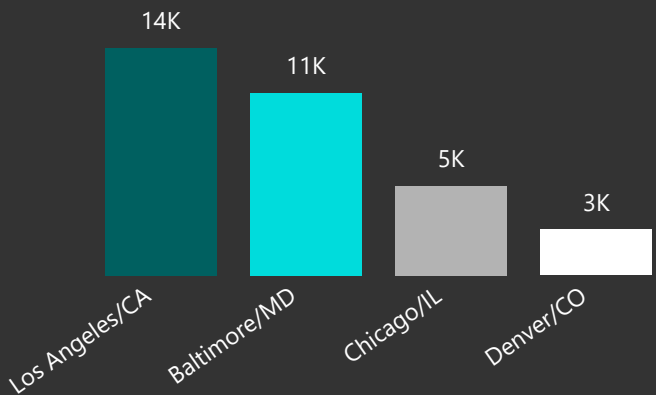
Response Time by Call Center



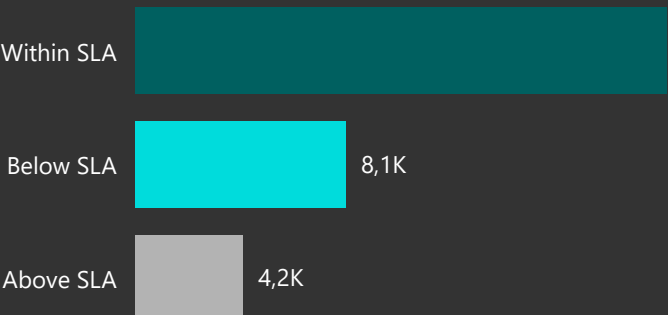
Sentiment by Call Center



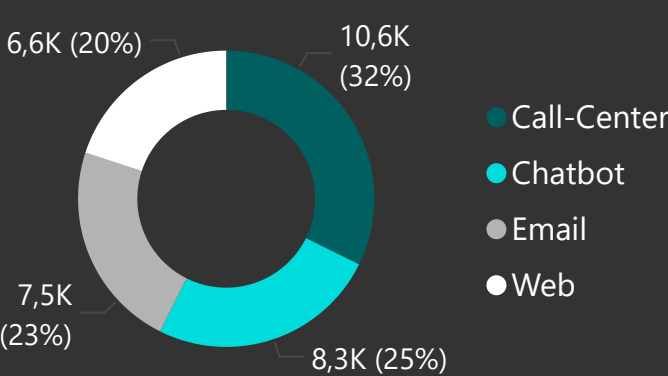
Calls by Call Center



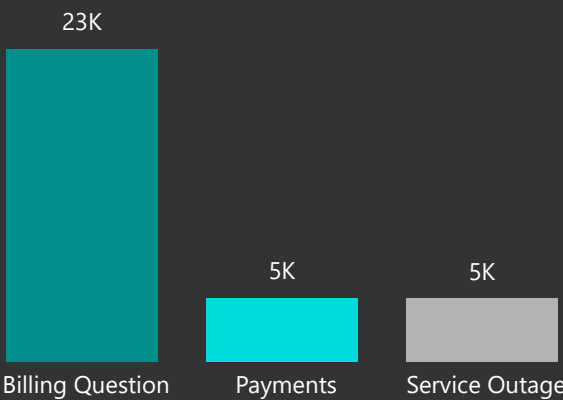
Response Time



Calls by Channel



Reason for Call



Sentiments

