

Risk and Mitigation Plans:

Risk	Risk Category	Mitigation Plan
Unavailability or delay in receipt of Hardware, Software	Project Environment	Follow up with client for required H/W, Provide enough lead time to client in order to process requests. Plan activities accordingly.
Delay in giving clarifications, Decisions on issues and response to Queries	Requirements	Obtain a schedule for getting responses. Scheduled sprint grooming sessions, brainstorming sessions. Follow up in a timely manner.
Delay in response from Platform Architecture team for IT requirement	Infrastructure	Raise issues/requests to the Infra team and provide enough lead time for resolution. Maintain and follow the escalation matrix.
Workload Fluctuations	Demand Management	Forecast of planned releases to be provided at least 2months in advance and in some exceptional cases not less than a month. Maintenance releases test plan, ad-hoc activities, risk-based test management (priority based)
Resource Attrition	Engagement	<ol style="list-style-type: none"> 1. Buffer resource management 2. Continuous cross skilling/trainings, avoid dependencies 3. KCD documents, transition plans
Inability to automate due to tool/technology limitations	Tool Limitations	QA manager will ensure test automation to the extent possible and maintain test strategy for alternative approaches.