

Esther Kwashie

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Accra, Ghana

Summary

A developer with foundation in front-end (React.js) and back-end development(Nodejs, Express), leveraging expertise in the above-mentioned technologies to create scalable, user-friendly web applications. Proficient in website performance monitoring and content updates. Skilled in troubleshooting and collaborating with teams to enhance user experience. Strong foundation in JavaScript with a background in Computer Science and Physics.

Skills

Languages: JavaScript | HTML | CSS

Frameworks: React.js | Tailwind CSS | Express | Nodejs

Databases: MongoDB, PostgreSQL

Tools & Research: Git, Postman, Microsoft Office

Education

Master of Science in Nuclear Physics and Technologies

Tomsk Polytechnic University, Graduation: 07/2022

BSc in Computer Science with Physics, Graduation: 07/2018

University of Ghana

Experience

Graphic Communications Group Limited, Ghana | Web Developer | 09/2024 - Present

- Developed a quiz application for seamless integration into the company website, enhancing user interaction and engagement.
- Contribute to the renovation and beautification of the company's website, implementing modern design techniques to improve aesthetics and user experience.
- Conduct regular website maintenance, ensuring optimal functionality, speed, and security.

Heyphord I.T Solutions, Ghana | Junior Frontend Developer | 01/2024 - Present (Part-time)

- Develop and maintain responsive websites using React.js.
- Collaborate with designers to implement the visual and interactive elements of web applications.
- Write clean, well-structured, and reusable code to improve the scalability and maintainability of projects.
- Collaborate with the development team using Git for version control, contributing to code repositories.

MEST Africa, Ghana | Trainee | 05/2024 - 08/2024

- Developed responsive websites using React.js and optimized them for SEO and user experience.
- Built APIs for a recipe app, allowing users to add new recipes and search for recipes.
- Collaborated with a team to develop an API for an event management web application.
- Collaborated with a team to develop an API for a SaaS portfolio application, enabling users to upload and manage their portfolios.
- Participated in building an API for a web-based application that streamlines vehicle importation for clients

Concentrix, Ghana | Team Lead | 10/2023 - 05/2024

- Managed a team of 10 - 15 customer service agents.
- Ensured compliance with quality processes and managed production to meet KPIs.
- Developed skills and autonomy of the customer service agents to transition to new roles.
- Analyzed performance results and defined action plans.

Concentrix, Ghana | Customer Service Advisor | 03/2023 - 09/2023

- Review customer requests and expectations and respond to them according to their needs and situations.
- Managed multi channel interactions (e.g., voice, email, social media, or chat) to ensure a consistent customer experience.
- Contributed to creating brand engagement for customers

Toyota Ghana Company Limited | Intern | 06/2016 - 08/2016

- Assisted customers to book appointments for servicing and diagnosis.
- Conducted after-service and sales follow-up.
- Track inventory
- Track vehicle history.

Projects

Golden hearts website - React, Tailwind CSS

- A responsive website for golden hearts organization. [Golden Heart](#)

Susan Augustt website - React, Tailwind CSS

- A responsive website for a Ghanaian creative. [Susan Augustt](#)

Meranda blog app - React, Tailwind CSS, Nodejs, Express, MongoDB

- A responsive web application which allows users to sign up and share articles/news. Developed a secure blog platform with backend (Node.js, MongoDB) to handle article sharing and user signups. [Meranda Blog](#)

Portfolio API - Nodejs, Express, MongoDB

- API documentation for a portfolio application to allow different users to build a portfolio. [Portfolio API](#)

Solace API - Nodejs, Express, MongoDB

- API documentation for a mental health application to allow users to access mental health resources and support. [Solace API](#)

Awards & Certifications

- 2018 | Prof. F. T. Sai Prize for best graduating female student in BSc. Physics | University of Ghana
- 2015 | Prof. F. T. Sai Prize for best level 200 female student in physical sciences| University of Ghana