

# Ryno Linder

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## SUMMARY OF QUALIFICATIONS

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- *Educated, industrious, detail orientated, self-motivated*
- *Experienced in developing cohesive teams*
- *Focused on improving organizational performance*
- *Proficient in leading cross-functional teams*
- *Experienced in building trusted relationships with customers, stakeholders, and all levels of employees*

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## LEADERSHIP HIGHLIGHTS

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- Executive Director and Founder of Ryno's Seattle Youth Hockey Assist, a nonprofit foundation  
Created a nonprofit to provide underprivileged youth the opportunities to participate in hockey via scholarships/grants
- Led implementation of new operational structure for BCA Supplier Quality enabling increased leadership visibility and awareness
- Management representative for the Business Operations skill code within the Stable Operations division providing recommendations on promotions, salary adjustments, and employee placement
- Employee engagement leader: Led employee-on-boarding and exit-interviews enabling valuable insights into the org culture
- Team Lead of the Supply Chain Finance "Voice of the Employee" (VOTE) and Corporate Audit Employee Involvement teams  
Led teams of 20+ peers; provided recommendations to executive management for organizational improvements; advisor in establishing the Boeing Enterprise VOTE team; led community impact activities and events

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## PROFESSIONAL EXPERIENCE

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### Business Operations Manager

May 2022 – Current

*Program Management Total Quality – The Boeing Company*

- Led two teams of Business Operations Specialists supporting the Supplier Quality VP and the Airplane Programs Quality VP, and their Directors, while also performing as the Supplier Quality VP's Chief of Staff
- Managed multiple projects while acquiring and training resources to meet program priorities and requirements
- Implemented Safety Risk Management and Change Control Board processes creating a roadmap for achieving improved organizational performance and management of suppliers
- Developed strategic documents for the executive leadership team, resulting in an 80% reduction in time spent by the leaders in their preparation for presenting updates on progress towards Supplier Quality's annual priorities
- Led process improvement of the Business Performance Review (BPR) with senior leaders, resulting in 30%-time efficiency and increased actionable KPIs for the weekly BPR

### Senior Business Operations Specialist

November 2021 – May 2022

*Program Management Total Quality – The Boeing Company*

- Prepped Quality Engineering stakeholders for KPI reviews ensuring successful leadership reviews
- Managed action items from the Quality Leadership Review closing out all aging actions (6 months plus)

*Special Assignment: Talent Recruiter, Human Resources, January 2022 – March 2022*

- Recruited and evaluated candidates at the 2022 Black Engineer of the Year Award career fair
- Performed job intakes, developed job requisitions, and conducted initial candidate screenings
- Created job requisition template, decreasing the amount of time spent with hiring manager on rework by 90%

### Internal Auditor

April 2019 – November 2021

*Enterprise Operations, Finance, & Sustainability – The Boeing Company*

- Conducted risk assessment activities during assurance and advisory engagements evaluating processes and controls
- Provided oversight and approval of corrective actions, progress, and deliverables to meet regulatory and strategic requirements
- Facilitated and collaborated with cross-functional senior leaders to improve compliance to procurement process
- Developed audit project plans and led activities with stakeholders to mitigate risks and issues found

### Financial Operations Analyst

October 2017 – April 2019

*Supply Chain Finance – The Boeing Company*

- Project managed Estimate at Completion quarterly reports and presented results to executive leaders
- Managed supplier project by collaborating with cross-functional personnel resulting in a forecast spend reduction of \$25M
- Designed and administered training for Finance Analysts and Financial Operations Analysts
- Championed process improvement for annual forecast reconciliation project by streamlining the review and approval process

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## PROFESSIONAL EXPERIENCE CONTINUED

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### Procurement Finance Analyst

January 2013 – October 2017

*Supplier Management Procurement Finance – The Boeing Company*

- Led analysis and negotiations to reduce recurring costs by 15% on Overheat Detection Systems on 737-MAX
- Managed multiple suppliers' financial analysis activities for fire suppression, cargo bay, and environmental control systems
- Trained analysts on financial and inventory fact finds for financial analysis support and audits for SOX compliance

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## VOLUNTEER EXPERIENCE

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### Executive Director/Founder

2016 – Current

*Ryno's Seattle Youth Hockey Assist (SYHA), a 501(c)3 charity organization*

- Managed annual events including schedules, budgets, and fundraising targets
- Created marketing materials via social media, email newsletter, and website
- Developed and managed relationships with corporate sponsors
- Hired and delegated tasks and responsibilities to volunteers
- Defined criteria and evaluated scholarship candidates for season and equipment financial assistance

### Foster Volunteer

2019 – 2021

*Northwest Organization for Animal Help (NOAH)*

### Food Bank Volunteer

2016 – 2018

*Northwest Harvest*

### Hockey Coach

2006 – 2017

*Seattle Totems / Seattle Jr. Hockey Association*

- Assistant coach of Seattle Totems Junior A Tier II and mentored the players living away from home as part of the billet program
- Coached 12U AA and 14U AAA teams and led on-ice activities for Learn to Play and Try Hockey for Free sessions

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## EDUCATION

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### Master's in Business Administration

*magna cum laude – 2018*

*Washington State University*

### Bachelors of Science – Business Finance and Accounting

*cum laude – 2012*

*Milwaukee School of Engineering (MSOE)*

- Minor: Technical Communication
- Awards:
  - Dean's List and Academic All-American - Midwest Collegiate Hockey Association
  - Future Business Leaders of America National Competition Qualifier

### Boeing Project Management Fundamentals Certificate

2013