# Case study title

**MORTICE OMONDI** 

### Project overview



### The product:

Insert a few sentences about the app, website, or other product that you designed and the target users



### **Project duration:**

Insert the time that you worked on this design project - e.g., Month Year to Month Year

Preview of selected polished designs.



# Project overview



### The problem:

Insert one to two sentences about the problem(s) you were trying to solve.



### The goal:

Insert one to two sentences about the goal of the project.



### Project overview



### My role:

Identify your role in the project - e.g., lead UX designer, UX researcher, etc.



### Responsibilities:

List the responsibilities you had throughout the project - e.g., user research, wireframing, prototyping, etc.



# Understanding the user

- User research
- Personas
- Problem statements
- User journey maps

# User research: summary

III

Write a short paragraph describing your user research.

This can include the type of research you conducted, assumptions that you made going into the research, and how your assumptions changed after conducting research.



# User research: pain points

1

### Pain point

Write one to two sentences reflecting on the pain point listed above and how it will guide designs moving forward.

2

### Pain point

Write one to two sentences reflecting on the pain point listed above and how it will guide designs moving forward.

3

### Pain point

Write one to two sentences reflecting on the pain point listed above and how it will guide designs moving forward.



### Pain point

Write one to two sentences reflecting on the pain point listed above and how it will guide designs moving forward.



### Persona: Name

### **Problem statement:**

[User name] is a [user characteristics] who needs [user need] because [insight].

Insert image

#### Name

Age: [insert] Education: [insert] Hometown: [insert] Family: [insert] Occupation: [insert] "Relevant personal quote that captures the persona's attitude and personality"

#### Goals

The related objectives this person wants to successfully complete

#### **Frustrations**

The issues or pain points that they encounter or try to avoid

Brief story or scenario that conveys the persona's user journey, highlighting their goals, frustrations, and other relevant context.



# User journey map

[Your notes about goals and thought process]

Image of user journey map



# Starting the design

- Paper wireframes
- Digital wireframes
- Low-fidelity prototype
- Usability studies

# Paper wireframes

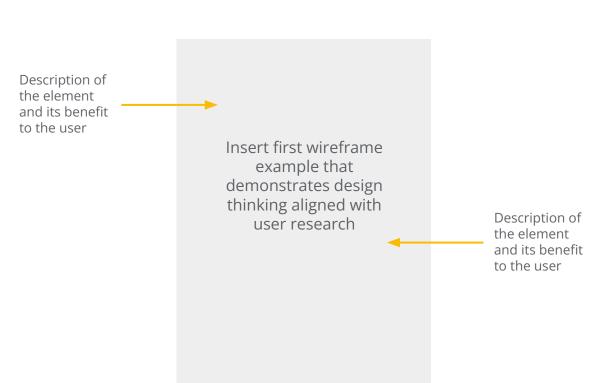
[Your notes about goals and thought process]

Image of paper wireframes including five different versions of the same screen and one image of the new, refined version



# Digital wireframes

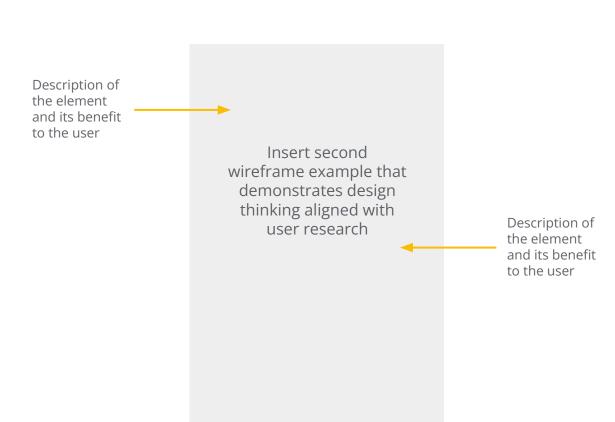
[Your notes about goals and thought process]





# Digital wireframes

[Your notes about goals and thought process]





# Low-fidelity prototype

[Link to low-fidelity prototype and brief description of the user flow]

Screenshot of prototype with connections or prototype GIF



# Usability study: findings

Write a short introduction to the usability studies you conducted and your findings.

### **Round 1 findings**

- 1 Insert finding
- 2 Insert finding
- 3 Insert finding

### **Round 2 findings**

- 1 Insert finding
- 2 Insert finding
- 3 Insert finding

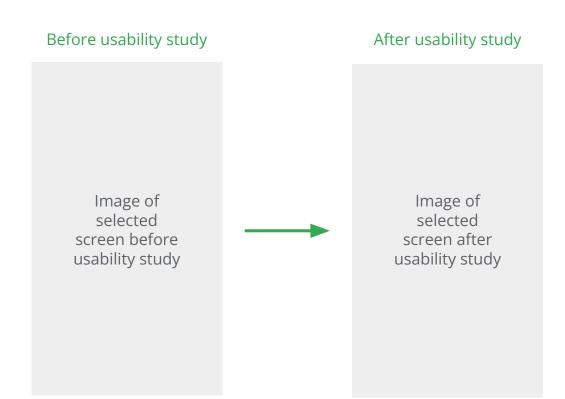


# Refining the design

- Mockups
- High-fidelity prototype
- Accessibility

# Mockups

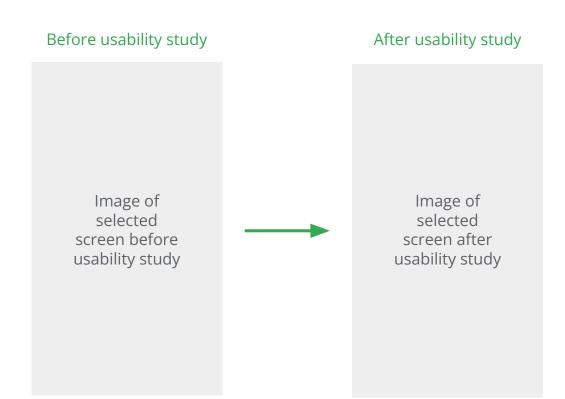
[Your notes about goals and thought process]





# Mockups

[Your notes about goals and thought process]





# Mockups

Main mockup screen for display

Main mockup screen for display Main mockup screen for display

Main mockup screen for display



# High-fidelity prototype

[Link to high-fidelity prototype]

Screenshot of prototype with connections or prototype GIF



# Accessibility considerations

1

Insert one to two sentence summaries describing each accessibility consideration applied in your designs.

2

Insert one to two sentence summaries describing each accessibility consideration applied in your designs.

3

Insert one to two sentence summaries describing each accessibility consideration applied in your designs.



# Going forward

- Takeaways
- Next steps

### Takeaways



### Impact:

Insert one to two sentences summarizing the impact of your designs. In the real world, you'd include data like number of downloads or sign ups, but since this is a course project, you can include a positive quote from a peer or study participant.



#### What I learned:

Insert a few sentences summarizing what you learned throughout the project.



### Next steps

1

Insert a few sentences summarizing the next steps you would take with this project and why.

2

Insert a few sentences summarizing the next steps you would take with this project and why.

3

Insert a few sentences summarizing the next steps you would take with this project and why.



### Let's connect!



Insert a brief sentence or two about contacting you and/or reviewing more of your work.

Provide your contact information here. This might include your email address, phone number, and website or link to other professional platforms.

